



Date: Thursday, 16 September 2021
Time: 4:00PM
Location: 105 Loftus Street
TEMORA NSW 2666

MINUTES

Ordinary Council Meeting

16 September 2021

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**MINUTES OF TEMORA SHIRE COUNCIL
ORDINARY COUNCIL MEETING
HELD AT 105 LOFTUS STREET, TEMORA NSW 2666
ON THURSDAY, 16 SEPTEMBER 2021 AT 4:00PM**

PRESENT: Cr Rick Firman (Mayor)(Chair), Cr Kenneth Smith, Cr Graham Sinclair (Deputy Mayor), Cr Lindy Reinhold, Cr Max Oliver, Cr Nigel Judd, Cr Claire McLaren, Cr Dennis Sleigh

IN ATTENDANCE: Gary Lavelle (General Manager), Rob Fisher (Engineering Technical Manager), Kris Dunstan (Director of Environmental Services), Elizabeth Smith (Director of Administration & Finance), Anne Rands (Executive Assistant), Craig Sinclair (Manager of Economic Development) (arrived at meeting 4:06pm)

Media Officer – Liz Grant
Temora Independent – Alan Wilson

1 OPEN AND WELCOME

There were no Public Forum requests.

2 APOLOGIES

RESOLUTION 255/2021

Moved: Cr Dennis Sleigh
Seconded: Cr Kenneth Smith

That apologies from Cr Dale Wiencke be received and accepted.

CARRIED

3 OPENING PRAYER

The opening prayer was conducted by Rev Nathan Manwaring from the Temora Anglican Church.

4 CONFIRMATION OF MINUTES

RESOLUTION 256/2021

Moved: Cr Graham Sinclair
Seconded: Cr Lindy Reinhold

That the minutes of the Ordinary Council Meeting held on 26 August 2021 be confirmed.

CARRIED

5 MAYORAL MINUTES**1.1 MAYORAL MINUTE - SEPTEMBER 2021**

File Number: REP21/1105
Author: Executive Assistant
Authoriser: General Manager
Attachments: Nil

1. The Temora Shire community has certainly been through some interesting times in recent weeks. Covid lockdowns and other related issues. For many, this has been a tough time. The ebbs and flows of emotions by many of our citizens were experiencing were real and genuine. Council and I thank everyone for their patience, perseverance and kindness extended to others, particularly during that lockdown period. We are extremely thankful to have come out of lockdown as from 11 September, and I know that 99% of us have been and will continue to do the right thing by us, by our family, by the community and by the Country. Council again encourages us all to please continue to be tested for Covid, if you have the slightest of symptoms. Council also thanks those residents who have been able to have the Covid vaccinations. We again encourage those who are medically fit to have the jabs to please book in for an appointment, which many have and are continuing to do. We must particularly acknowledge our Federal Member for Riverina, the Hon Michael McCormack MP, NSW Member for Cootamundra, Ms Steph Cooke MP, Murrumbidgee Local Health District Chief Executive, Mrs Jill Ludford, and all members of their respective teams. They have been extremely supportive of Temora Shire Council and community, during some trying times. We are most grateful to them all.

I would like to thank every Councillor, the General Manager (Mr G C Lavelle PSM), our Directors, Managers and every Staff member for the manner in which you have all continued to give your very best for our Citizens, under some challenging circumstances. We are a strong, hardworking, caring and resilient Shire Council & community & nothing will prevent us from continuing to be the best we can possibly be.
2. Council formally acknowledges our own Paralympian, Mr Scott Reardon OAM making it to his third consecutive 100m T63 final in the recent Tokyo Games. This was a fine achievement and we applaud him on his courageous efforts. We particularly extend our warm congratulations to Mr Reardon's wife, Ms Vanessa Low. Ms Low won a gold medal in the T42 Long Jump event, which was an outstanding effort. The determination and grace of these two athletes is an inspiration to us all.

RECOMMENDATION: That Council write a letter of congratulations to both Mr & Mrs Scott Reardon, on their Tokyo Paralympic Games achievements.
3. It is with much disappointment that I advise Council of Wagga Wagga City Council's recent decision to leave the Riverina Regional Library (RRL) service. This decision, taken by the majority of their Councillors on Monday night, will take affect after their current Deed of Agreement concludes on 30 June 2022. This decision, together with the decision to leave the Riverina Regional Organisation of Councils (REROC) is extremely disappointing. Wagga Wagga are our regional centre; however, it can be interpreted that they believe 'saving between \$19,000 and \$32,000' is more important than playing their role as the Regional

Capital. I have rung Mayor of Wagga Wagga City, Cr Greg Conkey OAM, to verbally express our disappointment. After speaking with several regional Mayors and General Managers, they hold the firm view that the RRL will continue to thrive and prosper long into the future.

4. This week marks the 11th anniversary since the Temora Cemetery desecration. I'm sure we all recall this event, as I certainly do. I was the Acting Mayor at the time, with then Mayor, Mr Peter Speirs OAM on an overseas trip. The hurt and pain this caused the shire community was very real, with those feelings still being felt today. This evil act continues to be officially unsolved. We know that there are people in our community that know who the culprit/s were. They need to have the courage and decency to come forward and report what they know. We thank those that have come forward with information over the past 11 years, however, it is not enough for Police to lay charges. Council and the community thank Riverina Police District Commander, Supt Bob Noble for allocating resources for the investigation to remain open. I remind the community there still remains a \$25,000 reward leading to a conviction of those responsible for this despicable crime. We will continue to work hard with Police and Detectives to ensure the Desecration of the cemetery doesn't remain unsolved.
5. Council formally pays tribute to Riverina Police District Commander, Supt Bob Noble. Supt Noble has been transferred to the Chifley Police District (Bathurst) as Commander, after nine-years at the helm here. He has been a very good and genuine friend of Temora Shire's – and to the wider Riverina region. Whilst being sorely missed by us all, we know Supt Noble will continue to be the best leader he can be. Councillors, Staff and Community of Temora Shire wish Supt Noble, Mrs Jodie Noble and their family all the very best as they commence their new chapter.

RECOMMENDATION: That Council write a letter of thanks to Supt Bob Noble, thanking him for his outstanding service as our Riverina Police District Commander.

6. Council thanks all those who have entered in Council's 'Why I love Temora Shire' Short Film Competition. This competition is for all students within Temora Shire from Pre School to Year 12. Council thanks those donating the prizemoney, Deputy Mayor (Cr G P Sinclair) and Mr & Mrs John Wylie of Wylie's Newsagents. I have also been proud to be a donor for this exciting competition. Council encourages all age groups to enter the various categories, with a chance to win a Temora Gift Card. Special thanks to our Judges in the Hon Michael McCormack MP, Ms Steph Cooke MP and our Communications Officer (Mrs Kate Slapp). They will judge the section winners, after the entries close on 1 October 2021. We all dearly cherish Temora Shire, perhaps now more than ever before. What better way to enhance our community spirit than have our students share what they feel about why they love Temora Shire.

RESOLUTION 257/2021

Moved: Cr Rick Firman

Seconded: Cr Lindy Reinhold

It was resolved that the recommendations as presented be adopted, and the remainder of the

Mayoral Minute be noted.

CARRIED

RESOLUTION 258/2021

Moved: Cr Nigel Judd

Seconded: Cr Dennis Sleigh

It was resolved that Council express sincere disappointment to Wagga Wagga City Council regarding their withdrawal from the Riverina Regional Library.

CARRIED

Report by Mayor Rick Firman

6 REPORTS FROM COMMITTEES

Nil

7 DELEGATES REPORTS

Nil

8 MAYORAL REPORT**8.1 MAYORS REPORT - AUGUST 2021**

File Number: REP21/1036
Author: Executive Assistant
Authoriser: General Manager
Attachments: Nil

REPORT

2nd August – I attended Council Chambers for a meeting with the Managers of Australian Rainforest Honey.

- The General Manager (Mr G C Lavelle PSM) and I hosted a Zoom videoconference meeting with the Mayor and General Manager of Randwick City (Our Australian Sister City). Council wanted to see how the current Covid restrictions were treating their Council and community. They deeply appreciated our concern and the strong relationship we have with Randwick City continues.
- As Chairman of the Temora Local Hospital Advisory Committee (LHAC), I chaired our monthly meeting. We formally adopted our plans etc for the Garden/Grounds Upgrade, which is most exciting.
- I had a teleconference with the Federal Member for Riverina, the Hon Michael McCormack MP.
-

3rd August – I had an interview with Prime7 News Wagga, on the recent Terminal Area Forecast (TAF) Service re-installation. Special thanks to Council, Federal Member for Riverina, Mr McCormack and his staff as well as Federal Minister responsible, the Hon Susan Ley MP. This is a ‘game changer’ and means a great deal to the current and future success of the Aerodrome precinct.

- I attended Council Chambers.
- I had a teleconference meeting with the Chairman of the NSW Local Government Boundaries Commission, Mr R J Sendt.
-

4th August – I note the recent announcement of Mayor John Seymour OAM (Coolamon Shire). Mayor Seymour has been an outstanding servant of local government, not only in the Temora Shire, but also as an Executive member of the NSW Country Mayors Board. Mayor Seymour is also the current Deputy Chairman of Riverina Eastern Regional Organisation of Councils (REROC) Board. He was the immediate past Deputy Chairman of the Riverina Joint Organisation Board. I appreciate his wise counsel and his genuine friendship.

- The General Manager (Mr Lavelle) and I met with the Area General Manager of the Commonwealth Bank, together with the Regional Manager. It was an interesting meeting and Council will be keeping a very close eye on the local branch, its employees and their future.
- As a Commissioner of the NSW Local Government Boundaries Commission, I attended a meeting of the Commission.

- I had a teleconference with State Member for Cootamundra, Ms Steph Cooke MP.

5th August – The General Manager and I had a meeting via Zoom with a delegation re: Inland Rail opportunities.

- I chaired a Workshop of the Riverina Joint Organisation. The Deputy Mayor (Cr Graham Sinclair) was also in attendance, as Temora Shire’s Board member on RivJO.

6th August – My mother (Mrs Beth Firman) and I attended the Temora Business Enterprise Group (TBEG) Awards Ceremony. This was held at the Temora Memorial Town Hall. Congratulations (again) to all nominees, Runners-Up and Award Winners. I was honoured to have presented the Lifetime Achievement in Business Award to Mr & Mrs John Wylie of Wylie’s Newsagency. This was a thoroughly deserved tribute to a special ‘business-family’. It was terrific to see State MP for Cootamundra, Ms Steph Cooke in attendance, as a private citizen – celebrating the birthday of her mother (Mrs Marie Cooke), who was a past recipient of the Lifetime Achievement in Business Award.

7th August – I had my second Pfizer Jab with Dr R J Kurtzer. I thank Dr Kurtzer, Mrs Linda Nicholson, Mrs Debbie Harpley, and their team for their kindness and professionalism.

9th August – I chaired meetings at Temora District Hospital re: Working Party for the Garden/Grounds at the Hospital. This is a very exciting project with overwhelming support from the Temora community. We cannot wait for it to commence!

- I had a meeting with the Managing Director of Australian Rainforest Honey, Mr Georgian Vasilescu and his lovely wife, Christiana.
- The Deputy Mayor (Cr G P Sinclair), Cr N A Jud OAM and Cr K G Smith conducted the Formal Performance Review for General Manager (Mr Lavelle). We are grateful for the support of Messrs Terrey Kiss PSM & Alan McCormack PSM (of Blackadder & Associates) for assisting in the facilitation of the important process. We are certainly blessed to have a General Manager with the integrity and vision as we do in Mr Lavelle.
- I was honoured to have chaired the Election of Officers for the Temora Branch of CANASSIST. I was also delighted to have presented Honorary Life Membership Awards to Immediate Past President, Cr Ken Smith and newly elected President, Mrs Lynn Hegarty. These two have certainly contributed a great deal to CANASSIST and we warmly applaud their efforts. The Awards are certainly shared by Mrs Clare Smith and Mr Doug Hegarty – who, like many others, give so much to help those who really need it. I also salute Cr Smith for his several years as President and congratulate first-time President, Mrs Hegarty on her new role.
- I had a teleconference with the President of Local Government NSW, Cr Linda Scott (Sydney City).

10th August – Councillors, Senior Staff and I attended Council Committee Day. It was a long day, but a most productive one.

- I had an interview with Mrs Jean Groth of TEM-FM Community Radio. We discussed the current applications which are opened for the Temora & District Education Fund Grants. Applications are completed online and close on 31st October.

11th August – As Deputy Chairman of St Paul’s Parish Council, I chaired the monthly meeting.

- I attended Council Offices.

12th August – The General Manager (Mr Lavelle) and I attended the monthly meeting of the Temora Show Society. With President, Mrs Narelle Pellow-Djukic at the helm, and a hardworking Committee, I know they will determine what is best for the community, in terms of hosting a Show this year.

- I had a teleconference with Local Government NSW President, Cr Linda Scott.

14th August – Temora Shire residents, along with all of NSW were advised that we would be in Covid Lockdown from 5pm 14th August to 22nd August 12:01am. We will all comply with the NSW Public Health Orders and think of those who cannot open their Shops/Businesses, together with their employees. We will also be there for each other, particularly the Seniors and Students. We will all do our bit to keep everyone safe.

- Obviously, I spent hours on the phone to Councillors, Senior Staff, Steph Cooke MP, Michael McCormack MP, and others.

16th August – I had a teleconference with the Deputy Mayor (Cr Sinclair), General Manager (Mr Lavelle), Federal & State MPs in Michael McCormack and Steph Cooke.

17th August – I attended Council Chambers.

- I had a Minute with the Mayor film, with Council's Communications Officer, Mrs Kate Slapp.
- The General Manager (Mr Lavelle) and I attended a videoconference meeting with NSW Local Government Minister, the Hon Shelley Hancock MP.
- I received telephone calls from Federal & State MPs in Michael McCormack & Steph Cooke. We were obviously discussing how all is going with Council and Temora Shire community given the Lockdown restrictions. These are two caring people.

18th August – I went for a CovidSafe walk around the picturesque 'Lake Loop' with my good mate and fellow businessman, Mr Gary Lynch (from Gazza's Fashions). It's certainly a weird feeling for us and many others, however, we all will continue to do our bit. We're a day closer to being out of lockdown.

19th August – I went for a walk with a very special friend of our Family's, Mrs Barbara Reid. We walked around Lake Centenary, which is thoroughly good medicine for everyone!

- I caught up with (via telephone) Federal & State MPs in Michael McCormack & Steph Cooke, who were checking in on how Council and the community are during lockdown.

20th August – I attended Council Chambers.

- The General Manager (Mr Lavelle), Director of Administration & Finance (Mrs Elizabeth Smith), Economic Development Officer (Mr Craig Sinclair) and I attended a Zoom meeting to discuss updates on various projects. The Deputy Mayor (Cr Sinclair) was unable to attend. It certainly is a most exciting time for Temora Shire – regardless of Covid! Councillors & Staff all continue to work hard every day for the cherished Shire community.

22nd August – I attended Council Chambers. I had a teleconference with Federal & State MPs, Mayors around the Riverina, as well as REROC Chief Executive, Mrs Julie Briggs.

24th August – I attended Council Chambers.

- The General Manager (Mr Lavelle) and I received a telephone call from Mrs Jill Ludford (MLHD Chief Executive) advising us of the Essential worker who was asymptomatic with Covid being in the Shire community. Those three businesses where the essential worker attended are to be warmly commended for their swift action.
- I reached out to those businesses concerned to reassure them the entire Temora Shire community are right behind them.
- We had several teleconferences with NSW Member for Cootamundra, Steph Cooke MP – who is also the NSW Parliamentary Secretary for Regional Health.
- We had teleconferences with Temora District Hospital Manager, Mrs Wendy Skidmore. Mrs Skidmore and her team at the treasured Hospital are all at the ready, if necessary.
- I had interviews with the Temora Independent, the Wagga DA, Prime 7 News, ABC Riverina Radio and Triple M Riverina Radio, discussing the Covid situation.

25th August – I attended Council Chambers for a CovidSafe meeting with State MP and Parliamentary Secretary for Regional Health, Ms Steph Cooke.

- Ms Cooke and I attended the Covid Testing Clinic, held at the Temora Memorial Town Hall. Thank you to all the Nursing Staff who manned the clinic and for Steph Cooke MP, being brave and cooking a slice for them. The biggest thanks goes to the Shire community who had something like 320 tests for today. This further demonstrates the love and care you have for your loved ones, your community and the Country.
- I had a teleconference with Mrs Ludford (MLHD Chief). Mrs Ludford has been marvelous.

26th August – I attended Council Office.

Day two of the Testing Clinic occurred at the Temora Memorial Town Hall. Over 100 tests, which is very good. Keeping in mind testing is only for those who believe they have mild symptoms, or, who believe they may have come into contact with a carrier. Aria Park also hosted testing and was well supported.

- The Council Executive held a CovidSafe meeting.
- Councillors, Senior Staff and I attended the very first meeting held via Videoconferencing. We observed a moments silence in honour of former colleague on Temora Shire Council, long-serving Councillor, the late F A S Meale. I warmly congratulate Councillors and Staff for the manner in which they handled themselves during some trying circumstances. I particularly commend Executive Assistant, Mrs Anne Rands – her patience and perseverance is exceptional.
- I'm very proud of all Councillors and all the Council Staff for the manner in which we are all working hard to support the Shire community, particularly during these interesting times.
- I had a teleconference with Federal & State MPs in Michael McCormack & Steph Cooke. Also with Mrs Ludford and Mrs Skidmore.
- I had a teleconference with LGNSW President, Cr Linda Scott. Cr Scott is a caring and talented individual.

27th August – The Deputy Mayor (Cr Sinclair), General Manager (Mr Lavelle) and I attended REROC & Riverina JO Board meetings, again via Videoconferencing. We had an excellent meeting, all things considered. We all care about each other and want to help. I'm very proud to be the Chairman of both Boards and to have two loyal Deputy Chairman in Mayor John Seymour (REROC

– Coolamon Shire) and Mayor Rodger Schirmer (RivJO – Lockhart Shire). Chief Executive, Mrs Briggs is outstanding.

- I received positive calls from both Steph Cooke MP & Mrs Jill Ludford (MLHD Chief) who advised Council that the Essential Worker who was thought to have Covid was now tested as a False Positive. This was most pleasing for all of us.
- I rang the three business owners who were subject to the Covid deep clean regulations. They were also very relieved for them, for the community and for the essential worker.
- I had a teleconference meeting with Communications Officer, Mrs Kate Slapp. We initiated a competition to involve the school students of Temora Shire. 'What Temora Shire means to me' is a competition where students from Pre-School to Year 12 can enter a short film of up to two minutes, articulating why they love our shire. They can be as creative as they wish, in a CovidSafe manner. This is extremely exciting as the winners in all class categories will receive Temora Shire Gift Cards as prizes, sponsored by myself, Deputy Mayor Graham Sinclair, and Wylie's Newsagency (John & Sue Wylie). I do hope all our youngsters get involved so the Judges the Hon Michael McCormack MP and Ms Steph Cooke MP, together with Mrs Slapp – can award some prizes, support local businesses, and enhance the community spirit.

28th August – I attended Council offices.

- I had an interview with Daily Advertiser (Wagga).
- I received a call from Director of Environmental Services, Mr Kris Dunstan, advising of the positive Covid test found in the sewer system. This came as a tremendous shock to us, however, it is what it is. We now turn our attention to doing all we can to work with relevant health authorities to keep the Shire safe.
- I rang every Councillor of Temora Shire to advise them personally of the situation re: Covid in the sewerage system. They have been fantastic in terms of their efforts to support and work hard for the community.
- I had several teleconferences with State MP, Steph Cooke, Federal MP, Michael McCormack, General Manager (Mr Lavelle), and MLHD Chief, Mrs Jill Ludford. We're all working hard together to do all we can to ensure we remain safe.
- We have launched a special competition for the Temora Shire students – 'Why I love Temora Shire!'. This will be a short film of up to 2 minutes, outlining why the students love Temora Shire. Submissions can be as creative as is allowed with Covid Public Health Orders. \$1,500 in Temora Gift Cards are prizes for Students Pre-School age through to Year 12. Thanks to generous sponsors in Deputy Mayor Graham Sinclair, Mr & Mrs John Wylie of Wylie's Newsagents (and myself). This will be great fun with Judging to be carried out by Federal MP for Riverina, Michael McCormack, Steph Cooke MP (NSW Member for Cootamundra) and Council's Communications Officer, Mrs Kate Slapp. Entries close on 10th September.

29th August – I attended Council office and fielded phone calls as the news was released re: positive sewer Covid test.

- We all watched our own Scott Reardon OAM run a remarkable race to make his third consecutive 100 m Paralympic Final. This young man is an inspiration.
- I turned 47 years old today...plenty more to come, God willing!

30th August – the Deputy Mayor (Cr Sinclair), General Manager (Mr Lavelle), Director of Administration & Finance (Mrs Smith), Director of Environmental Services (Mr Dunstan) and Engineer (Mr Rob Fisher) held a CovidSafe meeting to discuss ways forward re: Covid sewer testing. We had on the line the NSW Public Health Manager of Sewer Testing Mr Paul Martin, which we appreciated. Another test at the sewerage treatment works was taken this morning and now off to Sydney for analysis. Results are expected to be back this Wednesday. Further testing will be carried out on Thursday, then twice weekly for the immediate future. Temora Shire community are strong, resilient, and caring people – we will come through this lockdown better than ever!

- I had several interviews with the Wagga DA, Temora Independent and Triple M Riverina Radio.
- We all watched as Scott Reardon OAM raced in the Paralympic Games 100m Final, aiming to defend his title from the Rio Games. Scott gave his best on the night and finished a creditable 5th. Scott has made the Paralympic Games 100m Final the last three games – a Silver Medal in London (2012), a Gold Medal in Rio (2016) and 5th in Tokyo (2020/21). An inspiring record by anyone's measure.
- I had teleconferences with Federal and State MPs, Michael McCormack & Steph Cooke. Both checking in on the Shire community.

31st August – I attended Council Chambers.

- I conducted a 'Minute with the Mayor' on film with the former Deputy Prime Minister & Federal Member for Riverina, the Hon Michael McCormack MP. It was great fun and a Covid free topic zone, today! Thanks to Mrs Kate Slapp (Council's Communications Officer) for arranging all the filming etc etc.
- I had a meeting with the General Manager, Mr Lavelle.
- The Temora & District Education Fund Board, together with Federal & State MPs (Michael McCormack & Steph Cooke) have joined with me in encouraging all eligible Temora Shire youngsters to apply for a Grant in this year's Round of financial scholarships. Applications close on 31st October.

RESOLUTION 259/2021

Moved: Cr Max Oliver

Seconded: Cr Claire McLaren

It was resolved that Council notes the Mayors report.

CARRIED

Report by Mayor Rick Firman OAM

9 STAFF REPORTS

RESOLUTION 260/2021

Moved: Cr Nigel Judd

Seconded: Cr Max Oliver

It was resolved that Council receive Staff reports.

CARRIED

10 GENERAL MANAGER**10.1 CALENDAR OF EVENTS - SEPTEMBER 2021****File Number: REP21/1032****Author: Executive Assistant****Authoriser: General Manager****Attachments: Nil****REPORT****SEPTEMBER 2021**

- 16 Council meeting
- 19 Springdale Progress Association meeting
- 20 Workshop – Arts Complex Plan of Management – 3:00pm

OCTOBER 2021

- 12 Committee meetings
- 12 IPR Workshop - Councillors
- 21 Council meeting
- 22 RRL Advisory Committee
- 28/29 REROC & Riv JO – Canberra

NOVEMBER 2021

- 9 Committee meeting
- 18 Council meeting

RESOLUTION 261/2021

Moved: Cr Lindy Reinhold

Seconded: Cr Max Oliver

It was resolved that Council notes the report.

CARRIED

11 ENGINEERING SERVICES**11.1 FARM GATE ACCESS PROJECT****File Number:** REP21/1027**Author:** Manager Engineering Works**Authoriser:** Manager Engineering Works**Attachments:** 1. TFNSW Letter  **REPORT**

Council has received a request to extend participation in the Farm Gate Access Project Pilot for a further 6 months concluding on the 14th April 2022.

I can see no meaningful risk that would indicate Council should not extend participation.

Budget Implications

N/A

RESOLUTION 262/2021

Moved: Cr Graham Sinclair

Seconded: Cr Claire McLaren

It was resolved that Council extend participation in the Farm Gate Access Project Pilot for an additional 6 months concluding 14th April 2022.

CARRIED

Report by Rob Fisher



27 August 2021

Mr Rob Fisher
Temora Shire Council
105 Loftus Street
TEMORA NSW 2666

Sent via email to: rfisher@temora.nsw.gov.au and temshire@temora.nsw.gov.au

Dear Mr Fisher,

Invitation to extend the Farm Gate Access project pilot

Thank you for participating in the Farm Gate Access pilot project which was launched on 14 April 2021. The Farm Gate Access Project aims to improve freight productivity in regional communities by connecting first and last mile journeys to the farm gate for the movement of grain and livestock.

To date, 11 vehicles are eligible to use the Farm Gate Network as they have enrolled in the Road Infrastructure Management (RIM) application as part of the National Telematics Framework. The de-identified and aggregated data generated from these vehicles is available on the Telematics Analytics Platform via Transport Certification Australia (TCA). Licenses for this portal were purchased by TfNSW and are available free to NSW councils until 2023. If you would like more information or training on the use of this platform please let us know.

The initial pilot period for the Farm Gate Access Project was six months. TfNSW, in collaboration with industry, would like to extend the pilot for an additional six months, taking the revised end date to 14 April 2022.

This would enable the Farm Gate Network to be utilised over the summer harvest period and allow industry and participating councils to experience the benefits of using more productive vehicles to safely transport grain and livestock. This means fewer trips for the freight task and less red tape by removing the need for permit applications. The additional data collected also provides increased visibility for participating local councils of vehicle movements across their road network to support infrastructure planning, maintenance and funding applications.

No other changes are proposed at this time and a full evaluation of the project is planned at the end of the revised pilot period.

We hope Temora Shire Council will continue participating in the Farm Gate Access pilot. Please reply to Joy Hayman, Project Officer on 0418569107 or at

Transport for NSW
76 Victoria Street, Grafton, NSW 2460
W transport.nsw.gov.au | ABN 18 804 239 602

joy.l.hayman@transport.nsw.gov.au by **Friday 10 September 2021** to confirm your continued participation or let us know if you would like to discuss any concerns. If you are unable to meet this proposed timeframe please contact Joy to discuss.

Yours sincerely



Jennifer Travis
Director Customer Engagement and Delivery
Freight Branch

11.2 ASHELFORD STREET - PARTIAL RENAMING**File Number:** REP21/1049**Author:** Engineering Technical Officer**Authoriser:** Manager Engineering Works**Attachments:** 1. Site Map [↓](#) 
2. Urban Road Naming List [↓](#) **REPORT**

A prospective developer has held preliminary discussions with Council Officers in relation to a proposed dwelling on Lot 1; DP 623795, on western end of Ashelford Street (refer to the attached map for site location). The current issue is that the parcel is located on Ashelford Street, however it is addressed as 40 - 66 Austral Street.

Background

The section of road marked in yellow below was originally named Austral Street but was renamed in 2013 to Ashelford Street as this forms the continuous road. It appears that addressing was not updated at the time to reflect this change.



shall be defined by the formed road and shall include only one section navigable by vehicles or foot. Unconnected navigable section, such as where separated by an unbridged stream or a physical barrier, shall be assigned separate names’.

- Rename Ashelford Street between Vesper Street and Junee Road to a name selected from the Urban Road Naming List (attached). This would impact the addresses of 5 dwellings. It would also allow numbering to be allocated in a way that would consider potential future development on the remaining lots that make up 44-66 Ashelford Street.

Council’s Engineering Department is of the view that the best option is the final option mentioned above. Budget implications for this option are detailed below.

Budget Implications

New signposting	\$790
Administration (GNB application, advertising, government gazette fee, address updates)	\$700
	TOTAL \$1,490

RESOLUTION 263/2021

Moved: Cr Graham Sinclair

Seconded: Cr Nigel Judd

It was resolved that Council rename the section of Ashelford Street between Vesper Street and Junee Road, to Murphy Street and subsequently an application be submitted to the GNB for approval.

CARRIED

Report by Amanda Colwill

Created on 7/09/2021 2:54 PM



Site Map

Projection: GDA2020 / MGA zone 55

Date: 7/09/2021

Created By: Amanda Obst

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 This map was prepared using data from the Department of Infrastructure, Planning and Environment, Bathurst, 2006, and is used as a reference only. While every care is taken to ensure the accuracy of this product, Temora Shire Council and the Local / State / Federal Government departments and non-Government organisations whom supply datasets, make no representations or warranties about its accuracy, reliability, completeness or suitability for any purpose. The user of this product should be aware that the product is not a substitute for a professional survey or other professional services (including, but not limited to, professional engineering, architectural, planning, legal, or other services) and that the product may be inaccurate or incomplete in any way and for any reason.



Temora Shire Council
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 TEMORA, NSW 2866
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 Web: WWW.TEMORASHIRE.NSW.GOV.AU

Appendix F – Approved Urban Road Names Register

The following road names have been pre-approved by Council and are to be used as selection criteria when naming an urban road.

It should be noted that in accordance with the NSW Address Policy and User Manual (October 2019) under section 6.7.5 Acceptable Road Names *“when commemorating a person only one of the person’s names shall be used e.g. a given name or surname”*.

Road Name	Individual/s	Historical Significance
Adamson	Adamson	The Adamson family were a most respected and prominent business in Temora. They operated for around 50 years (1910 – 1963). They employed a considerable number of staff.
Becker	Johan William Edward Becker	A civil engineer and a local profile who expanded business prospects in Temora through the opening of the Becker Theatre and the Courthouse Hotel (located on the corner of Loftus and Deboos Street). In 1893 Edward demonstrated a sheep shearing machine in Temora that he had invented. It is understood that he subsequently was credited with inventing the Wolsey shearing machine, thus mechanising the blade shearing process.
Bland	Alderman Norman Bland, or his son, Councilor Max Bland	Local building contractors/Councilors
Bluett	Albert Robert Bluett	Albert Bluett was the Solicitor and Secretary to the Local Government Association and the Shires Association of NSW for many years. He literally “wrote the book” on how to run local government in 1920 and it is still in print in its umpteenth edition. The AR Bluett Award, which Temora Shire has won twice, is named for him.
Briese	Johann (John) Gottlieb Ludwig Briese	Narraburra Shire President in 1907.
Brown	Abraham and Max Brown	The late Abraham (Abe) Brown the 5th child of John Brown was a pioneer resident of Temora being one of the best known personalities of the town. Having grown up on the Rodey Property near Temora before joining his father in his business of carting mine tailings and running a wood yard. Abraham Brown was a devout Salvationist and foundation member of the Temora Corps where he was the corps sergeant major (the chief position) and the foundation member of the band including first bandmaster. His son Max took over this position for the Salvation Army after his father Abe. Max Brown was also the first Citizen of the Year for Temora.

Road Name	Individual/s	Historical Significance
Cartwright	William James Cartwright	Narraburra Shire President between 1910 – 1911, 1916 – 1917 and 1918 - 1920.
Deitz	Joseph and Clara Deitz	<p>Owner and operators of the Royal Exchange Hotel on the corner of Hoskins and Loftus Street, which later burnt down.</p> <p>Joseph was a highly regarded member of the Temora Volunteer Fire Brigade and served as Captain. He was also chairman of the Temora Progress Committee and trustee of the Temora Hospital, Temora Recreation Ground and the Temora Water Reserves (Ironbark Dam and O'Shannesys Dam). He was active in the Temora Garrick Club, Temora Hospital Committee, PAH&I and Temora Railway League.</p>
De Little	Wyatt Webster De Little	Narraburra Shire President between 1906 – 1908 and 1924.
Duncan	Margaret Duncan	Long serving local midwife.
Evans	Albert Edward Evans	This is Les Evans father who was an employee of Narraburra Council as a grader driver.
Goode	Darryl Goode	<p>In 1910 brothers William and James Goode moved to Temora. They took up farming and eventually owning "Review" at Gidginbung.</p> <p>William's son Joseph (Joe) Goode was a pioneering shearer. He had shearing plant that was installed on the back of a truck and he travelled around the countryside shearing. The truck allowed him to be able to shear for people who did not have a shearing shed, which was many farmers in those days. Without Joe, farmers would not be able shear sheep, and not earn an income from sheep. When he died in 1949 at the age of 42 his shearing contracting business was taken over by his wife Doris (Dorrie) Goode. She was a tough but fair employer and was one of the first female shearing contractors in Australia. After Dorrie retired, a farmer was heard to say during a shearers strike, "this wouldn't have happened if Dorrie was around".</p> <p>Darryl Goode was Joe and Doris' son. He was a solicitor in Temora from 1965 until he retired in Temora in 2000. During this time, he was the honorary solicitor for many organisations including Dr Parry Homes, Apex Club, Temora Golden Gift Committee, Temora Rugby Union and the Temora & District Field and Game association. He was at various times on the board of the Murrumbidgee Health District, a past president of Rotary, Captain coach of the Temora Rugby Union Club, Chairman of the St Anne's School Board and a member of Apex.</p>
Harmer	Les Harmer	This is after Les Harmer (Ken Harmer's Grandfather) who worked for council prior to sewer mains being installed as Les was the night soil worker who emptied/collected sewer from properties.

Road Name	Individual/s	Historical Significance
Henman	Leonard Henman	Len Henman was a Temora icon associated with the Temora Rugby League Club and recognised as part of the team that in 1957 captured both the Maher and Clayton Cups. Len was involved in this Maher Cup team that was at its highpoint in 1953 when Temora outgunned high cashed teams like Gundagai and Young.
Hickey	Frances Hickey	Frances Hickey's association with Temora dates from the early days of the goldfield in 1880. He went on to become prominent in local business, property ownership and local government, serving as an alderman on the first Borough Council (1892) until early 1906.
Keighley	William Geoffrey Keighley	Narraburra Shire President between 1963 – 1968.
Kiloh	Matron Kiloh	The Bungalow and Carlton House Private Hospitals
McCansh	John Donald McCansh	John McCansh was employed by the Bank of Australasia when, along with Valentine Lawler, he took up the lease of "Temora" run for one of the bank's directors, Severus Canute Salting, in 1847.
Martin	Ronald Holland Martin	Worked at the Temora Agricultural Research and Advisory Station between 1947 and 1985 (38 years). In 1980 he was awarded the Farrer Medal for his service to the grains industry and in June 1986 he was made an Officer of the Order of Australia for his contribution to the Wheat Industry.
Miles	Reg & Emily Miles	Reg Miles was known throughout the state as 'Bradman of the Bush'. Emily Miles was in the Springdale Hall band as pianist.
Mitchell	Fred Mitchell	Temora Municipal Council President between 1922 – 1924.
Murphy	Ian Murphy	Former Narraburra Shire President between 1956 - 1963 and 1976 - 1978 and Temora Shire President between 1990 - 1991. Order of Australia Medal (OAM) recipient.
Narelle	Marie Narelle	International concert soprano born at Combaning.
Parker	Henry Parker	The leader of the mining party who were the original prospectors of the Temora goldfield after the failure of the rush to Scrubyards.
Roles		Established the "Bunty Roles" ladies tennis competition.
Short	Martha Short	Long serving local midwife.
Tozer	James Tozer	A surveyor, who initiated the survey and alignment for the first streets of the town. All of the streets in the original survey, begun by Surveyor Tozer and completed by

Road Name	Individual/s	Historical Significance
		Surveyor Schleicher, scored names with colonial or astronomical links, overlooking local references.
Trefle	CB Trefle	Temora Municipal Council President between 1909 – 1910.
Wallace	Arthur Wallace	Narraburra Shire President between 1978 – 1980.
Weissel	Eric Weissel	Prominent local sportsman, Eric Weissel (1903-1972) was born in Cootamundra. He played Rugby League at State and national level and played 5/8 for Temora (1927-34). He also represented the Riverina in Cricket.

FUTURE NAMES

In accordance with the NSW Address Policy and User Manual (October 2019) under section 6.7.6 Commemorative Road Names, the following information must be adhered to:

Naming often commemorates an event, person or place. The names of people who are still alive shall not be used because community attitudes and opinions can change over time. It is not appropriate to use nicknames as an alternative to an official name for the purposes of road naming.

Local Government shall make every effort to gain consent from family members of the person who is being commemorated. Supporting evidence that shows attempts by a Local Government to consult with family members should be provided during the lodgment of the proposal, but it is acknowledged that some names may be from an era for which this is not possible. It is a requirement that a person is to have been deceased for at least 12 months before an application to commemoratively name a road after them is deemed acceptable.

The below individuals are to be added the road naming list after the respective honouree has passed away.

Road Name	Individual/s	Historical Significance
McRae	ID McRae	Temora Municipal Council President between 1973 – 1978.
Judd	Nigel Judd	Temora Shire Council Mayor between 2000 – 2006.

12 ENVIRONMENTAL SERVICES**12.1 PROPOSED MULTI-UNIT HOUSING 103-105 HOSKINS STREET****File Number:** REP21/1052**Author:** Town Planner**Authoriser:** Director of Environmental Services**Attachments:**

1. Elevations [↓](#) 
2. Landscape plan [↓](#) 

REPORT

DA 57/2021

Address: 103-105 Hoskins Street Temora

Applicant: JR Keith

Proposal: Multi-unit housing development

Notification: Advertising of this application for a period of fourteen (14) days was provided to adjoining and nearby neighbours, and newspaper advertisement as part of the assessment process, from 20 August 2021 to 3 September 2021. No submissions were received.

Site Description

The site is currently two lots, each with an existing dwelling, and an area of 505.91m². The total site area of the proposed development is 1011.83m². The site is located on the corner of Hoskins and Polaris Streets and is bounded by Little Hoskins Street at the rear of the site.

The zoning of the site is B2 Local Centre zone. The site is located within the Central Heritage Conservation Area. Adjoining and nearby developments include residential dwellings and Woolworths's service station.

Map 1 shows an aerial image of the subject site, edged heavy black.



Map 1: Aerial image of subject site

Development Description

The proposal involves the demolition of two existing dwellings and two existing sheds and the construction of six (6) one-bedroom units. The dwelling sizes for each proposed unit (excluding garages, porches and private open space) are:

Units 1 & 2: 74.59m²

Units 3 - 6: 61.43m²

The proposed building materials are colorbond roofing and fibro wall cladding. All units will have porch entry and garages.

Each unit will have a private open space area, comprising a rear courtyard 15m² (units 1 & 2) or 16.44m² (units 3-6). Additional open space for landscaping is provided at the front of each unit 25m² (units 1 & 2) or 29.46m² (units 3-6). These landscaped areas will be bounded by 1.2m high picket fences, with screen planting on the inside of the fences.

Refer to attachments for site plan and elevations.

Assessment

The following matters are considered under section 4.15 of the Environmental Planning and Assessment Act, 1979, as part of the assessment of the proposal.

Local Planning Controls

The site is zoned B2 Local Centre under the Temora Local Environmental Plan.

The objectives of the zone are:

- To provide a range of retail, business, entertainment and community uses that serve the needs of people who live in, work in and visit the local area.
- To encourage employment opportunities in accessible locations.
- To maximise public transport patronage and encourage walking and cycling.
- To promote the enhancement and conservation of heritage items.

Multi dwelling housing is permitted with consent in the B2 zone. There is no minimum lot size that applies to the size. The applicant proposes strata subdivision of the property.

The proposal is considered to be consistent with these objectives.

The Temora Shire Council Development Control Plan 2012 is relevant to this application. The chapters relevant to this proposal are:

- Development Applications

The application for development has been made including all relevant information and plans.

- Notification of Development Application

The applicant has been notified to adjoining and nearby neighbouring landholders, in accordance with the Development Control Plan.

- Multi Dwelling Housing

The objectives of these controls are to:

- encourage a wider range of residential types for greater choice in living within the Shire.

- encourage good design in residential development by providing and ensuring a comprehensive design orientated approach to new residential development.
- set appropriate environmental criteria for energy efficiency, privacy, noise, vehicular access, parking and open space.
- improve urban design and residential amenity in new housing developments

The proposal responds to the existing features of the neighbourhood through the use of conventional style roofing, setbacks and wall cladding. Landscaping with picket fencing will provide street presentation. Each dwelling will be provided with courtyard private open space.

The proposed units comply with the minimum dwelling size for one bedroom units of 55m².

Front setbacks will be six metres, however both rear and side setbacks will be 950mm. Generally rear setbacks are three metres. However, the proposal provides reduced rear setbacks in order to provide consistent front setbacks and larger living areas. This is considered acceptable given the location of the development close to the urban centre.

The one bedroom units meet the control of 175m² of site area per dwelling and have an overall site coverage of 62.81%, which does not exceed the maximum site coverage control of 75%.

The proposal meets car parking requirements of one carparking space provided per one-bedroom unit. Units 1 and 2 are provided with space to allow vehicles to exit to Hoskins Street in a forward direction. Reverse access to Polaris Street is considered to be satisfactory, given that this street has fewer vehicle movements than Hoskins Street.

The proposal does not meet the minimum control of the provision of 45m² of private open space (15m x 3m). Units 1 & 2 offer a rear courtyard 15m² (units 1 & 2), while units 3 – 6 offer 16.44m². Additional open space for landscaping is provided at the front of each unit 25m² (units 1 & 2) or 29.46m² (units 3-6). However, this space may only be considered to be semi-private, as this landscaping is located at the front of each dwelling and relies on 1.2m high picket fencing and screen planting by shrubs/small trees to provide some privacy. A variation to meeting this landscaping requirement is necessary to approve the development.

Future residents will have access to an existing concrete footpath at the front of each dwelling.

- Engineering Standards

The proposed subdivision will be required to comply with DCP Engineering Standards, including sealed driveway, pedestrian access, stormwater management, connection to water, sewer, electricity, gas and telecommunications services.

- Heritage Conservation

The development site is located at the northern end of the Central Heritage Conservation Area. The proposal involves the demolition of two modest dwellings and the replacement with modern style units, however their design includes conventional colorbond rooflines and traditional style fibro cladding and porch front door entry. The dwellings proposed to be demolished are not considered to be of particular heritage significance to the streetscape. The replacement dwellings will provide single storey, medium density style development. The proposed design is considered to be satisfactory and complementary to the location, given that nearby to the site are two service stations and a supermarket.

Likely Impacts

Environmental

- *Natural*

The site is mostly developed, with a small number of existing small trees within the site. These trees will be removed and replacement landscaping included as part of the proposed development.

- *Built*

The built environment of the site will change, with the demolition of two existing single dwellings and the replacement with six one bedroom units. The unit design is considered to be acceptable in the location.

Social

The social impacts of the development are considered to be positive as the development will provide for additional residential unit accommodation.

Economic

The economic impacts of the development are considered to be positive as the development will provide for construction and provision of additional residential unit accommodation.

Suitability of the Site

The site is suitable for this development as it the zoning supports multi-unit development close to the urban centre of Temora.

Submissions

As a result of the notification of the development application, no submissions were received.

Discussion

The proposal represents an intensification of existing residential development at the site, with an increase from two dwellings to six units. This type of medium density is encouraged close to the urban centre, with increased access to local shops and services, including good pedestrian access. The redevelopment of the site to provide small unit development will assist with meeting local demand for low maintenance small unit accommodation, providing housing diversity. The reduction in the rear setbacks and reduced level of private open space is acknowledged due to site constraints. However, future residents will be located less than 500m walking distance from Callaghan Park, whilst the smaller open space provides low maintenance style living.

Public Interest

It is in the public interest to support development that provides an overall benefit to the community, which responds to the intentions of planning controls, provides investment, is located on a suitable site, responds to the constraints and features of the site, is sufficiently serviced and mitigates against the adverse impacts associated with the development.

CONCLUSION

The proposed development is in accordance with the zoning and Development Control Plan that applies to this site.

The proposal for the demolition of two existing dwellings and construction of six one-bedroom units at 103-105 Hoskins Street Temora is supported and is recommended for approval.

RECOMMENDATION

That approval be given JR Keith for a multi-unit development at 103-105 Hoskins Street Temora.

RESOLUTION 264/2021

Moved: Cr Kenneth Smith

Seconded: Cr Graham Sinclair

It is recommended that Council approve Development Application 57/2021 Multi unit development 103-105 Hoskins Street Temora, subject to conditions.

And Further

A condition of consent be included that if trees are to be removed they be replaced with a suitable species.

CARRIED

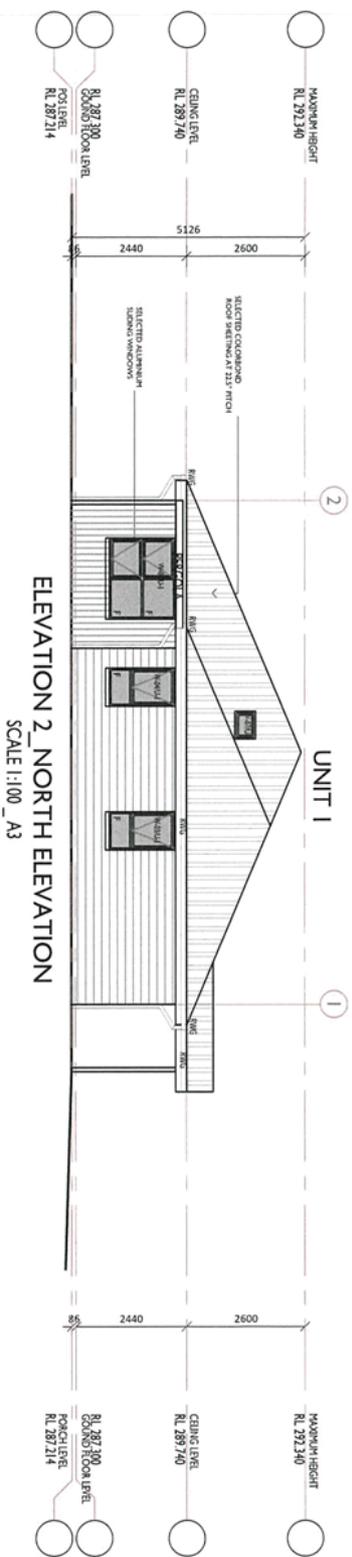
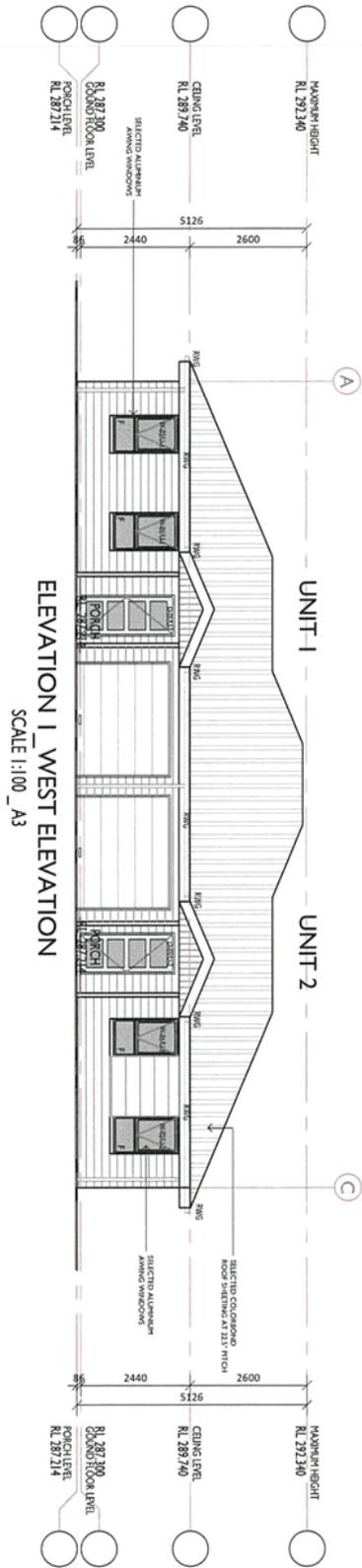
Report by Claire Golder

In Favour: Crs Rick Firman, Kenneth Smith, Graham Sinclair, Lindy Reinhold, Max Oliver, Nigel Judd, Claire McLaren and Dennis Sleigh

Against: Nil

CARRIED 8/0

FOR DA



Date:	Description:	Issue:	Notes:
18/11/2021	FOR DEVELOPMENT APPLICATION	A	These drawings remain the exclusive copyright of Stiletto Housing. Reproductions in any form whether electronic, digital or otherwise shall not be allowed except by express permission granted in writing by Stiletto Housing.
24/07/2021	FOR DEVELOPMENT APPLICATION	B	Minor drawings are not to be scaled. Figures of dimensions shall be used in all cases. This drawing is to be used in conjunction with other drawings prepared by the drawing file.

Project: MULTI UNIT HOUSING and TORRENS TITLE SUBDIVISION
 at LOT A & B, DP 388056, 103-105 HOSKINS STREET, TERMOA, NSW 2666

Drawing Title: ELEVATIONS - UNITS 1&2

Project No.: T2_2020_05

Date: 18/11/2021

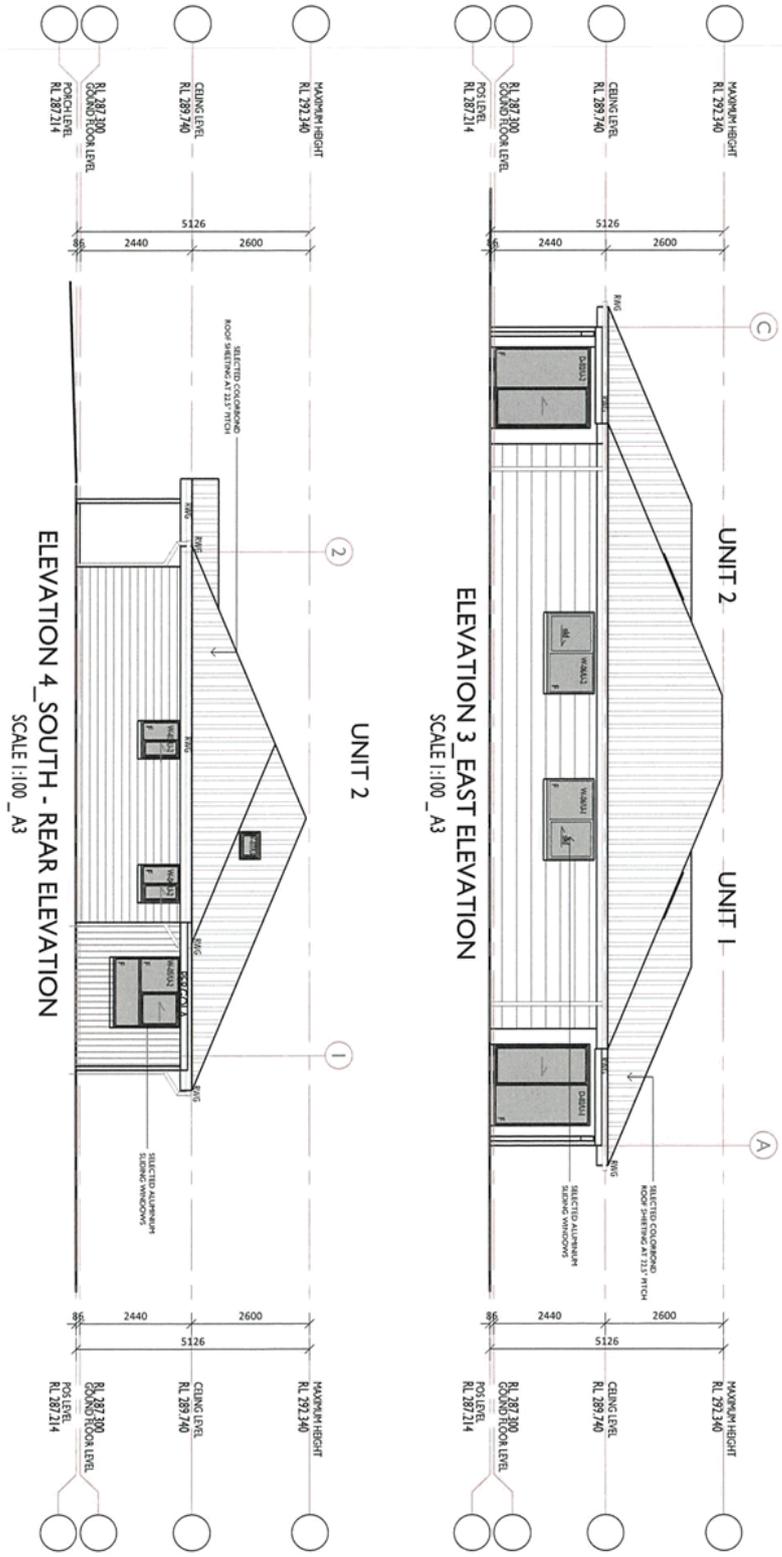
Scale: 1:100

Sheet: A3

Drawing No.: A06

Issue: B

FOR DA



Scale 1 : 1

Date:	18/12/20	Description:	FOR DEVELOPMENT APPLICATION	Issue:	A
	24/1/2021		FOR DEVELOPMENT APPLICATION		B

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STILETTO HOMES

Project: MULTI UNIT HOUSING and TORRENS TITLE SUBDIVISION
 at LOT A & B, DP 388056, 103/105 HOSKINS STREET, TEMORA, NSW 2666

Drawing Title: ELEVATIONS - UNITS 1&2

Project No.: T2_2020_05

Scale: 1:100

Sheet: A3

Drawing No.: A07

FOR DA

CONTOURS AND LEVELS FROM SURVEY PREPARED BY

CGH Consulting Pty Ltd

CONSULTING LAND, ENGINEERING AND TRADING SERVICES, TOWN PLANNERS

NOTES

REFER TO THE CIVIL ENGINEER'S DOCUMENTATION FOR DRAINAGE AND STORM WATER DETAILS AND ALL EXTERNAL SURFACE LEVELS.

SPECIFICATION NOTES:

GENERAL:
 - This landscape plan is to be read in conjunction with the site plan, landscape details, architectural plans, engineers and design plans.
 - All works and landscape works are to be in accordance with the specifications and standards of the Council and the State Government.
 - All works and landscape works are to be in accordance with the Council's 'Shop as it is' policy.
 - All plants are to be planted in standard size pots and must be delivered to the site in good condition.
 - This plan has been designed for the proposed site and purpose only and shall not be copied without written consent from Silliness Homes.

SERVICES:
 - All landscape works are to be completed in accordance with the landscape contractor's specifications and standards.
 - All plants are to be planted in standard size pots and must be delivered to the site in good condition.
 - This plan has been designed for the proposed site and purpose only and shall not be copied without written consent from Silliness Homes.

PLANTING SCHEDULE:
 - All plants are to be planted in standard size pots and must be delivered to the site in good condition.
 - This plan has been designed for the proposed site and purpose only and shall not be copied without written consent from Silliness Homes.

PLANT MATERIAL:
 - All plants are to be grown to the specified height and spread at the time of planting.
 - All plants are to be delivered to the site in good condition and must be planted in accordance with the specifications and standards of the Council and the State Government.

STAKING:
 - All plants are to be staked in accordance with the specifications and standards of the Council and the State Government.
 - All plants are to be delivered to the site in good condition and must be planted in accordance with the specifications and standards of the Council and the State Government.

RETIKULIZING:
 - All plants are to be retikulized in accordance with the specifications and standards of the Council and the State Government.
 - All plants are to be delivered to the site in good condition and must be planted in accordance with the specifications and standards of the Council and the State Government.

PAINTING:
 - All plants are to be painted in accordance with the specifications and standards of the Council and the State Government.
 - All plants are to be delivered to the site in good condition and must be planted in accordance with the specifications and standards of the Council and the State Government.

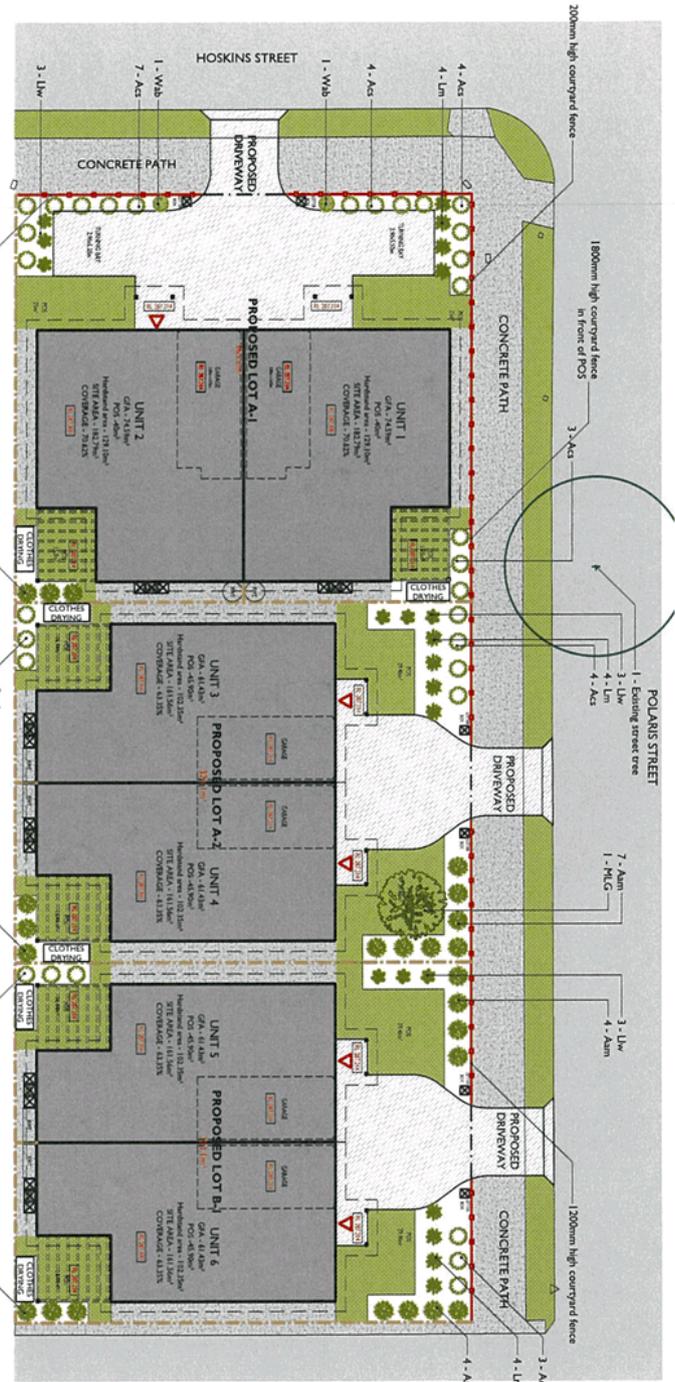
PLANTING:
 - All plants are to be planted in accordance with the specifications and standards of the Council and the State Government.
 - All plants are to be delivered to the site in good condition and must be planted in accordance with the specifications and standards of the Council and the State Government.

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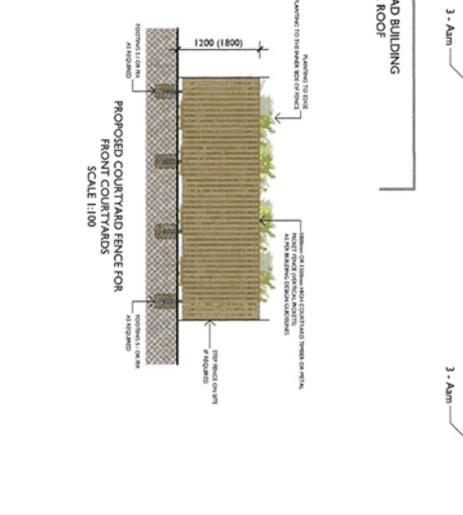


PLANTING SCHEDULE

ID	Botanic Name	Quantity	Scheduled Size
A01	Adonis Amaryllidaceae	24	200mm
A02	Adonis Amaryllidaceae	31	200mm
A03	Adonis Amaryllidaceae	12	150mm
A04	Adonis Amaryllidaceae	7	200mm
A05	Adonis Amaryllidaceae	3	200mm
A06	Adonis Amaryllidaceae	1	750L

AREAS:

Area	(m ²)
PROPOSED LOT No. A.1	38.64
PROPOSED LOT No. A.2	121.14
PROPOSED LOT No. B.1	121.14
TOTAL AREA OF PROPOSED LOTS	280.92



LEGEND

- SITE BOUNDARY
- FENCING TO BOUNDARY
- 1800mm HIGH COLORBOND FENCE TO BOUNDARY
- 1200mm HIGH COURTYARD FENCE (either or metal picket fence (vertical pickets))
- CONCRETE PATHWAYS & MOVS
- TURF AREAS
- CLOTHES DRINKING
- WASTE BIN STORAGE
- RAINWATER TANKS

DESCRIPTION

Date	Description	Issue
18/03/20	FOR DEVELOPMENT APPLICATION	A
18/03/20	FOR DEVELOPMENT APPLICATION	B

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Project: MULTI UNIT HOUSING and TORRENS TITLE SUBDIVISION
 at LOT A & B - DP 388056, 103-105 HOSKINS STREET, TERMOA, NSW 2666
 Drawing Title: LANDSCAPE PLAN
 Project No.: T2_2020_01
 Scale: 4 : 200
 Drawing No.: A 01

13 ADMINISTRATION AND FINANCE**13.1 OFFICE CLOSURE 2021**

File Number: REP21/1031
Author: Executive Assistant
Authoriser: General Manager
Attachments: Nil

REPORT

Christmas and Boxing Day holidays fall on Monday 27 & Tuesday 28 December 2021 and Monday 3 January 2022 for New Year's Day. As we are an Agency for Service NSW they follow Council closures.

It is proposed that for the period 27 December 2021 to 3 January 2022 inclusive, the Shire Office be closed, and reopen on Tuesday 4 January 2022.

All emergency personnel will be available and on call if required and arrangements will be made in regard to waste management operations over the closure period.

In addition, it should be noted that all indoor staff work many hours of unpaid overtime each year and, I believe that the closure of the office at this time would go some way towards compensating them for their efforts.

It should also be noted that the majority of Service NSW agencies & Council offices in the region close for this period.

NOTE: Council closed the office for a similar period over the last six years and received no complaints.

RESOLUTION 265/2021

Moved: Cr Kenneth Smith
Seconded: Cr Claire McLaren

It was resolved that Council approves the closure of the office over the Christmas New Year period.

CARRIED

Report by Elizabeth Smith

13.2 FINANCIAL STATEMENTS 2021 - AUTHORISE TO ISSUE DATE**File Number:** REP21/1048**Author:** Executive Assistant**Authoriser:** General Manager

- Attachments:**
1. **Financial Statement 1** [↓](#) 
 2. **Financial Statement 2** [↓](#) 
 3. **Financial Statement 3** [↓](#) 
 4. **Financial Statement 4** [↓](#) 
 5. **Financial Statement 5** [↓](#) 
 6. **Statement by Councillors & Management - GPFS** [↓](#) 
 7. **Statement by Councillors & Management - SPFS** [↓](#) 

REPORT

In accordance with changes to accounting standards, specifically AASB110 Events after the Balance Sheet Date, Council is required to authorise the year end accounts for issue. Until this date, Council has the power to amend and reissue the financial report in cases where critical information is received from public submissions or where the OLG directs Council to amend the report. The financial report will not reflect events after the authorised for issue date.

RESOLUTION 266/2021

Moved: Cr Dennis Sleigh

Seconded: Cr Lindy Reinhold

It was resolved that Council delegate the General Manager to authorise the year end accounts for issue upon receipt of the audit report.

CARRIED***Report by Elizabeth Smith***

Temora Shire Council

Income Statement

for the year ended 30 June 2021

Original unaudited budget 2021	\$ '000	Notes	Actual 2021	Actual 2020
Income from continuing operations				
5,844	Rates and annual charges	B2-1	5,807	5,627
8,346	User charges and fees	B2-2	9,833	8,964
890	Other revenue	B2-3	996	676
8,753	Grants and contributions provided for operating purposes	B2-4	7,610	7,125
5,683	Grants and contributions provided for capital purposes	B2-4	7,713	4,891
193	Interest and investment income	B2-5	144	222
–	Other income	B2-6	279	285
124	Net gains from the disposal of assets	B4-1	558	121
29,833	Total income from continuing operations		32,940	27,911
Expenses from continuing operations				
8,774	Employee benefits and on-costs	B3-1	9,058	8,411
8,611	Materials and services	B3-2	9,172	8,037
63	Borrowing costs	B3-3	59	55
5,506	Depreciation, amortisation and impairment for non-financial assets	B3-4	5,986	5,476
608	Other expenses	B3-5	722	580
23,562	Total expenses from continuing operations		24,997	22,559
6,271	Operating result from continuing operations		7,943	5,352
6,271	Net operating result for the year attributable to Council		7,943	5,352
588	Net operating result for the year before grants and contributions provided for capital purposes		230	461

The above Income Statement should be read in conjunction with the accompanying notes.

Temora Shire Council

Statement of Cash Flows

for the year ended 30 June 2021

Original unaudited budget 2021	\$ '000	Notes	Actual 2021	Actual 2020
Cash flows from operating activities				
<i>Receipts:</i>				
5,838	Rates and annual charges		5,859	5,627
8,204	User charges and fees		10,972	10,248
191	Investment and interest revenue received		179	236
14,477	Grants and contributions		14,695	12,141
-	Bonds, deposits and retention amounts received		10	5
901	Other		2,350	2,169
<i>Payments:</i>				
(8,749)	Employee benefits and on-costs		(9,162)	(8,669)
(5,858)	Materials and services		(10,528)	(4,865)
(55)	Borrowing costs		(61)	(54)
(3,232)	Other		(821)	(4,628)
11,717	Net cash flows from operating activities	G1-1a	13,493	12,210
Cash flows from investing activities				
<i>Receipts:</i>				
600	Sale of investment securities		1,518	3,079
375	Sale of real estate assets		1,081	266
145	Sale of infrastructure, property, plant and equipment		653	132
357	Deferred debtors receipts		172	11
<i>Payments:</i>				
-	Purchase of investment securities		(1,518)	(6,493)
-	Acquisition of term deposits		(1,518)	-
(11,145)	Purchase of infrastructure, property, plant and equipment		(12,226)	(9,129)
(1,257)	Purchase of real estate assets		(143)	(29)
(350)	Deferred debtors and advances made		-	(167)
(11,275)	Net cash flows from investing activities		(11,981)	(12,330)
Cash flows from financing activities				
<i>Receipts:</i>				
1,000	Proceeds from borrowings		-	1,000
<i>Payments:</i>				
(325)	Repayment of borrowings		(355)	(230)
675	Net cash flows from financing activities		(355)	770
1,117	Net change in cash and cash equivalents		1,157	650
2,719	Cash and cash equivalents at beginning of year		1,622	972
3,836	Cash and cash equivalents at end of year	C1-1	2,779	1,622
7,819	plus: Investments on hand at end of year	C1-2	13,640	12,122
11,655	Total cash, cash equivalents and investments		16,419	13,744

The above Statement of Cash Flows should be read in conjunction with the accompanying notes.

Temora Shire Council

Statement of Comprehensive Income

for the year ended 30 June 2021

\$ '000	Notes	2021	2020
Net operating result for the year – from Income Statement		7,943	5,352
Other comprehensive income:			
Amounts which will not be reclassified subsequently to the operating result			
Gain (loss) on revaluation of infrastructure, property, plant and equipment	C1-8	(136)	16,486
Other comprehensive income – joint ventures and associates	D2-2	-	6
Total items which will not be reclassified subsequently to the operating result		(136)	16,492
Total other comprehensive income for the year		(136)	16,492
Total comprehensive income for the year attributable to Council		7,807	21,844

The above Statement of Comprehensive Income should be read in conjunction with the accompanying notes.

Temora Shire Council

Statement of Financial Position

as at 30 June 2021

\$ '000	Notes	2021	2020
ASSETS			
Current assets			
Cash and cash equivalents	C1-1	2,779	1,622
Investments	C1-2	11,140	12,122
Receivables	C1-4	4,245	3,657
Inventories	C1-5	977	1,636
Contract assets and contract cost assets	C1-6	-	29
Other		160	109
Total current assets		19,301	19,175
Non-current assets			
Investments	C1-2	2,500	-
Infrastructure, property, plant and equipment	C1-8	234,701	229,070
Investments accounted for using the equity method	D2-2	209	204
Total non-current assets		237,410	229,274
Total assets		256,711	248,449
LIABILITIES			
Current liabilities			
Payables	C3-1	2,810	2,410
Contract liabilities	C3-2	2,574	2,020
Borrowings	C3-3	364	355
Employee benefit provisions	C3-4	3,816	3,975
Total current liabilities		9,564	8,760
Non-current liabilities			
Borrowings	C3-3	1,885	2,249
Employee benefit provisions	C3-4	69	54
Total non-current liabilities		1,954	2,303
Total liabilities		11,518	11,063
Net assets		245,193	237,386
EQUITY			
Accumulated surplus	C4-1	102,328	94,385
IPPE revaluation reserve	C4-1	142,865	143,001
Council equity interest		245,193	237,386
Total equity		245,193	237,386

The above Statement of Financial Position should be read in conjunction with the accompanying notes.

Temora Shire Council

General Purpose Financial Statements

for the year ended 30 June 2021

Statement by Councillors and Management

Statement by Councillors and Management made pursuant to Section 413(2)(c) of the *Local Government Act 1993* (NSW)

The attached general purpose financial statements have been prepared in accordance with:

- the *Local Government Act 1993* and the regulations made thereunder,
- the Australian Accounting Standards and other pronouncements of the Australian Accounting Standards Board
- the Local Government Code of Accounting Practice and Financial Reporting.

To the best of our knowledge and belief, these statements:

- present fairly the Council's operating result and financial position for the year
- accord with Council's accounting and other records.

We are not aware of any matter that would render these statements false or misleading in any way.

Signed in accordance with a resolution of Council made on 16 September 2021.

Rick Firman
Mayor
16 September 2021

Graham Sinclair
Councillor
16 September 2021

Gary Lavelle
General Manager
16 September 2021

Elizabeth Smith
Responsible Accounting Officer
16 September 2021

Temora Shire Council

Special Purpose Financial Statements

for the year ended 30 June 2021

Statement by Councillors and Management

Statement by Councillors and Management made pursuant to the Local Government Code of Accounting Practice and Financial Reporting

The attached Special Purpose Financial Statements have been prepared in accordance with:

- the NSW Government Policy Statement '*Application of National Competition Policy to Local Government*',
- the Division of Local Government Guidelines '*Pricing and Costing for Council Businesses – A Guide to Competitive Neutrality*',
- the Local Government Code of Accounting Practice and Financial Reporting,
- the NSW Office of Water Best-Practice Management of Water and Sewerage Guidelines.

To the best of our knowledge and belief, these statements:

- present fairly the operating result and financial position for each of Council's declared business activities for the year, and
- accord with Council's accounting and other records.
- present overhead reallocation charges to the sewerage business as fair and reasonable.

We are not aware of any matter that would render these statements false or misleading in any way.

Signed in accordance with a resolution of Council made on 16 September 2021.

Rick Firman
Mayor
16 September 2021

Graham Sinclair
Councillor
16 September 2021

Gary Lavelle
General Manager
16 September 2021

Elizabeth Smith
Responsible Accounting Officer
16 September 2021

13.3 TELSTRA MOBILE BLACKSPOTS SURVEY RESULTS**File Number:** REP21/1071**Author:** Economic Development**Authoriser:** Director of Administration & Finance

Attachments:

1. [Telstra Mobile Network Coverage Blackspot Areas for Survey](#)  
2. [Telstra Mobile Network Coverage Survey Results - Redacted](#)  

REPORT

Council recently surveyed residents to help identify priority areas for improving mobile phone coverage in the Shire. The survey asked residents to select their top three priority areas out of a list of ten options shown on a map provided by Telstra that depicts gaps in their network.

A total of 215 people responded to the survey. A copy of the survey is attached which has been redacted to remove personal information of respondents. The following table summarises the areas listed in order of priority as identified in the survey.

Area	Responses	
D – Pucawan	45.58%	98
B - Tara-Bectric	42.33%	91
A - Aria Park West	40.00%	86
F - Trungley Hall	26.05%	56
Other	22.79%	49
E – Gidginbung	22.33%	48
J – Sebastopol	21.40%	46
G – Morangarell	15.35%	33
H – Grogan	9.77%	21
I – Springdale	7.91%	17
C - Langi-Kal Kal	6.05%	13

The top three 'Other' responses received are:

Mimosa	13
Barmedman East	6
Quandary	5

Next Steps

Mr Chris Taylor, Regional General Manager for ACT & Southern NSW at Telstra requests Council to identify in priority order the top three areas for coverage improvement. The areas identified should encompass an area of approx. 25km in diameter.

Telstra will use the identified priority areas as a starting point to do some desktop analysis on potential options for a solution. This will assist Telstra in preparing for any Mobile Blackspot Program funding rounds that come up in the future.

Mr Hangar advised that if Council sees any options to be able to contribute to any submissions by way of cash or in-kind contributions it would be helpful for Telstra to be aware.

Options:

1. Submit the priorities to Telstra as determined by the survey
2. Determine another list of priorities to submit to Telstra.

RESOLUTION 267/2021

Moved: Cr Kenneth Smith

Seconded: Cr Dennis Sleigh

It was resolved that Council advise Telstra that the priority areas for mobile phone coverage improvement are (listed in order of priority):

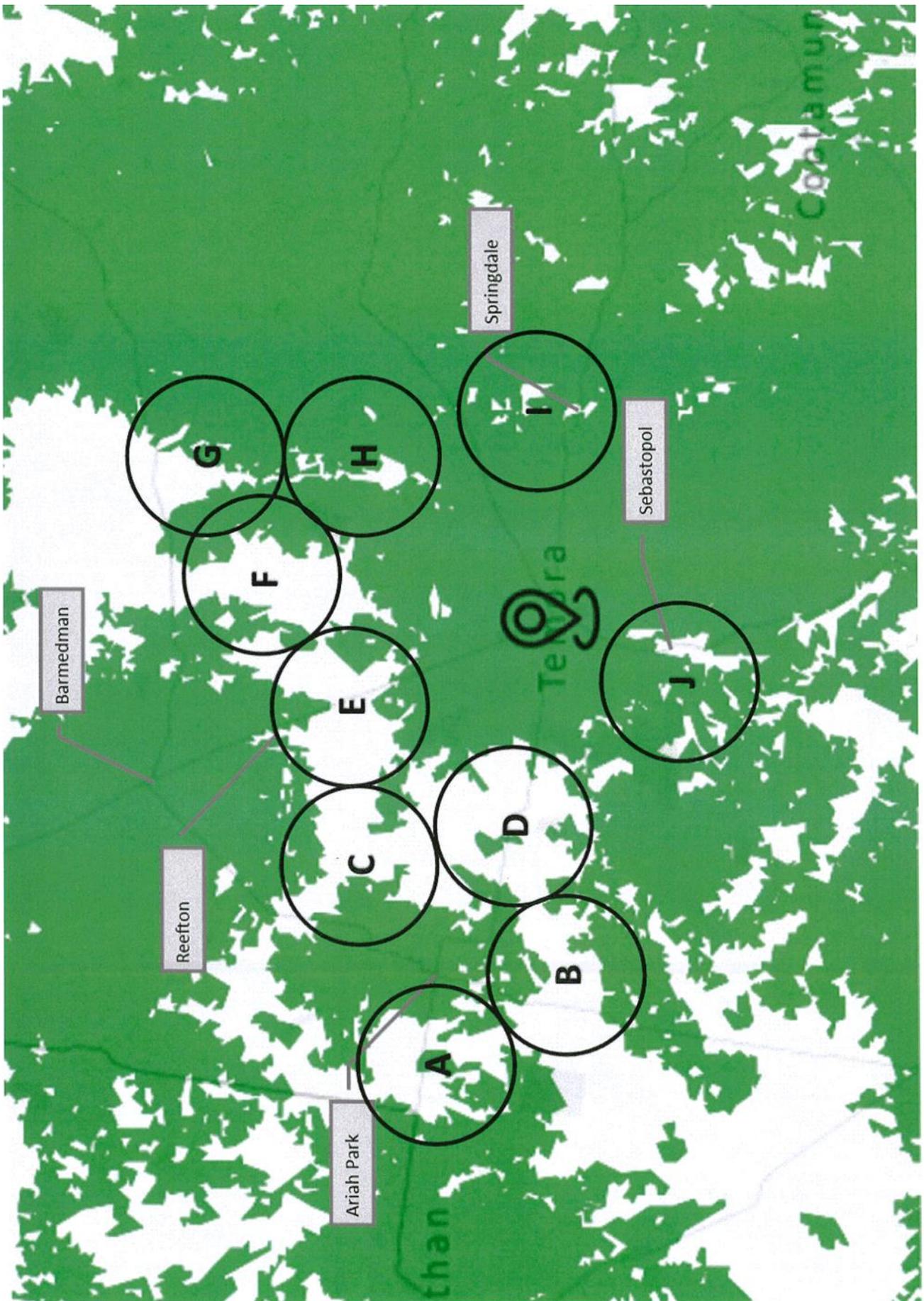
1. Pucawan
2. Tara-Bectric
3. Arian Park West

And Further

That results of the survey be forwarded to our Federal and State Members and REROC.

CARRIED

Report by Craig Sinclair

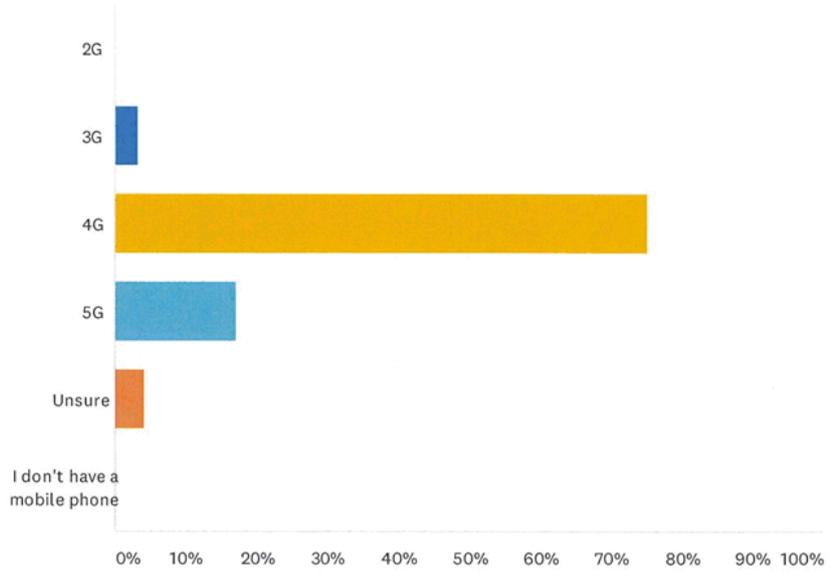


Telstra Mobile Blackspots

SurveyMonkey

Q4 What kind of mobile phone do you have?

Answered: 215 Skipped: 0



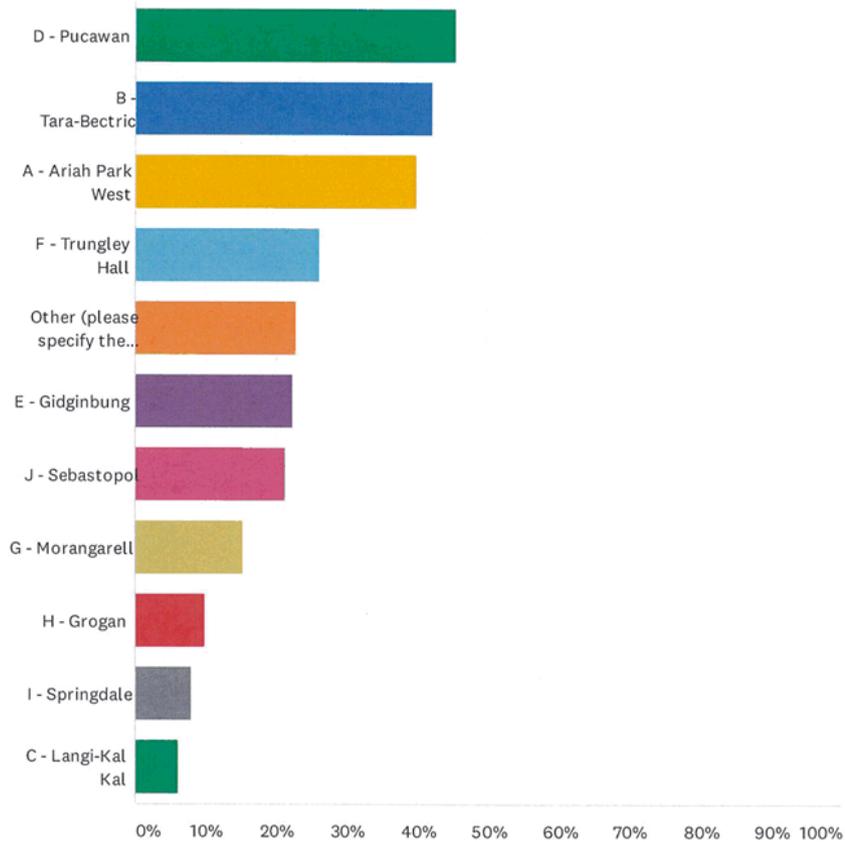
ANSWER CHOICES	RESPONSES	
2G	0.00%	0
3G	3.26%	7
4G	75.35%	162
5G	17.21%	37
Unsure	4.19%	9
I don't have a mobile phone	0.00%	0
TOTAL		215

Telstra Mobile Blackspots

SurveyMonkey

Q5 The above image shows mobile phone coverage on the Telstra network in Temora Shire, with good coverage shown in Green and poor coverage in White. Looking at the above image, please tick your top 3 priorities for improving mobile phone reception on the Telstra network

Answered: 215 Skipped: 0



Telstra Mobile Blackspots

SurveyMonkey

ANSWER CHOICES	RESPONSES	
D - Pucawan	45.58%	98
B - Tara-Bectric	42.33%	91
A - Arian Park West	40.00%	86
F - Trungley Hall	26.05%	56
Other (please specify the location)	22.79%	49
E - Gidginbung	22.33%	48
J - Sebastopol	21.40%	46
G - Morangarell	15.35%	33
H - Grogan	9.77%	21
I - Springdale	7.91%	17
C - Langi-Kal Kal	6.05%	13
Total Respondents: 215		

#	OTHER (PLEASE SPECIFY THE LOCATION)	DATE
1	Qaundry Qaundry	8/28/2021 10:54 AM
2	Mimosa Road from Temora to Sebastopol. Back mimosa road. Mimosa	8/27/2021 5:56 PM
3	Barmedman Barmedman East / Trungley North	8/24/2021 11:19 AM
4	Mimosa 4608 Goldfields Way Temora to Sebastopol to Mimosa	8/23/2021 3:00 PM
5	Qaundry Qaundry	8/22/2021 12:10 PM
6	Morangarell Above G - west's lane	8/21/2021 8:16 PM
7	Methul Methul	8/21/2021 5:29 PM
8	Mimosa Mimosa	8/21/2021 2:37 PM
9	Tara Mary Gilmore Way, before Tara. Service drops out about 2k up Coolamon Road	8/21/2021 2:10 PM
10	Barmedman Barmedman east	8/21/2021 10:52 AM
11	Mimosa Mimosa	8/21/2021 10:42 AM
12	Barmedman Barmedman to temora goldfields way	8/21/2021 7:19 AM
13	Tara Arian park south	8/21/2021 7:03 AM
14	Mimosa 5km south of temora, all the way to coolamon rd turnoff. It's crap	8/20/2021 11:17 PM
15	Qaundry Burley Griffin Way between ARIAH Park and Temora	8/20/2021 10:13 PM
16	Pucawan Gaynors road	8/20/2021 10:06 PM
17	Narraburra Narraburra	8/20/2021 9:24 PM
18	North of f	8/20/2021 8:57 PM
19	Arian Park North	8/20/2021 8:48 PM
20	Coolamon Coolamon	8/20/2021 8:37 PM
21	Burley Griffin HWY arian park to Ardlethan	8/20/2021 8:21 PM
22	Mimosa Mimosa	8/20/2021 8:17 PM
23	Thanowring Thanowring Rd Temora	8/20/2021 8:14 PM
24	Tara Arian Park South	8/20/2021 7:58 PM
25	Mimosa Mimosa	8/20/2021 7:55 PM

	Telstra Mobile Blackspots	SurveyMonkey
26	Barmedman The area north of f	8/20/2021 7:48 PM
27	Mimosa Between Temora and coolamon there is a massive patch without reception	8/20/2021 7:43 PM
28	Barmedman West lane barmedman Telstra exchange	8/20/2021 7:32 PM
29	Airport Temora Airport	8/20/2021 7:28 PM
30	Yarranjerry Yarranjerry	8/20/2021 7:27 PM
31	Mandahmah Kildary Road and Mandamah Forest Road near Scott's Creek	8/20/2021 7:26 PM
32	Sherwood rd temora	8/20/2021 7:19 PM
33	Ardlethan Ardlethan telstra	8/20/2021 7:10 PM
34	Reefton Reefton	8/20/2021 7:08 PM
35	Narraburra The bit between E,F & H	8/20/2021 7:08 PM
36	Mirrool Mirrool	8/20/2021 6:58 PM
37	Just south of D	8/20/2021 6:32 PM
38	Mimosa Mimosa	8/20/2021 6:12 PM
39	Ardlethan Ardlethan/Barellan/Kamarah	8/20/2021 5:56 PM
40	Combaning Combaning	8/20/2021 5:42 PM
41	Barmedman The big white patch above F & G. That's where I live.	8/20/2021 5:28 PM
42	Mimosa Coolamon Rd/Goldfields Way Intersection	8/20/2021 5:24 PM
43	Qaundry QUANDRY	8/20/2021 5:18 PM
44	Mimosa Mimosa	8/20/2021 5:06 PM
45	Mimosa Just south of Temora about 5kms out and no service, it's flat and no hills so why no service	8/20/2021 5:00 PM
46	Reefton Reefton only has partial service neighbours have I have optus	8/20/2021 4:54 PM
47	Mimosa Mimosa	8/20/2021 3:51 PM
48	Sebastopol The sebastopol region black spot is bigger than that	8/20/2021 3:44 PM
49	Qaundry Burley Griffin Way (Temora to Aria Park	8/20/2021 3:41 PM

Telstra Mobile Blackspots

SurveyMonkey

Q6 Please enter any comments in support of your priorities (optional).

Answered: 113 Skipped: 102

#	RESPONSES	DATE
1	Business calls cannot be made or received, some of which are time sensitive such as organising trucks or tradesman who ring to help get further assistance to locate farms. In emergencies you are unable to call for help, I have had to drive several km's before I could get help when suffering an injury/electric shock. As I get older this is becoming more of a concern of mine that I won't be able to reach someone when needed. Also I cannot call my wife when I have unexpected delays when working to let her know that, I would like to also be in contact with her more due to her health concerns. With most things going online during COVID such as courses or seminars, I am unable to the training that I require.	9/5/2021 10:33 AM
2	Very poor service around old Quandary town site radiating out from there which includes a section the Burley Griffin Way.	8/28/2021 10:54 AM
3	No Telstra coverage around most of these areas makes hard for most farmers	8/27/2021 8:49 PM
4	I mostly would like improve range mostly in Pucawan as i can not contact my wife at all when at work. There was two times i needed to contact her for emergency reasons and never got the call or message. Unable to contact other works unless you have an iphone.	8/27/2021 8:33 PM
5	Amazing that such poor mobile coverage only 5km out of town heading towards Sebastopol /back Mimosa & beyond	8/27/2021 5:56 PM
6	One bar or two of service normally, use wifi as often as possible close to the house	8/26/2021 11:42 AM
7	I drive these main arterial roads on a regular basis, given the wildlife and hours I travel in the case of accidents or emergencies I have no means of communication to get help	8/25/2021 8:25 AM
8	Before Trungley tower was in we had good service now we can't get any in our house. 2 bars at max and calls drop out all the time, internet is so slow	8/24/2021 2:25 PM
9	Absolutely hopeless 23kms from Temora on the Milvale Road	8/24/2021 11:34 AM
10	We have a farm in the Trungley Nth /Barmedman East area with basicly no reception .The upgraded Trungley Hall tower provided no improvement at all .	8/24/2021 11:19 AM
11	Many families have had periods of up to 2 weeks + where these towers are down and they are physically unable to contact anyone. I feel this is very dangerous and it is important in all areas identified above really to get these services upgraded as it is unsafe to be working in the agricultural/ any industry and unable to contact emergency service.	8/24/2021 8:11 AM
12	I am at Bectric 4kms west of tower on old Wagga road and get no reception at all. It is a disgrace that tower was put in such a stupid spot	8/24/2021 7:52 AM
13	We have had two communication companies to the farm to help with our internet service. Spent over \$2000 for their time. They both have no answers. We use Optus wifi in office which has helped us but can only have one device at a time, which is very hard with year 11 and year 12 children home homeschooling. Doing HSC trials online becomes another pressure for our daughter- praying the internet doesn't drop out during the exam.	8/24/2021 7:24 AM
14	I live at [REDACTED] Mary Gilmore Way, Barmedman. I get next to no service at my home and i run a business and have a 18 month old with twins on the way. It is extremely difficult without service here. Any help would be much appreciated	8/24/2021 6:55 AM
15	Given the amount of families and residents in these locations, combined with the distance from a major town; they should be priority areas.	8/24/2021 5:34 AM
16	It is important to have service for medical reasons, accidents and emergencies.	8/23/2021 9:37 PM
17	We can see a tower on Mt Beckom can that be utilised better	8/23/2021 4:28 PM
18	We travel frequently between Trungley Hall, Grogan & Morangarel to our farms and at times, service is limited or not available.	8/23/2021 3:23 PM
19	There would be some 25 farms and business 's both trying to operate in this area. Not to mention the problem trying to communicate with emergency services when accidents	8/23/2021 3:00 PM

Telstra Mobile Blackspots		SurveyMonkey
	happen. There seems to be very little service on Goldfield Way with an increasing volume of traffic between Temora and Wagga.	
20	Gaynor road	8/22/2021 12:10 PM
21	We have a very high mountain Come put something on it... seriously - you want coverage . It's impossible to run a modern business with poor internet . My boys annoy Come home from uni as we do not have the internet capacity for them Expensive Substandard phone service However it worse out in the outback I guess .	8/21/2021 8:58 PM
22	Certain spots on property are blind with no coverage . Hard if there's an emergency and your in those areas	8/21/2021 2:47 PM
23	Dead spot for a 10km radius around the coolamon turn off	8/21/2021 2:37 PM
24	Better coverage in the area as we have dropouts often and sometimes no coverage	8/21/2021 2:08 PM
25	Not enough service needs tower for lock farmers in this area	8/21/2021 10:52 AM
26	There is a highway with black spots ...	8/21/2021 9:43 AM
27	Need better service to ring my business	8/21/2021 8:15 AM
28	What services are In green often drop out or come and go. Without the black spot problem. Telstra claim 99% coverage but don't even hit 60% in our shire. Lives depend on it out here at Aria park as ambulance services are 40kms away.	8/21/2021 7:13 AM
29	Yarranjerry	8/21/2021 7:03 AM
30	Tara to Yarranjerry Forest area priority	8/21/2021 6:00 AM
31	Phone drops out of service, only 1 bar or no service	8/21/2021 4:58 AM
32	It's shit	8/21/2021 3:15 AM
33	Better coverage from Aria Park to Temora and Aria Park to Coolamon	8/20/2021 11:40 PM
34	We have No phone service at home at all. There is a Rural Fire Service Centre 1kn down the road with NO service. The satellite apparently recently installed nearby has made no difference at all.	8/20/2021 11:35 PM
35	All 3 areas I've indicated have a very large white (poor) coverage to green (good) coverage ratio.	8/20/2021 11:19 PM
36	Anywhere southwest of Aria Park the coverage is terrible mostly non existant	8/20/2021 11:16 PM
37	Coverage on the burley griffin way between Temora and Aria park is extremely patchy, being a group captain in the Rural fire service communication is essential and it is currently lacking in this area. Farming businesses need better service to conduct business.	8/20/2021 10:31 PM
38	No unable to call people in emergency on farm's around Tara gumers rd and Collins lane and Gaynors rd	8/20/2021 10:06 PM
39	So recently Telstra supposedly updated a tower at Trungley Hall. Lots of media coverage about what a great job they'd done. Wrong	8/20/2021 9:30 PM
40	Hello We find our properties located at [REDACTED] Baldwins Rd, [REDACTED] Morangarell Rd and [REDACTED] Baldwins Rd, Narraburra have very poor reception. In case of an emergency, the message would not get through. Very hard to communicate with other workers on the farm. In the last 2 years the tower our home address ([REDACTED] Homestead Rd) bounces off, located at Weedallion mountain has gone down 3 times. Jan 2020 for 3 weeks, 12 days in June 2021, 1 day 29/7/21. These have been very trying times and very difficult when lockdowns are spur of the moment and home learning is now upon us. We can't afford having no mobiles or mobile broadband (internet) for any length of time while this is happening. My daughter is doing yr 12, and I'm not sure what we would do if the tower goes down. Just unreliable. It took me 7 times to get anywhere with getting it fixed back in June. With running a farm business that solely relies on the internet, a reliable service is imperative. Our family, farming enterprise is willing for Telstra to install a tower on our farm property. Thankyou	8/20/2021 9:24 PM
41	The Burley Griffin Way and Mary Gilmore Way for service when travelling from town to town.	8/20/2021 9:23 PM
42	I drive from Temora to Aria park a lot and the reception is bad. I worry if I broke down I wouldn't be able to call for help.	8/20/2021 9:17 PM
43	Coverage is unreliable when making phone calls. Or mobile coverage has dropped out to receive phone calls	8/20/2021 9:14 PM

	Telstra Mobile Blackspots	SurveyMonkey
44	We have no service at our house or along the roads heading from our house to Temora. This is a large area without service	8/20/2021 9:12 PM
45	I live at Bectric, on average over 90% of our calls drop out or 'call fail', we are constantly having to call people back. It is very frustrating when trying to run a business.	8/20/2021 9:05 PM
46	In emergencies that require urgent assistance from family or neighbours, for example electrocution has occurred when operating a wool press leaving the person unable to call for help. Between the properties of 15kms there is no stable service for connection to make those calls. Everyone does work calls to mobile devices these days, it's hard to run a business or contact other businesses when coverage is lacking. Especially when it's a farming business at its busiest time of year, organising transport trucks, agronomists and mechanics is frustrating when you need to stop your work and drive to a hill (If lucky there's service) or town to receive a message or call back. This happens regularly as time and locations are not predetermined and properties are hard to find, time sensitive calls are missed because they need further assistance in locating farms or information. When fires occur at harvest time, the ability to contact the fire captain directly in a timely fashion is impossible, costly and can be dangerous/disastrous.	8/20/2021 9:00 PM
47	Mobile coverage nearly non existent major health and safety issue.	8/20/2021 9:00 PM
48	We have limited mobile service and unreliable home phone.	8/20/2021 8:57 PM
49	Our reception is TERRIBLE we really need better coverage, we have children that need internet for their schooling & it's very stressful for them as it won't run for them because of the pathetic coverage Telstra has	8/20/2021 8:48 PM
50	Areas between Aria Park and Coolamon is pathetic as is highway between Coolamon and Wagga Wagga	8/20/2021 8:37 PM
51	Fix service on all major highways as a priority, service between Aria Park and Coolamon and Wagga Wagga is disgusting	8/20/2021 8:33 PM
52	Weather permitting and which hill you are on wether service stays connected or not 99% not	8/20/2021 8:21 PM
53	We have huge black spots at our house and property which affects farm OHS, my ability to reach my husband in an emergency such as going into labour and also trying to receive calls from hospitals in Sydney regarding our son's cancer. It's incredibly stressful and a problem you wouldn't expect to have in 2021.	8/20/2021 8:17 PM
54	Our community relies on mobile service, our internet coverage is also poor, therefore difficult to run our business, our children's schooling and day to day online tasks.	8/20/2021 8:17 PM
55	With hardly any coverage it is dangerous when outside if an accident occurs we cannot even ring for help have been complaining for the last five years have spoke to Telstra heaps of time they know we have no coverage but nothing has been done	8/20/2021 8:14 PM
56	Recent Telstra add into to Gidginbung tower did stuff all for us I. post Office Rd Trungley Hall. We have 400acres of privately owned hill area and would be glad to come to any arrangement if a tower or booster could be located on our property for anyone to get better coverage! Currently we have to drive a couple of kilometres from our home to have Telstra coverage. Our precise location is [REDACTED] Trungley Hall Post Office Road.	8/20/2021 8:04 PM
57	Ordinary Telstra reception on our Farm at Gidginbung only 14 kms from Temora	8/20/2021 8:02 PM
58	I can get messages, but not phone calls. Phone rings, pick up the phone, caller gone.	8/20/2021 7:58 PM
59	[REDACTED] Tara Bectric rd has very little to no phone service and internet is over priced and satellite only.	8/20/2021 7:55 PM
60	We need a new phone tower a long the burley griffin way at pucawan and. Quandary the tower needs to be on a ridge	8/20/2021 7:51 PM
61	The barmedman east exchange has lots of issues as we are still waiting for parts to get it fixed estimated to be 23 rd of August (from 23 july)have submitted a solution to council to fix mobil coverage which would be good for area f and g plus our area which seems to be left off (as it says barmedman everyone thinks we are wylong shire but this is definitely not the case !	8/20/2021 7:48 PM
62	We have to change our devices to 2g/3g to get coverage through our booster. We can't afford to upgrade our booster.	8/20/2021 7:47 PM
63	I shouldn't have to spend thousands of dollars on boosters to get what 98%of people get for free	8/20/2021 7:47 PM

	Telstra Mobile Blackspots	SurveyMonkey
64	C,f,g are also important. At the moment my Optus phone seems to have the best coverage - better than Telstra in the local area. I have to keep 2 services just in case I am in an area where one does not work.	8/20/2021 7:45 PM
65	Coverage is very poor around Aria Park. In any direction after 1km from town you hit dead patches	8/20/2021 7:45 PM
66	Poor coverage near Yarrenjerry forest	8/20/2021 7:44 PM
67	Service all around aria park once u get 10km out of town is rubbish	8/20/2021 7:36 PM
68	Our coverage is in and out..sometimes ok..sometimes not as receptive	8/20/2021 7:30 PM
69	Telstra coverage at Temora airport is appalling (most days lucky to get one bar of 3G/4G)	8/20/2021 7:28 PM
70	It would be good if the reception could be improved on the road from Aria Park to Temora. The Beckom North Road (Kildary) is terrible too.	8/20/2021 7:26 PM
71	Some years ago we had a Telstra booster aerial installed on the roof of our house which was to provide mobile service to the house and a 50 metre radius from the house. We only have service in those parts of the house which are in the area close to the aerial. Neither of our train carriages which are operated as a B & B and are located 50 metres from our house receive any mobile service which is very detrimental to our business.	8/20/2021 7:23 PM
72	Are internet constantly drops in and out. Only have one bar on phone	8/20/2021 7:19 PM
73	I pay for a service and I'm not getting my money worth 3g 4g we told how fast and great service will be not to be now told 5g will do even more right what's the point of a fancy phone if you can't use it to the fullest	8/20/2021 7:10 PM
74	In Reefton We are on a major highway and have very sketchy service , we have booster boxes and service is still very poor , same days our phones are on sos	8/20/2021 7:08 PM
75	Our main signal comes from the Weedallion tower nearly 50km away. We have a poorer signal now than 10 years ago. We don't have landline so it's really important that this works well and is reliable in case of emergencies.	8/20/2021 7:08 PM
76	The service isn't good enough. Can't even get service 5km south of Aria park	8/20/2021 7:07 PM
77	work in those areas	8/20/2021 7:03 PM
78	Looking forward to Good services for emergency services, that would be Fabulous	8/20/2021 7:02 PM
79	If I were to breakdown, with so many blackspots, it's putting lives at risk.	8/20/2021 7:00 PM
80	Service is terrible from Mirrool to Aria Park and parts of Aria Park to Temora	8/20/2021 6:58 PM
81	I live at Temora Airport Estate and the current Telstra Mobile coverage is disgraceful, very poor service connection. We have to rely on our wifi in the house to use our mobile phones.	8/20/2021 6:57 PM
82	Morangarell high priority. If an accident happens out there it's bad luck.	8/20/2021 6:48 PM
83	The Tara Bectric needs to be a priority, it's a very busy road, not far out of Aria park and it's zero coverage.	8/20/2021 6:48 PM
84	Hardly no service in these areas.	8/20/2021 6:37 PM
85	Need to have mobile coverage whenever travelling in case of an emergency. The outlying areas also need coverage for both emergency and internet for school kids and farm management	8/20/2021 6:36 PM
86	We have no service without a booster and can only get limited, expensive and very slow satellite internet - extra annoying in lockdown with home schooling. Off topic but I may as well mention that our home phone line only works half the time as well but I am hesitant to cut it off because I have children and feel it is not safe to rely on sporadic mobile service. We live less than 80 kms (as the crow flies) from NSW's largest inland city and yet we have little to no mobile service. If we had better mobile service we would have better internet and would not have to worry about satellite or NBN!!!	8/20/2021 6:32 PM
87	Telstra internet is woeful in my area and I had to change it to Optus. Mobiles are still Telstra but have to have an internal smart Aerial which is up and down as well.	8/20/2021 6:32 PM
88	Phone service at pucawan is not good enough for the 21st century. Most days it's a struggle to send a text, let alone make a phone call. Big improvement needed	8/20/2021 6:30 PM
89	Pinnacle blocks all service	8/20/2021 6:28 PM

	Telstra Mobile Blackspots	SurveyMonkey
90	Very difficult to run your business when the phone coverage varies with in a few metres.	8/20/2021 6:27 PM
91	The phone service around temora has progressively degraded over the past decade! High time we had 100% coverage in our rural communities	8/20/2021 6:20 PM
92	We live just on the turnoff from the main highway on the Tara Bectric Road and without a booster we have zero connection, we have to rely on satellite, which is super expensive and we don't get enough data even so we pay for the highest package	8/20/2021 6:12 PM
93	The mobile coverage in my house is sketchy at best and non existent outside.	8/20/2021 6:02 PM
94	In today's technological age, I find it disturbing that I am out of service the majority of my travel time. The service in my house in Ardlethan is also poor.	8/20/2021 5:56 PM
95	Our home and farm, Tyndalls Rd Tara, is in a complete black spot. We've paid for additional boosters for house and vehicles as well As using and paying for satellite internet.	8/20/2021 5:38 PM
96	There are places on our property/area where we have absolutely no phone/mobile service. Also we have canceled our land line as the old copper wiring from the exchange to the house is so degraded that the phone hardly worked & we were paying for a service that was very unreliable. This means that if there was an emergency it could be very difficult to get hold of emergency services. This has actually happened in the past. There is a tower at the Barmedman east exchange with optic fibre already connected to the exchange, half the hard work is done!!	8/20/2021 5:28 PM
97	Sometimes there isn't even one bar.	8/20/2021 5:20 PM
98	The mobile service is awful, we can't get any internet as none is available in this area except satellite and it is too unreliable and always drops out.	8/20/2021 5:18 PM
99	We live 12km from town on a rise & we get 1 bar of service outside!! Not good enough as far as I'm concerned	8/20/2021 5:13 PM
100	Thanowring Road has very poor coverage	8/20/2021 5:10 PM
101	Very poor mobile reception at our place at Mimosa & on the way to town even though a tower has been installed down the road. Have had our home phone out several times so far this year for lengthy periods. Telstra divert our calls to our mobile but can't use it at times.	8/20/2021 5:06 PM
102	All main roads should have service at all times in case of accidents etc	8/20/2021 5:00 PM
103	Those areas might improve the poor coverage at the Airport only one bar	8/20/2021 4:51 PM
104	We need wireless internet options as well as decent mobile coverage. Only 10km out of town and no internet or mobile coverage.	8/20/2021 4:44 PM
105	Ariah Park community and the travellers along the hi-way need good coverage. Trungley Hall community also on a main arterial road spreading to east of Barmedman and Gidginbung also covers a main road with is utilised by both locals and travellers alike.	8/20/2021 4:36 PM
106	Optus service	8/20/2021 4:33 PM
107	Sebastopol is important due it being important to coverage on the main road to Wagga, which obviously has a high volume of traffic and commuters. Pucawan and Bectric help solve big gaps in the network that have been there for years and help connect Temora and Ariah Park better.	8/20/2021 4:26 PM
108	No coverage at all even with a blue tick phone	8/20/2021 4:20 PM
109	Reliable coverage on main traveling routes required	8/20/2021 3:55 PM
110	My parents are in their 80's along with a number of their neighbours', and their phones do not work very well, as well as their landlines - not good enough! Please do something about this.	8/20/2021 3:51 PM
111	Because the phones don't work. Thought that would be obvious	8/20/2021 3:46 PM
112	We live and run a large agricultural business in the Sebastopol black spot area and are extremely frustrated with the lack of reliable phone service. It is a major concern/ risk from a farm safety perspective (bushfire/farm accident1) but also trying to communicate/run a business and to adopt latest agri tech on farm is impossible. Currently paying thousands out of pocket for boosters which we shouldn't have to do and only just give us service in some spots...	8/20/2021 3:44 PM
113	Burley Griffin Way is the main road linking the fresh food growing area (MIA) to Sydney. So much traffic and patchy at best coverage . Surely coverage Wagga to TEMORA is	8/20/2021 3:41 PM

Telstra Mobile Blackspots

SurveyMonkey

important

13.4 SERVICE NSW PARTNERSHIP AGREEMENT**File Number:** REP21/1077**Author:** Economic Development**Authoriser:** Director of Administration & Finance**Attachments:** 1. Update Partnership Agreement - Service NSW for Business  **REPORT**

The purpose of this report is to provide background information and seek support to enter into an agreement with Service NSW and to consider future business improvement initiatives.

Background

Council currently has an agreement in place with Service NSW to promote and provide access to NSW Government information and services to better assist business owners and to support the local economy.

The support provided by Council to individuals and businesses to access these services has been invaluable, particularly during these challenging times.

Proposal

Service NSW for Business provides free, personalised support to small business owners, to help them understand industry regulations, to guide them through transactions, and to access support.

The services provided to business owners include:

- Business Concierges offering over-the-phone, email and face-to-face support and case management.
- An online Business Profile to make it faster and easier for business owners to transact with NSW Government.
- Guidance and support for small business owners impacted by natural disasters or emerging issues to access a range of Government stimulus, support and information.
- Online business information hubs including how-to guides to help business owners understand key tasks and the support available when starting and running a business in NSW.

A new Partnership Agreement has been developed to provide consistency across all Councils, reflect the broader focus of Service NSW for Business and provide the opportunity Temora Shire Council to engage with all services across Service NSW now and into the future.

The new Partnership Agreement includes further detail and clarity about the roles and responsibilities of all agencies in relation to the collection, storage and security of personal information.

The intention of the Partnership Agreement is to build awareness of specialist advice services available, ensure Council staff can direct enquiries to these services and provide applicants with the skills to be better informed and researched prior to lodging any applications.

For Temora Shire Council, the process is to endorse the proposed recommendations and to inform Service NSW when this endorsement has occurred.

Options:

1. To provide delegated authority to enter into an agreement with Service NSW
2. Not enter into an agreement and advise Service NSW

RESOLUTION 268/2021

Moved: Cr Graham Sinclair

Seconded: Cr Nigel Judd

It was resolved that:

1. Council delegates authority to the General Manager to enter into an agreement with Service NSW; and
2. Any necessary documents be authorised for execution under the Common Seal of Council.

CARRIED

Report by Craig Sinclair



PARTNERSHIP AGREEMENT

Between **Service NSW** (ABN 37 552 837 401) and the Temora Shire Council (the '**Council**)
(the '**Parties**')

Last Updated: 27 July 2021

1. Purpose

1.1. The purpose of this Agreement is to:

- A. Provide the services of Service NSW for Business, which is a division of Service NSW with a mandate of being the one front door for businesses in NSW to access government information and services.
- B. Provide the framework within which Services will be delivered;
- C. Document the responsibilities of Service NSW and the Council on the provision of Services;
- D. Provide mechanisms to manage the relationship between the Parties;
- E. Promote a collaborative approach to working together in a timely and effective manner and to act in good faith.

This Agreement is not legally binding.

2. Background

- 1) Service NSW is a Division of the Government Service established under the Service Act. The functions of Service NSW include the exercise of customer service functions, within the meaning of the Service Act; other functions conferred by statute; and other functions relating to the delivery of Government services, as directed by the Minister responsible for Service NSW.
- 2) Section 7 of the Service Act makes provision for customer service functions to be delegated by other NSW Government agencies to the Chief Executive Officer ('**CEO**').
- 3) The functions of the CEO are exercised by the staff of Service NSW.
- 4) Section 8 of the Service Act enables the CEO to enter into Agreements with local government agencies for the exercise of a non-statutory customer service function of the agency; or with respect to the exercise of a customer service function delegated to the CEO.
- 5) Subsection 8(4) of the Service Act provides that an Agreement with a council, a county council or a joint organisation within the meaning of the *Local Government Act 1993* must be approved by a resolution of the council, county council or joint organisation, must be approved before it is entered into.
- 6) Service NSW partners with the Council to promote and deliver the services of Service NSW for Business to businesses across NSW.

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7) the purpose of this collaboration is to ensure awareness and access to Government services to all businesses in NSW.

8) the Services of Service NSW for Business are free for the Council and for customers.

9) The PPIP Act and the HRIP Act set out information handling principles that apply to public sector agencies (as defined in section 3 of the PPIP Act). As public sector agencies, the parties must not do anything, or engage in any practice, that contravenes a privacy principle that applies to them.

10) Section 14 of the Service Act makes provision for the disclosure and use of information, including personal information, for the purposes of the exercise of customer service functions by the CEO. Section 14 has effect despite the provisions of any other Act, including the PPIP Act and the HRIP Act.

11) Section 15 of the Service Act makes provision for the collection of personal information for the purposes of the PPIP Act and the HRIP Act, by Service NSW.

12) Section 16 of the Service Act enables an Agreement made under the Service Act, or a delegation of a customer service function by an agency to the CEO, to provide for the exercise by Service NSW of functions relating to access to information under the Government Information (Public Access) Act 2009 and functions relating to the State Records Act 1998, in connection with the functions of the council concerned. The responsibilities of Agencies under the *State Records Act 1998* include making and keeping full and accurate records of their office.

13) The Parties have agreed to enter into an Agreement under section 8 of the Service Act, incorporating the terms on this Agreement.

3. Guiding Principles

3.1. The Parties will:

- A. Work collaboratively and in good faith in a timely and effective manner, with open communication to achieve shared objectives;
- B. Facilitate a partnership relationship that promotes and achieves continuous improvement and accountability;
- C. Ensure that each of its Personnel complies with this Agreement and all applicable laws and policies relating to the Services, including the *Work Health and Safety Act 2011*;
- D. Comply with the agreed timelines for meeting obligations to ensure efficient and effective delivery of Services;
- E. Work together to identify and manage shared risks;
- F. Work together to prioritise initiatives and enhancements, particularly where there are limitations on time and resources; and
- G. Work together to respond to the media, advise Ministers, and consult each other when developing communications that impact on Services.

4. Roles and Responsibilities

4.1. Service NSW will:

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- A. Provide the Services in accordance with the terms of this Agreement, subject to any Change Request;
- B. Exercise the required standard of skill, care and diligence in its performance of the Services and ensure that its Personnel have appropriate qualifications and skills to provide the Services;
- C. Take responsibility for the management of records it creates or holds as a result of the exercise of a customer service function, where required; and
- D. Take responsibility for performing necessary maintenance of its systems and data managing the impact on customers from Service NSW system outages and working in conjunction with the Council.

4.2. The Council will:

- A. Provide Service NSW with all information, inputs, resources and subject matter expertise in a timely manner as required to enable Service NSW to provide the Services as set out in the Agreement;
- B. Take responsibility for the management of records it receives or holds following the exercise of a customer service function by Service NSW.

4.3. The Parties undertake to maintain open channels of communication by:

- A. Making available Personnel, data, reports and computer systems for the purposes of resolving customer issues;
- B. Appointing a Relationship Manager with responsibility for managing the contractual and operational aspects of the Services. The Relationship Manager may be varied.

5. Services

A. Service NSW will:

- (i) provide the relevant information and contacts to Council to ensure its local businesses are aware and can access the Service NSW for Business services
- (ii) provide a single point of contact for Council to ensure it can access Service NSW for Business services.

B. the Council will:

- (i) refer eligible customers to the Program;
- (ii) provide guidance to Service NSW staff to assist in responding to inquiries;
- (iii) inform customers and Service NSW of the outcome of relevant applications in line with privacy requirements
- (iv) provide updates on changes to local government policies, guidelines or other matters which may affect the Program;
- (v) identify local opportunities to inform customers of the program;
- (vi) provide Service NSW with feedback on the effectiveness and performance of the Program.

6. Liability

- 6.1. To the full extent permitted by law, neither Council or Service NSW will be liable to the customer for the customer's actions or responsible for any liability, loss or cost suffered directly or indirectly by the business in connection with the Service NSW for Business service.

7. Data and Data Security

- 7.1. Each party retains ownership of its Data.
- 7.2. Except as required by law, neither party must, and must ensure that its Personnel will not:
- A. use the Data belonging to the other party for any purpose other than the performance of its obligations under this Agreement; or
 - B. sell, commercially exploit, let for hire, assign rights in or otherwise dispose of any Data. or
 - C. Make the other party's Data available to a third party including another government agency or body, other than an approved Subcontractor, and only to the extent required under this Agreement.
- 7.3 Each party must establish and maintain safeguards against the destruction, loss or alteration of either party's Data in the possession or control of that party which are is consistent with and no less rigorous than those maintained by either party to secure its own data; and comply with all applicable laws and policies.
- 7.4 In particular, the Parties will ensure the secure transmission and storage of data, at standards no less than those recommended by Cyber Security NSW.

8. Confidential Information

- 8.1. The Parties must, in respect of any Confidential Information:
- A. Keep the Confidential Information confidential and not disclose that information to any person without the prior written consent of the disclosing party, other than to its Personnel, professional advisors or contractors requiring access to the Confidential Information in connection with providing the Services;
 - B. Use the Confidential Information solely for the purpose of carrying out its obligations;
 - C. Not permit the Confidential Information to be reproduced except to the extent reasonably required to carry out its obligations;
 - D. Not do anything that would cause the disclosing party or its Personnel to breach their obligations under Privacy Law; and
 - E. Notify the other party as soon as possible upon becoming aware of any breach of this clause.

9. Privacy

- 9.1 Each party and its Personnel must:
- A. Comply with Privacy Laws; and
 - B. Do all that is reasonably necessary to enable the other party to comply with Privacy Laws, including the development of documentation to demonstrate compliance with Privacy Laws, as agreed between the parties;
- 9.2. In particular, Service NSW acknowledges that:
- A. The collection of personal or health information will take place in compliance with the Privacy Laws, as modified by section 15 of the Service Act; and

- B. the use, disclosure, storage and retention of such information will be in accordance with the Privacy Laws, and in accordance with applicable policies.

Schedule 3 documents the respective responsibilities of Service NSW and the Council in relation to the collection, storage, use, retention and disclosure of personal information.

- 9.4 Personal and health Information collected, used, disclosed or retained between the parties will be managed and retained by the parties in accordance with the *State Records Act 1998* (NSW) and all other applicable laws, including Privacy Laws.
- 9.5 Once either of the Parties has reasonable grounds to believe there has been unauthorised access to, unauthorised disclosure of, or a loss of Personal or Health Information, dealt with in connection with this Agreement (**'Data Incident'**):
 - A. The party must immediately (but in any event, no later than 72 hours of becoming aware of the Data Incident) notify the other party of that contravention together with all relevant information relating to the contravention;
 - B. Consult with the other party as to which party should have primary responsibility for investigating and dealing with the breach or possible breach;
 - C. Consider, having regard to the scope of the Data Incident and the nature of the personal or health information involved, together with any other relevant factors, whether the Data Incident is serious.
 - D. The party with primary responsibility for the breach must notify the Privacy Commissioner as soon as practicable that a serious Data Incident has occurred; and
 - E. The parties must co-operate and collaborate in relation to assessment and investigation of the Data Incident, and action required to prevent future Data Incidents.
- 9.6 If either of the Parties receives a complaint or request for an internal review of conduct in relation to a breach or alleged breach of a Privacy Law, including under section 53 of the PPIP Act, (a **'Complaint'**), the following will apply:
 - A. It is the responsibility of the party that receives the Complaint to perform a preliminary investigation to determine the party responsible for the conduct;
 - B. If responsibility lies wholly with the party that received the Complaint, then that party is responsible for responding to the complaint or conducting the internal review of conduct;
 - C. If, after performing the investigation, the relevant party reasonably considers that the Complaint should be transferred to the other party, it will (after obtaining the consent of the customer) promptly transfer the Complaint and any further information obtained by the party from its preliminary investigation, to the other party, no later than 20 days after receipt of the original Complaint;
 - D. If the Complaint relates jointly to the conduct of both parties, then the party that received the Complaint will (after obtaining the consent of the Customer) notify the other party no later than 20 days after its receipt of the original Complaint and provide any further information obtained by that party from its preliminary investigation. The parties will then work together to coordinate a joint response from the parties within 60 days of receipt of the Complaint. This response may include an internal review of conduct.

10. Intellectual Property

- 10.1 Each party will retain the Intellectual Property Rights in its Existing Material.
- 10.2 Each party agrees to grant to the other party a non-exclusive and royalty free licence to use, sublicense, adapt, or reproduce:
- A. Their Existing Material; and
 - B. All methodologies, processes, techniques, ideas, concepts and know-how embodied in their Existing Material,
 - C. To the extent their Existing Material is required for use by the other party, solely in connection with provision of the Services.
- 10.3 Each party represents and warrants to the other party that it has all required rights and consents for its Existing Material to be used for the Services.
- 10.4 Intellectual Property Rights in all New Contract Material will vest in the Council.
- 10.5 The Council grants a perpetual, worldwide, irrevocable and royalty free licence to the Intellectual Property Rights in all New Contract Material to Service NSW for the purpose of performing the Services.
- 10.6 Subject to clauses 10.1 and 10.4, Service NSW will own all Intellectual Property Rights in the provision of the Services, including any solution and service design.

11. Performance Management and Continuous Improvement

- 11.1 Service NSW for Business does not require any provisions in relation to performance management
- 11.2 Service NSW for Business will work collaboratively with Council to ensure continuous improvement of its services to Council.
- 11.3 Any future extension of this Agreement by Service NSW with Council will specify the relevant performance management and continuous improvement provisions required.

12. Reporting

- 12.1 Service NSW for Business does not require any reporting arrangements
- 12.2 Any future arrangements that require reporting will be outlined in a Schedule to this Agreement.

13. Change Management

- 13.1 Each party will comply with the Change Management Process set out in Schedule 4.
- 13.2 The parties agree to complete a Change Request in the form set out in Schedule 4 to add to or vary the Services.

14. Governance

- 14.1 The parties agree to comply with the Governance Framework.

15. Business Continuity and Disaster Recovery

- 15.1 Each party will maintain Business Continuity and Disaster Recovery Plan arrangements to ensure that each party is able to continue to perform its obligations under this Agreement, or where performance is not possible, resume performance as soon as reasonably practicable in the event of a Disaster.

16. Dispute Resolution

- 16.1 In the event of a dispute between the parties, a party will:
- Raise the dispute with the other party's Relationship Manager and use best efforts to resolve the dispute;
 - If the dispute is not resolved within a reasonable period, the Chief Executive of the Council or their delegate will meet with the Chief Executive Officer of Service NSW (or their delegate) with a view to resolving the dispute.
 - If the dispute is not resolved under clauses 16.1(b) within a reasonable period, attempt to resolve any dispute in accordance with the Premier's Memorandum M1997-26.
- 16.2 Despite the existence of a dispute, each party must continue to perform its obligations.

17. Termination

- 17.1 Either party may terminate this Agreement in whole or in part by giving the other party 90 days written notice or as otherwise agreed.
- 17.2 On notice of termination or where Service NSW is otherwise required to cease to perform some or all of the Program, the parties will work together in good faith to finalise and agree a transition out plan to facilitate smooth and orderly transition of the relevant Program to the Council or the Council's nominated third party. Where the parties cannot agree, the dispute resolution provisions in clause 16 will apply.
- 17.3 Upon termination, each party agrees to return all Data and property belonging to the other party within 30 days of the termination date and comply with the transition out plan agreed under clause 17.2.

18. Miscellaneous

- 18.1 Entire Agreement

This Agreement supersedes all previous Agreements, understandings, negotiations, representations and warranties and embodies the entire Agreement between the Parties about its subject matter.

- 18.2 Survival

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The following clauses survive termination or expiry of the Agreement: Clauses 4, 6, 7, 8, 9, 10, 14, 15, 16, 17, 18, 19 and any other clause which by its nature is intended to survive termination or expiry of the Agreement.

18.3 Notices

A notice under this Agreement must be in writing and delivered to the address or email address of the recipient party.

18.4 Variation

All variations to this Agreement and all consents, approvals and waivers made under this Agreement must be evidenced in writing and variations signed by both parties.

18.5 Waiver

If a party does not exercise (or delays in exercising) any of its rights, that failure or delay does not operate as a waiver of those rights.

10.6. Applicable law

The Agreement is governed by, and is to be construed in accordance with, the laws in force in NSW.

18.7 Counterparts

The Agreement may consist of a number of counterparts and if so, the counterparts taken together constitute one and the same instrument.

19. Execution

Council has reviewed and accepts this Agreement

Signed for and on behalf of Council by its authorised signatory	Signed for and on behalf of Service NSW by its authorised signatory
Name:	Name:
Title:	Title:
Date:	Date:
Signature:	Signature:
Witness:	Witness:
Signature:	Signature:

Schedules

Schedule 1 - Definitions

In these Partnership Agreement, except where a contrary intention appears:

Business Continuity and Disaster Recovery Plan means a business continuity and disaster recovery plan which documents the back-up and response actions each of the parties will take to continue its obligations if a Disaster occurs;

Change Request means the request for a change to the scope of Services in the form set out in Schedule 4;

Commencement Date means the date of start of this Agreement.

Confidential Information of a party means any written or oral information of a technical, business or financial nature disclosed to the other party, including its employees or agents, by the disclosing Party (whether orally or in writing) whether before or after the Commencement Date, that:

- A. is by its nature confidential; or
- B. is designated as confidential; or
- C. the other party knows or ought to know is confidential,
- D. but does not include information which:
 - a. is or becomes public knowledge other than by breach of this Agreement; or
 - b. is in the lawful possession of the Party without restriction in relation to disclosure before the date of receipt of the information; or
 - c. is required to be disclosed by Law, government policy or legal process.

Contact Centre has the meaning set out in Schedule 2;

Continuous Improvement Principles have the meaning set out in Schedule 2;

Continuous Improvement Process has the meaning set out in Schedule 2;

Data means the data of each party and all data and information relating to their operations, Personnel, assets, customers and systems in whatever form that may exist, including Confidential Information;

Disaster means an event that causes, or is likely to cause, a material adverse effect on the provision of the Services that cannot be managed within the context of normal operating procedures including interruption, destruction or other loss of operational capacity;

Existing Material means any material that is developed prior to entering into a Partnership Agreement, or developed independently of a Partnership Agreement, and includes any enhancements and modifications to its Existing Material created as part of a Partnership Agreement;

HRIP Act means the *Health Records and Information Privacy Act 2002* (NSW);

Instrument of Delegation means the instruments of delegation (including its terms and conditions) made by the Council in relation to the Delegated Functions.

Intellectual Property Rights includes patent, knowhow, copyright, moral right, design, semi-conductor, or circuit layout rights, trademark, trade, business or company names or other proprietary rights and any rights to registration of such rights, whether created before or after the Commencement Date, in Australia or elsewhere;

Middle Office has the meaning set out in Schedule 2;

Moral Rights means the right of integrity of authorship and the right not to have authorship falsely attributed, as confined by the *Copyright Act 1968* (Cth) and the rights of similar nature anywhere in the world, whether in existence before or after the Commencement Date;

New Contract Material means new data created, other than the solution or service design;

Partnership Agreement means these terms and conditions and includes Schedules 1, 2, 3 and 4.

Personal Information has the meaning given to it in the Privacy Laws, as amended from time to time;

Personnel means the person or persons employed or otherwise contracted by either party under this Agreement, as the context requires;

PIIP Act means the *Privacy and Personal Information Protection Act 1998* (NSW);

Privacy Law means any law that applies to either or both of the parties which affect privacy or any personal information or any health information (including its collection, storage, use or processing) including:

- A. the PPIP Act; and
- B. the HRIP Act.

Program means the Easy to do Business program;

Quarterly Forecast has the meaning set out in Schedule 2;

Relationship Manager means the nominated relationship managers of either party, as set out in the Service Agreement, or as otherwise nominated by a party from time to time;

Service Act means the *Service NSW (One-stop Access to Government Services) Act 2013* (NSW);

Service Centre has the meaning set out in Schedule 2;

Service NSW Standard Operating Conditions means the standard operating conditions met by Service NSW in the usual course of its performance of the Services set out in Schedule 2;

Subcontractor means a third party to which Service NSW has subcontracted the performance or supply of any Services;

Schedule 2

1. Service NSW Standard Operating Conditions

In addition to the Partnership Agreement this section covers the standard omnichannel service inclusions.

1.1. Service Centre

Similar services as those available at Service Centres may be offered through Mobile Service Centres. The Mobile Service Centre timetable is published regularly on the Service NSW website.

Inclusion	Description
Concierge and digital assisted services	A Service NSW Concierge will greet and direct customers to the appropriate channel and dispense a ticket where applicable. If the transaction can be completed online, a Digital Service Representative will assist the customer to complete the transaction
Customer sentiment surveys	Before leaving the centre, customers will be offered the option of leaving feedback via a digital terminal

1.2. Contact Centre

Similar services (to that of phone-based) may be offered through a web chat feature accessible via the Service NSW website.

Inclusion	Description
Virtual hold call back system	During high volume periods, customers will be offered the option of leaving their details with an Interactive Voice Response (IVR) auto attendant. Customers can hang up while holding their place in the queue. Their call will be returned by the next available operator
Inbound number	Service NSW will answer all inbound enquiries on 13 77 88 as 'Service NSW'
Call coding	A Customer Service Representative will record the customer's reason for calls and the outcome
Customer sentiment surveys	Once the call is complete, customers will be offered the option of leaving feedback via an automated IVR system

1.3. Middle Office

Inclusion	Description
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Enquiry triage	Service NSW will triage enquiries received to info@service.nsw.gov.au or via Service NSW website 'Contact Us' page and <ul style="list-style-type: none"> - Resolve these enquiries or; - Refer it to the appropriate business area at the Council
Enquiry coding	A Customer Service Representative will record the customer's reason for enquiring and the outcome

1.4. Service NSW Website and Mobile App

Inclusion	Description
Scheduled maintenance and planned outages	Service NSW will conduct regularly scheduled maintenance of the website and mobile app. 10 business days of notice will be provided regarding outages from planned and scheduled maintenance Maintenance activities with negligible impact or outage, such as enhancements to optimise for cybersecurity or performance, may occur without notification to the Council

1.5. Service NSW for Business

Service NSW for Business provides a multi-channel service including digital, phone and face-to-face services for metro and regional businesses in NSW and develops relationships with councils and business associations to promote the offering to local businesses.

Inclusion	Description
Relationship management	Business Customer Service staff initiate and maintain relationships with councils and business associations to promote awareness and use of the service offering by such stakeholders and their local business community. It may include, but is not limited to, information sharing, regular liaison at events and stakeholder premises and issue of surveys.
Scheduled Maintenance and Planned Outages	Digital products controlled by Service NSW for Business will be regularly updated, upgraded and maintained without any outages.

1.6. Training

Service NSW will provide appropriately trained Personnel to deliver the Services.

1.7. Language

Service NSW will provide services in English and may arrange translation and interpreter services for customers from non-English speaking backgrounds if required.

1.8. Branding

Unless otherwise set out in the Partnership Agreement, Service NSW channels are singularly branded. Marketing communication is limited to Service NSW led or co-led campaigns and programs.

1.9. Contractors and Agents

Service NSW may use contractors and agents in connection with the delivery of Services. Such agents and contractors are approved persons under Part 2 Section 12 of the Service Act.

1.10. Out of Scope Services

Any item, service or deliverable that is not specified in a Partnership Agreement is deemed to be out of scope for Service NSW.

2. Operational Framework

Service NSW operational framework outlines how operations are managed on a day-to-day basis.

Operational Support	Description
Knowledge Management	Service NSW creates and maintains support material (knowledge articles) for serving customers. These will be sent to the Council for endorsement of content accuracy bi-annually
Complaints Management	Service NSW will record complaints and its supporting information unless resolved at the outset. Service NSW will contact the Council where assistance is required
Issues Management	Issues relating to existing products and services should be raised via partnerships@service.nsw.gov.au or directly with the Relationship Manager The Relationship Manager will assess the issue and facilitate a resolution within Service NSW, providing regular updates
Quality control framework/ compliance	Service NSW has a quality control framework that governs transactional activities in line with risk assessment at the time of onboarding The framework includes: <ul style="list-style-type: none"> - Regular review of contact centre calls, including being assessed against procedure and process used by the agent during the call - Daily quality checks of transactions undertaken by the service centre - Quarterly compliance reviews and certifications provided by all service delivery channels

2.1. IT Operations & Support

Service NSW runs a 24/7, 365 days a year service desk. Unplanned interruptions or degradations in quality of service should be raised to the Service NSW Service Desk on 1300 697 679 (option 2) or servicedesk@service.nsw.gov.au

Incident response times in our production environment are prioritised based upon urgency and impact, with associated response and resolution times.

Priority Code	Service Level Target Response/Resolution Time
P1 - Critical	Response: Immediate response, action/update within 15 minutes Resolution: 2 hours
P2 - High	Response: Immediate response, action/update within 30 minutes Resolution: 4 hours
P3 - Medium	Response: 8 hours Target Resolution: 10 working days
P4 - Low	Response: Email notification of call being logged within 2 days. Response by email or phone within 2 working days Target Resolution: 20 working days

Where vendors or other government platforms are involved, Service NSW utilises a best practice vendor governance framework for service level Agreements and for priority 1 and 2 incidents.

2.2. System and Security Maintenance

Service NSW complies with the NSW Government Cyber Security Policy and operates an information security management system that is certified against ISO 27001. These engagement Terms do not extend the certification scope to the Council's specific activities.

3. Customer Payments

Service NSW will collect payments from customers for transactions set out in the Service Agreement. Cash, cheque, money order, credit or debit card may be accepted and merchant fees plus GST will be recovered.

Service NSW will provide remittances and reconciliation files to the Council which include:

- A. Credit T+2 value for cash, cheques* and bank card payments
- B. Credit T+2 value for AMEX payments
- C. Debit any cheques dishonoured
- D. Debit any card payment chargebacks
- E. Debit any refunds processed on behalf of the Council

Cheque payments received over \$50,000 will be remitted back to the Council once the funds clear the Service NSW remitting bank account.

4. Business Continuity and Disaster Recovery

Service NSW will maintain an Enterprise Risk Management Framework focused on managing risks to Service NSW, including mitigation of the likelihood and impact of an adverse event occurring. As a function of risk management, business continuity management will enable Service NSW to minimise disruptive risks and restore and recover its business-critical services within acceptable predefined timeframes should an adverse event or other major business disruption occur.

Recovery and timeframes may be impacted when events or disruptions are related to dependencies on partner Agencies. The Parties will agree on Recovery Point Objectives and Recovery Time Objectives and associated charges prior to designing the system and will periodically review these objectives.

All systems and technology provided by Service NSW internally and through third-party vendors, operate through multiple data centres to achieve high availability. Service NSW systems are architected, where practicable and possible, to ensure continuity of service in the event of a data centre disruption or outage.

Definitions

Recovery Point Objectives means the age of files that must be recovered from backup storage for normal operations to resume if a computer, system, or network goes down as a result of a hardware, program, or communications failure.

Recovery Time Objectives means the targeted duration of time and a service level within which a business process must be restored after a disaster (or disruption) in order to avoid unacceptable consequences associated with a break in business continuity.

5. Continuous Improvement

Service NSW regularly reviews improvement ideas from employees and customers. We will provide you with any ideas relevant to your agency for consideration.

'Continuous Improvement' refers to identifying a process, system or policy opportunities that will deliver a benefit for our people, our customers or the NSW government. These improvements may be delivered in house where possible or by engaging our partnering agencies where further input or decisions are required under policy or legislation. A Continuous Improvement:

- A. Puts the customer first
- B. Makes the customer service job easier
- C. Improves a step in a process
- D. Changes the way a task is completed so that it doesn't take as long
- E. Reduces handling time and is cost effective
- F. Allows others to benefit from best practices
- G. Allows us to do things better locally, regionally or organisation-wide
- H. Is a low-investment process change and not a policy change
- I. Improves accountability within the various stages of the process
- J. Removes steps that don't add any value to a process

Service NSW will consider several factors such as cost to implement, cost savings, customer experience, team member experience and operational efficiency in prioritising continuous improvements.

5.1. Continuous Improvement Process

The parties will identify new continuous improvement initiatives on an annual basis, with a 6-monthly check-in on ongoing continuous improvement initiatives.

When establishing a new continuous improvement initiative, the parties will classify the initiative based on

whether it can be implemented as:

- A. part of the ongoing 'business as usual' services (cost and resourcing to be absorbed by Service NSW;
or
- B. a new project initiative (cost and resourcing to be agreed by the parties).

A prioritisation process will be agreed upon between the parties to prioritise initiatives (for Service NSW, this will be performed by the Partnerships team).

The Council may be required to effect policy, system or regulatory changes to assist in delivering the service process improvement, as agreed with Service NSW. Where a review of Council policy, system or regulatory changes is requested by Service NSW from the Council, these should be conducted within timeframes agreed between the respective Relationship Managers.

Schedule 3 – Privacy and Data Security

(a) General

- (i) Service NSW may collect, use, disclose, store and retain personal information when exercising functions for the Council:
- (ii) Where Service NSW exercises functions for the Council, Service NSW can share information it obtains with the Council without separately requesting the customer's consent. Service NSW can also share the information it obtains with any person that the Council is authorised or required to disclose the information to in accordance with the Service Act.

(b) Access to Agency Systems

- (i) The Parties agree that Service NSW will not have access to the Council's information system.

(c) Collection of information

- (i) Service NSW may incidentally collect Personal Information via call recordings in the course of answering queries on behalf of Council or referring customers to Council. Personal Information collected may include: full name, address, contact number or email address.
- (ii) Service NSW will take reasonable steps to ensure that the Personal or Health Information it collects on behalf of the Council is, relevant, accurate, up-to-date and complete.
- (iii) Service NSW will provide a privacy collection notice to customers whenever it collects their information.
- (iv) If Service NSW collects personal information for its own internal purposes, when exercising functions for the Council, it will ensure that the privacy collection notice meets the requirements of section 10 of the *PIIP Act* in light of section 15(3) of the *Service Act*.
- (v) The notice will address each of the matters that a privacy collection notice is, by law, required to address. Service NSW will develop the content of the notice in consultation with Council.

(d) Internal records maintained by Service NSW

- (i) Under the *Service Act*, Service NSW is permitted to collect, maintain and use the following records for its internal administrative purposes, including for the purposes of its interactions with customers for whom functions are exercised:
 - Details of transactions between customers and Service NSW
 - The preferences of customers for transacting matters with Service NSW and Council, and
 - Other information about customers.
- (ii) Service NSW collects, maintains and uses the following information for its internal administrative purposes:
 - Details of transactions between customers and Service NSW
 - The preferences of customers for transacting matters with Service NSW and Council and
 - Other information about customers.

(e) Use of information

- (i) Service NSW can use information in accordance with the *Service Act*, PPIP Act and HRIP Act.
- (ii) Service NSW uses Personal Information for the purposes of assisting customers in directing queries to Council, training and quality purposes.

(f) Disclosure

- (i) Service NSW can disclose information in accordance with the *Service Act*, PPIP Act and HRIP Act.
- (ii) Where Service NSW performs a transaction for a customer, when exercising functions for the Council, it will ask the customer for consent before sharing that information with a different agency,

(g) Retention

- (i). Personal Information collected via call recordings is stored in Genesys. The length of data retention will be directly related to the purpose for which it was collected and retained. Data is maintained for the minimum period required. Call recordings are available for 3 months and subsequently archived. **(h)**

(h) Data Security

- (i). Personal Information stored in Genesys follows a comprehensive User Access Matrix controlled by Government Technology Platforms Virtual Contact Centre Team. Role based access to the system is granted to users at the minimum level required to perform their duties and to protect against unauthorised access, use, modification or disclosure. Access vi SSO with dfsi.okta.com. The Genesys PureCloud environment is whitelisted and only users on the corporate network or VPN can access the platform. The User Access Matrix is reviewed monthly and a detailed review is conducted every 6 months. The User Access Matrix is a comprehensive document that shows details such as the time of last login, date the account was disabled, date of termination, date of extension, date of role review, name of the reviewer.

(i) Privacy Management plans

The parties agree to update and periodically review their privacy management plans or other relevant policy documents so that any person can ascertain whether Service NSW or the Council holds personal information relating to that person and if so, the nature of the information, the main purposes for which it is used and the person's entitlement to access the information, in relation to the services covered by this Agreement.

(j) Access to and amendment of Personal Information

- (i) Service NSW agrees that it will provide any individual who requests it with access to their own personal information without excessive delay and without any expense, in relation to information it holds as a result of exercising functions for the Council.

(k) Privacy Officer

The parties have nominated a Privacy Officer who is the point of contact for dealing with complaints, applications for internal reviews, data breaches, employee education and other privacy matters.

Privacy Officers can be contacted as follows:

Service NSW:
Privacy Officer
Service NSW
2-24 Rawson Place, Sydney NSW 2000
Phone: 13 77 88
Email: privacy@service.nsw.gov.au

[Name of Council Privacy Officer]:

Schedule 4- Change Management

1. Change Management Process

Change is defined as any alteration to services, process, technology or product. Changes may be initiated by Service NSW or the Council. Where a change to the Services is requested by a party, set out below is the following process:

- 1.1. The party requesting the change will notify the other party’s Relationship Manager as soon as possible;
- 1.2. The Relationship Managers will meet within 5 days to discuss the requested change;
- 1.3. The Relationship Managers will work collaboratively to conduct a high-level change assessment of the change, and agree and draft a Change Request, considering the following factors:
 - A. Current state and desired future state outcomes;
 - B. Impacts on customers and both parties informed by end-to-end customer journey;
 - C. Additional resource effort; potential cost and timing of implementation;
 - D. Implementation and testing requirements;
 - E. Legislation/policy that may be required;
 - F. Whether variation to the Partnership Agreement will be required; and
 - G. Continuous Improvement Principles
- 1.4. The parties will sign the Change Request, which will be incorporated into this Agreement.

Where a change relates to Service NSW’s IT systems, the Council will notify Service NSW within a reasonable period to outline the proposed change and requested timeframes. Service NSW will consider the change and advise whether an increased cost to implement the change is required.

Service NSW will assess the results and implement corrective action to ensure sustainability of the change to the Services. Changes to the Services will be reported on in the monthly management meeting between Relationship Managers.

2. Change Request Template

This Change Request is created in accordance with the Partnership Agreement	
Date of Change Request	
Originator of Change Request	
Proposed Implementation Date	
Cost	<Cost>
Summary and scope:	
Service NSW responsibilities:	

Council responsibilities:
Change plan:
Change impact (Including the effect on service levels):
Assumptions and exclusions:
List of documents forming part of this change request:
Clauses affected by this change request:

13.5 CSU FOUNDATION REGIONAL FUTURE DOCTORS PROGRAM**File Number:** REP21/1084**Author:** Economic Development**Authoriser:** Director of Administration & Finance**Attachments:** 1. CSU Foundation - Potential In-Kind Accommodation Costs [↓](#) 
2. CSU Foundation - Regional Future Doctors Program Proposal [↓](#) **REPORT**

The purpose of this report is to provide background information and to seek support to enter into an agreement to support the Charles Stuart University Foundation's Regional Future Doctors program.

The attached proposal provides a background to the Foundation and the program. From over 800 applicants the CSU School of Medicine enrolled 43 students in 2021. 100% of whom are from rural areas. The aim of the 5-year program (from enrolment to graduation) is to focus on producing generalists who have thorough experience working in rural practice. Those that train rurally are more likely to work rurally post-graduation.

The Temora Medical Complex (TMC) has signed up to the program to support and train students. At the commencement of the program each student creates a career plan which is based on where the student wishes to work upon graduation. TMC's involvement in the program is an investment in their future workforce.

Students electing to undertake their practical component at TMC will spend various durations of time in Temora across the 5-year course. Please see the table in the attached proposal for more information about the duration of the placement.

Options

1. To provide financial support to a student undertaking their placement in Temora in the form of a financial bursary for a specified length of time.
2. To provide in-kind support for part or all of the costs of accommodating students at Council's medical units during their placement in Temora for specified length of time.
3. Not participating in the program

Budget Implications

Accommodation in the medical units is charged at \$185 per week. There is a cleaning fee of \$100 per stay.

If all accommodation costs are provided fully in-kind the total in-kind support per student (at 2021/22 fees and charges) will be \$8,995 per student over the 5-year term of their degree. The maximum investment per calendar year is:

2022 = \$940

2023 = \$8,440

2024 = \$8,440

2025 = \$9,465

The maximum annual cost of full in-kind support when the program is fully operational with 5 students is \$9,465 (based on current fees and charges).

RESOLUTION 269/2021

Moved: Cr Graham Sinclair

Seconded: Cr Lindy Reinhold

It was resolved that Council provide in-kind support for the accommodation and cleaning costs of one of the medical units for medical students on placement at the Temora Medical Complex under the CSU Foundation Regional Future Doctors program for 2022/23 financial year.

CARRIED

Report by Craig Sinclair

CSU Foundation - Clinical Placement Accommodation Needs - 5 year forecast

Accommodation cost per week = \$185 Cleaning Cost per Stay = \$100

	Calendar Year										Total Cost Per Student
	2021		2022		2023		2024		2025		
Student A	Year 1 Weeks 0	Year 1 Cost \$0	Year 2 Weeks 2	Year 2 Cost \$470	Year 3 Weeks 40	Year 3 Cost \$7,500	Year 4 Weeks 0	Year 4 Cost \$0	Year 5 Weeks 5	Year 5 Cost \$1,025	
Student B			Year 1 Weeks 2	Year 1 Cost \$470	Year 2 Weeks 2	Year 2 Cost \$470	Year 3 Weeks 40	Year 3 Cost \$7,500	Year 4 Weeks 0	Year 4 Cost \$0	
Student C					Year 1 Weeks 2	Year 1 Cost \$470	Year 2 Weeks 2	Year 2 Cost \$470	Year 3 Weeks 40	Year 3 Cost \$7,500	
Student D							Year 1 Weeks 2	Year 1 Cost \$470	Year 2 Weeks 2	Year 2 Cost \$470	
Student E									Year 1 Weeks 2	Year 1 Cost \$470	
Total Cost Per Year		\$0		\$940		\$8,440		\$8,440		\$9,465	
											\$470



Charles Sturt
University

FOUNDATION

A proposal to TEMORA SHIRE COUNCIL

**SUPPORTING OUR REGIONS FUTURE
DOCTORS**

Advancement Office
Phone +61 2 6933 2067



FOUNDATION

Background

Metropolitan based medical schools in Australia even through rural clinical schools run by City based universities have not addressed the rural medical workforce shortage, most notably in small rural and remote communities.

Rural and regional health services rely on rural generalist GPs and generalist specialists to meet the needs of rural communities. Metropolitan based medical programs have not embraced the promotion of rural generalist training that is required in rural healthcare.

After more than a decade of seeking support, Charles Sturt has finally secured its vision for an entirely rurally based medical school based in Orange, to train rural students to be rural doctors. This year we welcomed the first cohort of students, all of whom are of rural origin. The ability to teach and retain medical professionals in the regions will have a significant impact on regional health but is only the first step in creating medical equity for regional Australians.

The next part of our journey is to ensure our students and our regional medical and health professionals create meaningful connections which will further build the bonds between our students and rural communities.

We are creating new partnerships with rural health services, including GPs and district hospitals to train our students with the skills required to become rural doctors. This offers students first-hand experience working with experienced rural generalist doctors used to working in what is a rewarding, diverse and challenging area of health, which is rural medicine.

Strengthening Connection

Work placements are a key learning experience across a broad cross section of the courses which Charles Sturt offers its one of the reasons that we have the highest graduate employment rate in the country. It is especially important that our future doctors get the opportunity to experience living and working in rural communities and be exposed to the myriad of differing backgrounds, personalities and maladies that they will have to handle alone once graduated.

Students will commence their theoretical training in Orange. Students will then undertake their clinical training in a rural region of their choice. This could allow local students the opportunity to study close to home or even within their town of origin. Students will complete their clinical training in a variety of health facilities in these regions including general practice, district hospitals and regional base hospitals.

The goal is to embed students in a rural community with the intention that they remain in these regions as rural doctors. Delivering a diversified model of medical training in small rural and remote locations can be challenging financially and socially for students. We believe that having students live and form social connections within rural communities will encourage them to return as rural doctors.

Attending placements can be expensive on top of an already expensive course. As well as travel, accommodation and living costs students often have to maintain their current living expenses such as rent and bills. For students already experiencing financial hardship these periods are high risk for not making it to the end of their course.



Overview of typical student costs as at 2021 during degree:

Course Fees for Medicine, Dentistry, Veterinary Science

- \$1,412 per subject (\$11,296 per year) for 6 years

Accommodation

- \$5,400 to \$11,330 per year (approx.)

Textbooks

- \$600 to \$1000 per year (approx.)

Groceries

- \$70 to \$130 per week (approx.)

It is estimated that undergoing workplace learning away from home is as much as \$80 a day. In addition the course itself requires intensive study and practice which leaves little to no time for a student to meaningfully support themselves through casual employment.

Fulfilling the Vision – our proposal

Charles Sturt has recently come to an agreement for a placement opportunity with the Temora Medical Complex. As a result, we are reaching out to Temora Shire Council and the wider community in Temora to seek assistance in supporting our medical students.

There are a number of ways we are seeking partnership for this support.

The first is the option of providing students with a scholarship to directly assist with living needs during these periods.

The second is looking into other opportunities such as council / community owned accommodation which can be offered to the student as a gift in kind during periods of placement

Option 1 – Named Bursary

A named bursary would provide vital financial support to the student undertaking their placement in Temora, The bursary will assist the student with accommodation and living costs. The Charles Sturt Foundation Trust will facilitate the bursary, like a scholarship, and donors and students will be invited to a presentation ceremony. Temora Council's

Option 2 – Gift in kind accommodation

We are seeking in donated accommodation in our placement locations. This could be in a council owned building or a connection with a local provider.

A Memorandum of Understanding between the Foundation Trust and Temora Council will be agreed upon which will make Medical student accommodation gratis/subsidised available for work placement

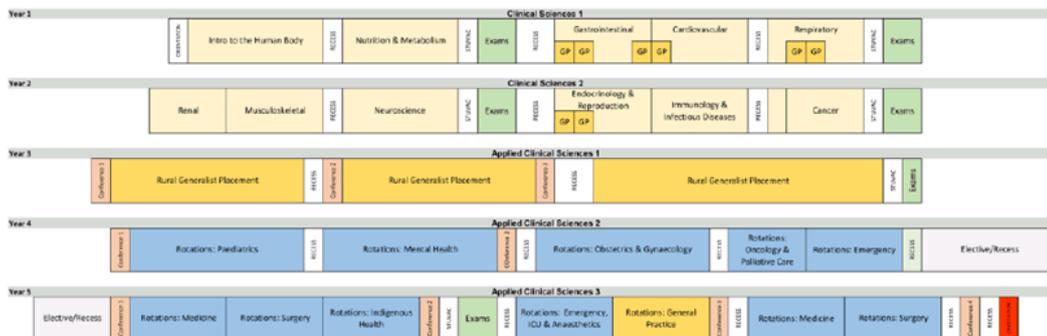


students. This will be recognised as a gift in kind by the university and Council will be recognised on our honour rolls etc as an accommodation partner of the program.

Clinical Placement Accommodation Needs:

Year	2021	2022	2023	2024	2025
Student 1	2 weeks (<i>covid meant that this was not possible</i>)	2 weeks	2 weeks	2 weeks	2 weeks
Student 2		2 weeks	2 weeks	2 weeks	2 weeks
Student 3			1 academic year	1 academic year	1 academic year
Student 4					
Student 5					5 weeks

Clinical Overview



YEAR 1:

In Year 1 students will undertake a two week placement in a small community general practice and its associated district hospital (see figure above). This will be their first clinical placement and will demonstrate to students the important role of rural generalists in general practice and district hospitals. They will have the opportunity to see the interaction between the general practice, allied health, hospital services and the community. Students will have the opportunity to develop a connection to the local community.

**YEAR 2**

In Year 2, the students will return to the same general practice and hospital where they were placed the previous year. This will give them further insights into rural health services and the local community.

YEAR 3:

In Year 3, each student will return to the same community for the whole academic year. By now, students will have had considerable education in clinical skills and should have covered all body systems in some detail, ensuring that they can be of some use in the general practice to which they are allocated. They will spend the year gaining insight into common problems that present to general practices. They will also spend time in the local district hospital and local rural referral hospital. In this way, students will gain experience of common medical, surgical and other specialty problems while further developing ties to the community where they have been placed over the three years. It is also hoped that some students will, during this year, choose a research project for their MD degree which incorporates the needs of their placement community giving mutual benefit to both.

YEAR 4:

Year 4 adopts the more traditional model of medical education through placements in specialty areas of the local rural referral hospital. Students will be attached to units in paediatrics, obstetrics and gynaecology, mental health, oncology, palliative care and emergency medicine. This will occur at the rural base hospital which serves as the referral hospital for the community where each student has previously been placed. It is expected that in some instances, students will see patients they have previously seen, enabling them to understand the patient journey through the health system and community needs.

YEAR 5:

The fifth and final year of the Medicine Program gives students the opportunity to work and become known at a regional base hospital where they may wish to apply for internship for the following year. This will in most instances be the referral base hospital for the community where the student has undertaken their general practice placements. During the year, if they wish, they will be given the opportunity to return to their original general practice to strengthen the links they have made and reinforce their learning in general practice. They will also further develop their knowledge of specialist disciplines in the referral hospital setting.

Timing

Tentative placements dates for Temora:

Year 1 (commencing 2022) – 18 – 29 July 2022

Year 2 (commencing 2022) – 20 June – 1 July 2022

Year 3 (commencing 2023) – 23 Jan – 27 Oct 2023



The weeks of these placements will be the same for each subsequent year. The student on 1 year practicum will not be present during the shorter 2 week placement students are present.

The Charles Sturt University Foundation Trust

The Charles Sturt Foundation Trust is a not-for-profit that administers the generous philanthropic donations we receive in order to support students, facilitate research and contribute to our communities.

We distribute around \$2 million each year in scholarships to help students achieve their goals – providing everything from accommodation and travel funds to PhD project support.

The Trust also supports research and academic programs that build on key university and government initiatives, such as environmental protection, agricultural sustainability and rural health access. For example, donations have recently enabled research into the biodiversity of essential wetland ecosystems and the provision of medical simulation equipment for health students to practise their skills.

Donations also foster community development, whether through providing access to facilities for community groups and supporting local green initiatives, to helping the dissemination of First Nations knowledges, such as through the Indigenous Agriculture Initiative.

Together with the ongoing generosity, work and investment of our supporters, we are investing in the future – of our students, our university, our communities and our regions.

Charles Sturt University

At Charles Sturt University, the Wiradjuri phrase Yindyamarra Winhanganha - 'the wisdom of respectfully knowing how to live well in a world worth living in' - is at the heart of everything we stand for. It reflects the belief that through our actions, we can help create a world worth living in and underpins Charles Sturt's global reputation for innovation and excellence in education and research. Derived from this ethos, our values are to be insightful, inclusive, impactful and inspiring. Our values guide the way we work with each other, our students and our communities.

Thank you for consideration and I look forward to hearing from you on how we can work together to welcome and embed our medical students into your communities.

I would welcome the opportunity to discuss the outlined options and look forward to hearing from you soon.

Warmest regards

Justin Williams

Development Officer | Advancement Office
Charles Sturt University Foundation Trust
Tel: +61 2 6338 4680
Email: juswilliams@csu.edu.au



Advancement Office Phone +61 2 6933 2067

csu.edu.au

14 CORRESPONDENCE**14.1 TEMORA TROTTHING CLUB - 2021/2022 SPONSORSHIP****File Number:** REP21/1037**Author:** Executive Assistant**Authoriser:** General Manager**Attachments:** 1. Trotting club  **REPORT**

Temora Trotthing Club is seeking sponsorship for the Hot to Trot Carnival event on 15 January 2022, for A Gold Club package to the value of \$550.00.

Craig Sinclair Manager of Economic Development left the meeting at 5:07

RESOLUTION 270/2021

Moved: Cr Kenneth Smith

Seconded: Cr Nigel Judd

It was resolved that Council sponsors the Hot to Trot Carnival on 15 January 2022 to the value of \$550.00.

CARRIED

81660



The Secretary
PO Box 240, TEMORA 2666
Phone: 0401 832 995
Email: temoratrottingclub@gmail.com

22 August 2021

SPONSORSHIP 2021 / 2022

Once again, this year we find ourselves plunged into the uncertainty of Covid-19 related lock downs and regionalised racing. At this stage however, the harness racing season in Temora is scheduled to commence on 4 January 2022.

Our club is a Covid-19 safe business with a unique Service NSW QR code. We are confident that our Covid safe plan, along with racing guidelines implemented by HRNSW in line with NSW Health department guidelines, will provide a safe environment for our participants and our local community to enjoy our events in 2022.

Our Club's annual Hot to Trot Carnival of Cups event will be held on 15 January 2022.

We are hoping that you will be able to contribute the same level of sponsorship that you did last season. A tax invoice for that option is included for convenience. Payment of sponsorship would be appreciated by 30 November 2021.

Harness Racing fans around the globe will be able to watch our races on SKY racing at TAB venues along with subscribers via Foxtel in the comfort of their home. We will continue to market our events and promote our sponsors through our social media platforms. Our website is www.temoratrottingclub.com.au and you can follow us on Facebook and Instagram.

The dates for our race meetings this season are

Tuesday night 4 January 2022;
Saturday night 15 January 2022;
Tuesday night 8 February 2022;
Tuesday night 22 February 2022;
Tuesday night 8 March 2022.

We hope that you are able to continue sponsorship this year to allow us to conduct a high-quality racing event with family friendly entertainment and help promote Harness Racing in Temora.

Kind regards

Jane Walker
Secretary

14.2 ARIAH PARK MIRROOL SENIOR HOUSING INC - RATES REDUCTION 2021-2022**File Number:** REP21/1046**Author:** Executive Assistant**Authoriser:** General Manager**Attachments:** 1. Ariah Park Mirrool Senior Housing  **REPORT**

Ariah Park Mirrool Senior Housing is seeking a rebate on the 2021/2022 rates for 41-43 Coolamon Street & 39 Coolamon Street, Ariah Park.

The General 25% rate rebate for Ass #4146 is \$143.31 and Ass #2886 is \$87.78 which equates to \$231.09.

Note: A 25% rate reduction was given in 2020/2021.

Cr Nigel Judd declared a pecuniary interest in relation to item REP21/1046, due to being a member of the committee.

Cr Nigel Judd left the meeting at 5:08pm and took no further part in the discussion.

RESOLUTION 271/2021

Moved: Cr Max Oliver

Seconded: Cr Dennis Sleight

It was resolved that Council donates 25% of the 2021/2022 general rate to the Ariah Park Mirrool Senior Housing.

CARRIED

Cr Nigel Judd returned to the meeting at 5:10pm.

ARIAH PARK – MIRROOL SENIOR HOUSING COMMITTEE

PO box 47

Ariah Park NSW 2665

2/9/2021

The General Manager,
Temora Shire Council,
Temora NSW 2666



Dear Sir,

RE: **RATE ASSESSMENTS 4146 and 2886**

41 – 43 Coolamon Street, Ariah Park

Rate amount - **\$2155.74**

39 Coolamon Street Ariah Park

Rate amount - **\$878.60**

The Ariah Park – Mirrool Senior Housing Committee operates “The Peppers” Senior Housing Units at 41-43 Coolamon Street, Ariah Park, as well as 2 new dwellings being built at 39 Coolamon Street, Ariah Park and would like to apply for the normal rebate of rates as has been past practice.

We would like to thank Council for their continued support of our Senior Housing Project.

Yours faithfully,



Diane Choice

Treasurer.

Tyrus



Temora Shire Council

Address: 105 LORRAINE ST, PO BOX 202, TEMORA NSW 2865
 Phone: (02) 6980 1100 - Fax: (02) 6980 1138
 Email: rates@temora.nsw.gov.au
 Website: www.temora.nsw.gov.au
 Office hours: 8.00am to 4.30pm, Monday to Friday
 ABN: 55 048 860 109

*Paid
27/08/21*



019_1808
 Aria Park Community Projects
 & Temora Shire Council & others
 C/-N A Judd
 1 Coolamon Street
 ARIAH PARK NSW 2665

Rates Notice 2021-2022

For the period 1 July 2021 - 30 June 2022

Assessment number	4146
Instalment amount	\$541.74
Due date	31/08/2021
Valuation amount	37500
Valuation base date	01/07/2019
Issue date	19/07/2021
Rating category	Residential
Deduct any payments since	19/07/2021
Savemail Username	TSC-602866

Property Location & Description (Lot/Sec/Deposited Plan)

41-43 Coolamon Street ARIAH PARK NSW 2665
 PEPPERS VAILLAGE - 1, 2/13604

AREA: 0.2403 Hectares

Temora Shire Council offer digital notices. Email your assessment number and an email address for notifications to rates@temora.nsw.gov.au, and we will send you an invitation to SaveMail - the portal used by Council for digital notices.

S001808Q01

Particulars Of Rates & Charges

	Unit	Cents in \$	Amount
Residential - Aria Park	37500.00	0.00987300	\$370.24
Residential Aria Park Base Rate	1.00	203.00	\$203.00
Domestic Waste Charge	6.00	263.75	\$1582.50

NET AMOUNT DUE: \$2,155.74

ARREARS OF RATES INCLUDED IN 1ST INSTALMENT ARE DUE AND PAYABLE IMMEDIATELY.
 ANY OVERDUE AMOUNTS WILL ATTRACT INTEREST OF 6% CALCULATED DAILY.
 AN INSTALMENT REMINDER NOTICE WILL BE ISSUED BEFORE THE 2ND, 3RD & 4TH INSTALMENTS.

GC Lavelle PSM
 GENERAL MANAGER

First Instalment	Second Instalment	Third Instalment	Fourth Instalment	Total Amount
\$541.74 Due 31/08/2021	\$538.00 Due 30/11/2021	\$538.00 Due 28/02/2022	\$538.00 Due 31/05/2022	\$2,155.74

Payment Advice

For all payment methods and other information, see the reverse of this notice.

Name: Aria Park Community Projects & Temora Shire Council & others
 Assessment No: 4146
 Total amount: \$2,155.74
 Instalment amount due: \$541.74
 Due date: 31/08/2021



iB PAY Biller code: 96503
 Ref: 265862102 41466

AMOUNT PAID

DEFT Reference Number:
 265862102 41466



Temora Shire Council

Address: 105 LOTUS ST, PO BOX 202, TEMORA NSW 2860
 Phone: (02) 6980 1100 - Fax: (02) 6980 1138
 Email: rates@temora.nsw.gov.au
 Website: www.temora.nsw.gov.au
 Office hours: 8.00am to 4.30pm, Monday to Friday
 ABN: 55 048 860 109

Rates Notice 2021-2022

For the period 1 July 2021 - 30 June 2022



019_1616
 Aria Park Mirrool Senior Housing
 Incorporated
 C/- NA Judd
 1 Coolamon Street
 ARIAH PARK NSW 2665

PAID 21/04/21

Assessment number	2886
Instalment amount	\$221.60
Due date	31/08/2021
Valuation amount	15000
Valuation base date	01/07/2019
Issue date	19/07/2021
Rating category	Residential
Deduct any payments since	19/07/2021
Savemail Username	TSC-604033

Property Location & Description (Lot/Sec/Deposited Plan)

39 Coolamon Street ARIAH PARK NSW 2665
 3/13604

AREA: 0.1113 Hectares

Temora Shire Council offer digital notices. Email your assessment number and an email address for notifications to rates@temora.nsw.gov.au, and we will send you an invitation to SaveMail - the portal used by Council for digital notices.

"S001616001"

Particulars Of Rates & Charges

Particulars	Unit	Cents in \$	Amount
Residential - Aria Park	15000.00	0.00987300	\$148.10
Residential Aria Park Base Rate	1.00	203.00	\$203.00
Domestic Waste Charge	2.00	263.75	\$527.50

NET AMOUNT DUE: \$878.60

ARREARS OF RATES INCLUDED IN 1ST INSTALMENT ARE DUE AND PAYABLE IMMEDIATELY.
 ANY OVERDUE AMOUNTS WILL ATTRACT INTEREST OF 6% CALCULATED DAILY.
 AN INSTALMENT REMINDER NOTICE WILL BE ISSUED BEFORE THE 2ND, 3RD & 4TH INSTALMENTS.

GC Lavelle PSM
 GENERAL MANAGER

First Instalment	Second Instalment	Third Instalment	Fourth Instalment	Total Amount
\$221.60 Due 31/08/2021	\$219.00 Due 30/11/2021	\$219.00 Due 28/02/2022	\$219.00 Due 31/05/2022	\$878.60

Payment Advice

For all payment methods and other information, see the reverse of this notice.

Name: Aria Park Mirrool Senior
 Assessment No: HousingIncorporated
 Total amount: 2886
 Instalment amount due: \$878.60
 Due date: \$221.60



iB PAY Biller code: 96503
 Ref: 265862102 28869

AMOUNT PAID

DEFT Reference Number:
 265862102 28869

14.3 TEMORA TOUCH ASSOCIATION - GROUND RENTAL**File Number:** REP21/1053**Author:** Executive Assistant**Authoriser:** General Manager**Attachments:** 1. Temora Touch Association [↓](#) **REPORT**

Temora Touch Association is requesting consideration be given to reduce the ground rental as 43% of the Clubs membership is Juniors, and due to having to relocate from Bob Aldridge to the soccer ground as Bob Aldridge was not able to be accessed.

RESOLUTION 272/2021

Moved: Cr Kenneth Smith

Seconded: Cr Max Oliver

It was resolved that Council denies the request.

CARRIED

83155

TEMORA TOUCH ASSOCIATION
c/-173 Hoskins Street
Temora NSW 2666

24 August 2021

The General Manager
Mr Gary Lavelle
Temora Shire Council
PO Box 262 Temora NSW 2666

Dear Mr Lavelle,

Your tax invoice number 31746 dated 1/5/21 for \$1,265.00 remains unpaid for Ground Rental for 2020/21 Season

Please find attached a copy of the NSW Touch Association invoice evidencing our Club's split between Juniors and Seniors.

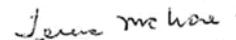
Given Juniors account for 43% of the Club's membership, we seek your consideration to reduce the ground rental amount by \$543.95 ie \$1,265 x 43%. We understand that it is reasonable to pay \$721.05 for Senior club members ie \$1,265x 57%

Your consideration would be greatly appreciated given season disruptions due to having to relocate from Bob Aldridge to the soccer grounds due to maintenance.

pYours Sincerely



Sheree Elwin President



Teresa McCrone Treasurer



TAX INVOICE

Temora TA

Invoice Date
5 Nov 2020

Invoice Number
INV-8367

Reference
S2 2020

ABN
22 502 830 336

NSW Touch Association
PO Box 27
BARDWELL PARK NSW
2207
Email
accounts@nswtouch.com.au
PH 9558 9333

Description	Quantity	Unit Price	GST	Amount AUD
Season 2 Affiliation Fees -SNR OPTION 1	7.00	390.00	10%	574 ⁰⁰ 2,730.00
Season 2 Affiliation Fees -JNR OPTION 1	11.00	185.00	10%	431 ⁰⁰ 2,035.00
Start - 9/10/20 Finish - 26/2/21				\$ 4,765
			INCLUDES GST 10%	433.18
			TOTAL AUD	4,765.00

Due Date: 6 Nov 2020

Please click on the link provided to take you to the online payment screen.
NB: If paying by direct debit the service fee is not applicable and follow the instructions below.
NSW TOUCH
BANK - CBA
BSB - 062016
ACCT - 28024519
REF - Invoice Number

[View and pay online now](#)

PAYMENT ADVICE

Customer Temora TA
Invoice Number INV-8367
Amount Due 4,765.00
Due Date 6 Nov 2020
Amount Enclosed

To: NSW Touch Association
PO Box 27
BARDWELL PARK NSW 2207
Email accounts@nswtouch.com.au
PH 9558 9333

Enter the amount you are paying above



Temora Shire Council

ABN: 55 048 860 109
 294-296 Hoskins Street, Temora NSW 2666
 PO Box 262, Temora NSW 2666
 Accounts Enquiries: 02 6980 1100 Pinnacle Office Phone: 02 6977 1326

TAX INVOICE

Please direct all mail to PO Box 262, Temora NSW 2666

Page 1 of 1

To: Temora Touch Football Club
 C/- Ashton Taylor
 Bob Alridge Park
 TEMORA NSW 2666

Debtor A/C: 27.01
 Date: 1/05/2021

Email: ashtontaylor@live.com.au / temorataouch@gmail.com

DATE	TAX INVOICE No.	DESCRIPTION	AMOUNT
1/05/2021	31746	Ground Rental for 2020/21 Season	
		GST 115.00	
		11 weeks @ \$115	1,265.00
		9/10/2020	
		16/10/2020	
		23/10/2020	
		6/11/2020	
		13/11/2020	
		20/11/2020	
		27/11/2020	
		4/12/2020	
		11/12/2020	
		12/2/2021	
		19/2/2021	
		Total Value non-taxable supply(s)	0.00
		Total Value taxable supply(s) excluding GST	1,150.00
		Total GST Payable	115.00
TOTAL			\$1,265.00

TEMORA SHIRE COUNCIL - REMITTANCE ADVICE SLIP
 (Please return this slip with your payment to PO Box 262, Temora NSW 2666)

To:
 Temora Touch Football Club
 C/- Ashton Taylor
 Bob Alridge Park
 TEMORA NSW 2666

DUE DATE: 31/05/2021 AMOUNT DUE: \$1,265.00
 DEBTOR A/C: 27.01 TAX INVOICE No. 31746

Payment Details

Direct Debit: Account Name: Temora Shire Council
 BSB: 032763 Account No: 000187

Please quote Debtors A/C

Cheque: Please make all cheques payable to 'Temora Shire Council'
 and post to PO Box 262, Temora NSW 2666

*Ali McInnes - holding until split accounts
 between JNR & SNR & write
 letter to council requesting
 discount on ground rental.*

7yrs

14.4 FULLER - REUSABLE CLOTH NAPPIES**File Number:** REP21/1057**Author:** Executive Assistant**Authoriser:** General Manager**Attachments:** 1. Promoting Cloth Nappies [↓](#) **REPORT**

Council is in receipt of a request for funding through Council for the use of Reusable Cloth Nappies.

The proposal is that a family with children in nappies are rebated half the cost of reusable nappies up to \$100.00 per child.

RESOLUTION 273/2021

Moved: Cr Max Oliver

Seconded: Cr Graham Sinclair

It was resolved that Council notes the request and takes no action.

And Further

An appropriate social media campaign be conducted in relation to the impact of disposable nappies on the environment and our local landfill.

CARRIED

83098

To Mayor Rick Firman, OAM , and whomever it may concern.

I am writing to the Temora Council board to bring forth a proposal, for funding through Temora Shire in the way of Reusable (Cloth) Nappies.

I think bringing Funding to Temora shire for Cloth Nappies will not only decrease the financial load on growing families, but it will also significantly reduce the amount of landfill annually.

I am proposing that every family with children in nappies, can be rebated for half the cost of reusable nappies, up to the value of \$100 per child.

From Personal experience, I spend between \$1600-\$2000 Annually on Disposable Nappies, where if I change over to Cloth Nappies (going off www.hippybottomus.com.au), I will only be spending \$400 for a stash of 22 Nappies, plus some extras, which will last the whole childs life (and can even be used for the next children)

That's ROUGHLY \$5000-\$6000 over a child's life for disposable nappies vs \$400 over a childs life for Cloth nappies (Unless you need replace 1 or 2, which costs less than \$50).

With Cloth nappies being used, it takes significant financial stress off of Families, as they don't have to keep buying Disposable Nappies, Which in turn, would make people feel more comfortable to go down to our local stores and spend money there instead, and start to steadily increase the Temora shire economy.

According to www.Sustainability.vic.gov.au, it takes 1 nappy 150 YEARS to decompose. Then once decomposed, the chemicals from in the nappy, seeps into the soil, contaminating it, and Disposable nappies are the third largest consumer item in Australian landfills representing **30%** of non-biodegradable consumer waste. That's 800 Million Nappies a Year!

One example of this Proposal being a success, is 'Operation Nappy' from Wollongong City Council:

NSW Operation Nappy aims to reduce the number of disposable nappies entering landfill by changing the behaviour of new and expectant parents. Participants learn about the environmental, financial and health benefits of cloth nappies and are given a free cloth nappy. Based on the post survey data it is estimated that 5,475 disposable nappies per baby will be diverted from landfill by those using cloth nappies full time, and 3,650 for part-time usage.

Another example is Wagga Wagga City Council where they are offering residents from the Wagga Wagga Local Government Area the opportunity to apply for a rebate after purchasing reusable nappies and/or menstrual products.

You can be rebated for half the cost of reusable nappies and/or menstrual products, up to the value of \$100 per child/user.

The rebate trial will apply to reusable nappies / menstrual products purchased between 1 July 2021 and 1 January 2022.

The rebate is on a first-in-first-served basis until available funding is exhausted.

If you would like to access this funding, you are to fill out an application form, which includes a legitimate receipt from the purchase of Cloth nappies, Proof of ID, Proof of Residence and either the child's blue book, placement letter or Birth Certificate.

I have had conversations with many Mothers in the Temora LGA, and they all agree that it would be an amazing opportunity for our town and for our environment, paving the way for other towns, to strive to be like Temora.

Yours Truly,
Paige Fuller

Paigewilesmith98@hotmail.com

14.5 IMAGINE TEMORA - TOWN HALL HIRE FEES

File Number: REP21/1059
Author: Executive Assistant
Authoriser: General Manager
Attachments: 1. Imagine Temora [↓](#) 

REPORT

Imagine Temora is requesting Council to consider waiving the hire fees for the Temora Memorial Town Hall for community groups that give freely of their time to hold cultural events at the hall. Groups are reporting they cannot continue the service and organisation as the running costs are too high.

RESOLUTION 274/2021

Moved: Cr Nigel Judd
Seconded: Cr Lindy Reinhold

It was resolved that Council hold over the report to the next Council meeting and a working party be formed comprising of Councillors and appropriate Senior Staff to workshop issues surrounding the Temora Memorial Town Hall with the Executive of the Imagine Temora and sub committees.

CARRIED

83140

2 September 2021

The Secretary

Louise Adams

Imagine Temora Committee

c/o 11 Nottingham Rd

TEMORA NSW 2666

Gary Lavelle

General Manager

Temora Shire Council

Loftus St

TEMORA NSW 2666

Dear Gary

We write regarding the Temora Memorial Town Hall hire fees levied by the Temora Shire Council on the not for profit/community organisations umbrellaed by Imagine Temora.

Temora Shire Council is to be commended for the support and encouragement given to local community groups, and it is because of this support Temora Shire has seen cultural activities flourish over the past 10 years. We acknowledge that Council recognises the importance, need and value of cultural events and activities in our Shire and understands the positive impact such activities have on the well-being of all residents.

Given this, we believe that Council is unaware of the very grave impact the new fees and charges are having on community organisations that provide a cultural service. Many groups reporting that they cannot see the continuation of their service and organisation. The future of many events are in danger of no longer being held as running costs versus revenue raised at such events are often disparate in a negative way.

Volunteers and members of the various organisations give up their time and often contribute financially to these valuable cultural events. The additional burden of hire fees for the Temora Memorial Town Hall may well result in events not proceeding or alternatively, less costly venues being sought. It would be a shame to see a newly renovated community asset lying idle when it could be used, due to community groups being unable to afford the hire fees.

Temora Shire Council's mission statement says, "We Will Always Act with the Community as Our Primary Consideration". With these words in mind, we ask Council to consider waiving the hire fees for the community groups that give so freely their time and expertise to provide and enhance cultural experiences in an isolated rural Shire for all residents.

Kindest regards



Imagine Temora Committee

14.6 TEMORA PERFORMING ARTS - FINANCIAL SUPPORT**File Number:** REP21/1061**Author:** Executive Assistant**Authoriser:** General Manager**Attachments:** 1. Temora Performing Arts [↓](#) **REPORT**

Seeking Councils support in giving consideration in regard to the hire of the Temora Memorial Town Hall for events/concerts.

RESOLUTION 275/2021

Moved: Cr Nigel Judd

Seconded: Cr Lindy Reinhold

It was resolved that Council hold over the report to the next Council meeting and a working party be formed comprising of Councillors and appropriate Senior Staff to workshop issues surrounding the Temora Memorial Town Hall with the Executive of the Imagine Temora and sub committees.

CARRIED

83097

Fran Cahill

Secretary

Temora Performing Arts

PO Box 244

TEMORA NSW 2666

1st September 2021

Mr Gary Lavelle

The General Manager

Temora Shire Council

Loftus Street

TEMORA NSW 2666

Dear Gary,

I would like to give you some history and highlights of the Temora Performing Arts committee.

There was an Arts Council in Temora, but it was disbanded in 1920. The committee reformed in the 1970's. At that stage there were grants available from Arts of NSW, and later from Riverina Arts. When these ceased the committee also struggled and came under the umbrella of Temora Shire Council as Temora Shire Arts Council. Since then our small committee has soldiered on as Temora Performing Arts.

We would like to acknowledge that it was through this group that Council was prompted to purchase our wonderful Grand Piano, which celebrated its' 35th Anniversary in 2016. We are indeed fortunate to have this valuable instrument, which could be under-utilised if suitable events are not organised. It was also through the instigation of this group that the Town Hall Theatre came into being.

We, as the Temora Performing Arts Committee, have endeavoured to continue to source and provide entertainment we believe to be of interest to the community. Classical Music has its following and on some occasions people have travelled from Wagga Wagga, West Wyalong, Griffith, Young and Cootamundra to attend.

In the past we have organised concerts by Roger Woodward; a South American drum group; a ballet group "The Blue Veins" from Victoria; BlueScope Youth Orchestra; the Seven Harpists Ensemble (SHE); The String Family; John Willems sometimes alone and also with the Baritone Joe Kinsela and with Victoria Greenaway; Tony Bozicevic; The Wong Family; The Riverina Conservatorium Concert Choir; Marie-Cecile Henderson alone and with some of her music or singing students; Bernadette Packer, a blind pianist from Albury; annual Music Marathon's and Variety Nights to raise funds for Can Assist and Red kite, who both assist the Temora community. We always provide afternoon tea

or supper at own expense after the concert, which gives the audience a chance to meet and interact with the artists. It is always a wonderful outing for Greenstone Residents, many of whom had musical backgrounds. We feel we cannot increase our prices, or very little, as we don't want to exclude anyone.

We are pleased to donate our time and effort, and pay our entry fee, and find it very rewarding. However we now have grave concerns for the future, particularly if we have to pay for the Town Hall. To engage performers of note we expect to pay \$800 to \$1,000. We need to cover these fees from the door takings. If after one event there is a profit, we use it to cover the shortfall from another.

We aim to arrange around four concerts during the year and use the Town hall for around 4 hours on each occasion. Two of these are charity fund raisers for Can Assist and Redkite, with all the door takings donated to them. We put out the chairs, and clean so we leave the Hall and kitchen as we found them or better.

We provide a service for people who like music and other cultural events without them having to go to Wagga Wagga. This increases the livability of Temora, as not everyone is only interested in sport, and the Council is happy to promote this.

We greatly appreciate the support we have received in the past from Temora Shire Council in giving us free access to the Town Hall. We would happily have events at Temora Ex-Services Club for no charge, but unfortunately they don't have a piano, and it seems a shame to have the grand piano sitting idle in the Town Hall. Once our small fund is exhausted we will have to disband.

We look forward to hearing from you.

Regards

Fran Cahill

Secretary,

Temora performing Arts

14.7 MOTION ARTS - TOWN HALL

File Number: REP21/1067
Author: Executive Assistant
Authoriser: General Manager
Attachments: 1. Motion Arts [↓](#) 

REPORT

Motion Arts are concerned with issues at the Temora Memorial Town Hall, regarding costs, equipment and hire.

RESOLUTION 276/2021

Moved: Cr Nigel Judd
Seconded: Cr Lindy Reinhold

It was resolved that Council hold over the report to the next Council meeting and a working party be formed comprising of Councillors and appropriate Senior Staff to workshop issues surrounding the Temora Memorial Town Hall with the Executive of the Imagine Temora and sub committees.

CARRIED

83141

2 September 2021

The Secretary
Scott Hayman
Motion Arts
c/o 305 Delavan St
Temora NSW 2666

Gary Lavelle
General Manager
Temora Shire Council
Temora NSW 2666

Dear Gary

Re: Temora Town Hall access issues and hire fees.

Motion Arts Temora are very concerned regarding some issues with the Temora Town Hall, the following letter details these issues which we hope the council will be able to address to the satisfaction of all parties.

The Temora Old Time Dance Group hired the hall every week for around 20 years. During renovations they had to go elsewhere for their dancing. They did not return to the hall after renovations were complete because the price had simply gone too high. They have since discovered that there are multiple venues they can use for free, or for a hire fee of \$10 per use. This is because they are a community group and the costs are kept minimal (if not free).

Motion Arts has used the Temora Town Hall multiple times and found the practices surrounding the Town Hall to be far from satisfactory. During one of our events earlier in the year, we arrived to find all the required equipment locked away when we were wanting to hold a tech rehearsal. Further discussion with office staff revealed that this equipment will stay locked up unless otherwise organised. This was a change we were not informed about. It was only weeks earlier that we had rehearsals and performance of another production and had never had any issues.

We learned and moved on accordingly. The following week we organised with office staff to have tech equipment left out. They weren't exactly sure what equipment was needed so we went over, opened the locked cupboard and took the required equipment out. Upon arriving to rehearsals that evening we found everything had been locked back in the cupboard.

This was reported to council and apparently no one has come forward to claim responsibility. Though as I understand it, not many people actually have the keys or reason to enter the Town Hall. Our group was unable to have sufficient tech rehearsal time for this event and had several tech related issues throughout our performance.

Outside of office hours, which is when most activities are held, there is no one we can contact for assistance. There is also no training provided for use of the equipment. I believe this is the same for council's portable stage, which I heard was broken during it's first time being used (perhaps I might be wrong there as I was out of town then and may be misinformed).

2.

Back to pricing. The groups of concern are community groups who are composed of people volunteering their time to do good in our community. These are people giving up their time and in a lot of cases they are giving up a lot of their own money to provide opportunities in Temora and help grow and showcase the talent in this shire.

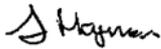
I cannot explain the level of disgust I felt when I heard that a local charity was being charged, for the first time ever, to use the Town Hall, when all of their takings go direct to charity. The council should be doing it's part to support these volunteer groups.

Is it fair that we are also the ones paying for part of the upkeep of the Town Hall? Cleaning costs are added to hire fees as well as having to pay for the tuning of the piano each time it gets used.

Keep your hire fees for professionals and private functions. But show some support for the people trying to do good in our community, the people who aren't in it for the money, but simply want to make this town more wonderful by putting their heart into it.

Temora has a beautiful Town Hall, and people from out of town regularly comment on it when attending our events. It would be a shame for it to fall into disuse because no one can afford it.

Yours Sincerely,



Scott Hayman

14.8 RIVERINA REGIONAL LIBRARY**File Number:** REP21/1101**Author:** Executive Assistant**Authoriser:** General Manager**Attachments:** 1. Riverina Regional Library [↓](#) **REPORT**

Council is in receipt of correspondence from the Riverina Regional Library Executive Director advising of the withdrawal of Wagga Wagga City Council from the Riverina Regional Library after the expiry of the current Deed of Agreement on 30 June 2022.

RESOLUTION 277/2021

Moved: Cr Max Oliver

Seconded: Cr Dennis Sleigh

It was resolved that Council note the correspondence.

CARRIED

Anne Rands

From: Anne Rands
Sent: Tuesday, 14 September 2021 1:41 PM
To: Anne Rands
Subject: FW: Wagga Wagga City Council - Discontinuation of RRL
Attachments: Riverina Regional Library.docx



TEMORA
The Friendly Shire

Anne Rands
Executive Assistant
General Manager/Mayor
Temora Shire Council

p: 02 6980 1102

a: 105 Loftus Street (PO Box 262) Temora NSW 2666

w: www.temora.nsw.gov.au e: arands@temora.nsw.gov.au

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Attachment, which arise as a result of email transmission.

Subject: Wagga Wagga City Council - Discontinuation of RRL

Good morning all,

The Deputy Chairperson of the Riverina Regional Library (RRL) Advisory Committee, Councillor Pam Halliburton, has asked me to circulate the following message to RRL Advisory Committee members and General Managers of RRL member councils:

The Wagga Wagga City Council resolved at its meeting held last night (Monday 13 September 2021) not to continue its membership of the Riverina Regional Library (RRL) after the expiry of the current Deed of Agreement on 30 June 2022.

The implications of the discontinuation of WWCC's membership of RRL are currently being discussed by the Working Party appointed at the Extraordinary Meeting of the RRL Advisory Committee held on 22 July 2021. The Working Party met on 30 August to consider various membership scenarios and is scheduled to meet again on 22 September to develop recommendations for consideration at the October meeting of the Advisory Committee, based on confirmation of the WWCC decision.

It is noted that the remaining 9 RRL member Councils maintain their strong support for RRL, as demonstrated at the July meeting of the Advisory Committee, ensuring that the organisation is in a sound position to continue providing high quality centralised library services to its 18 member libraries. The Mobile Library service will be minimally affected with a reduction of just 5 of its current 27 service points.

Kind regards,

Councillor Pam Halliburton

Deputy Chairperson
Riverina Regional Library Advisory Committee



*Creatively connecting people,
information and knowledge*



W: www.rrl.nsw.gov.au

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14.9 MUSIC, FOOD & WINE IN THE VINES 2021**File Number:** REP21/1103**Author:** Executive Assistant**Authoriser:** General Manager**Attachments:** 1. Music, Food & Wine in the Vines [↓](#) **REPORT**

Michael & Kelly Harper are planning to hold a charity event Music, Food & Wine in the Vines on Saturday 13 November 2021.

The event will be supporting many local food vendors, musicians and producers from the Riverina in a covid safe environment.

Seeking support from Council for the delivery of 2 portable toilet blocks (3 & 4 stand blocks) and plumbing into existing septic system and delivery and collection of 10 rubbish bins.

Item	Qty	Rate	Total
Hire of 3 stand toilet block	1	\$260	\$260
Hire of 4 stand toilet block	1	\$315	\$315
Delivery, installation and pickup of toilet block	2	\$260	\$520
Supply, delivery and collection of red event bins	10	\$8	\$80
TOTAL COST			\$1175

All profits go to charity and this year's benefactors will be Rape & Domestic Violence Service Australia.

RESOLUTION 278/2021

Moved: Cr Graham Sinclair

Seconded: Cr Max Oliver

It was resolved that Council donates 50% of the identified costs for the Music, Food & Wine in Vines event on 13 November 2021.

CARRIED

Michael & Kelly Harper
62 Bundawarra Rd
Temora NSW 2666
0402 907 623

Gary Lavelle
General Manager
Temora Shire Council
105 Loftus St
Temora NSW 2666

September 14, 2021

Dear Gary

In previous years, the Temora Shire Council was extremely supportive of our charity event Music, Food & Wine in the Vines 2015, 2016 and 2017. The events were a huge success and have been responsible for raising over \$25,000 towards worthy charities.

The events were also very popular with the local community and quickly became an in-demand icon of the local community calendar. After a few years break and at a time when our collective spirits need a boost, we hope to provide our community with something to look forward to and to bring us together again.

So, we are pleased to announce that we are planning on holding the event again this year on Saturday 13th November 2021. The event is expected to run very similar to previous years supporting many local food vendors, musicians and producers from within the Riverina. All in a covid-safe environment of course.

We write today to again request Councils in-kind support for our event in 2021. Specifically;

1. Supply and delivery of the **2 x Portable Toilet Blocks** (the 3 & 4 stand blocks) and plumbing into existing septic system.
2. Supply and delivery of up to **10 rubbish bins** and collection post event.

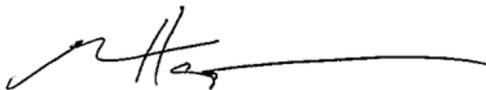
Every year, 100% of our profits go to charity and if these items were able to be provided to us free of charge, it would assist us greatly in maximising the funds we could raise. This year we are supporting the charitable efforts of **Rape & Domestic Violence Service Australia**. It is our hope to raise awareness of this sensitive and important issue, with the funds supporting people affected by sexual, domestic or family violence.

Along with this, we are also getting behind many local businesses by inviting them to participate in our event and in doing so helping them recover from the recent effects of the pandemic. These include:

Red Hen Hospitality
Michelle Seymour Catering
Sugar & Spice
Smokey H Pitmaster
Local band 1979 (music by Kim Sandgren and co)
Three Pistol Midnight (music by Ritchie Moses and co)
Junee Chocolate Factory
Coolamon Cheese
Borambola Wines
Tumut River Brewing

If you have any questions, please don't hesitate to contact us. We look forward to your positive response

Thanks & Regards



Michael & Kelly Harper

15 NOTICE OF MOTION

Nil

16 BUSINESS WITHOUT NOTICE**1. CR SINCLAIR**

Congratulations to the outdoor staff on the recent work carried out on Sinclair's Lane.

2. CR REINHOLD

ABC Landline - A recent report about an Australian Plant Protein made from flavour beans and pulses, and looking for a factory.

3. CR JUDD

As the LG Elections on the 4 December and the November meeting will be in Caretaker mode would like to issue an invitation to Council and Senior Staff to visit Aria Park for an inspection of projects that have been carried out.

RESOLUTION 279/2021

Moved: Cr Nigel Judd

Seconded: Cr Kenneth Smith

It was resolved that the November Committee Day be an inspection of completed grant projects at Aria Park.

CARRIED

4. CR MCLAREN

Congratulations to Alex Dahlenburg on efforts in gaining RMCC pre-qualification.

5. CR OLIVER

Masks in the Public – Commented on the confusion with public health orders regarding the wearing of masks outdoors.

6. CR FIRMAN

Warm praise to hospital Manager Mrs Wendy Skidmore and her team. They have been fantastic in terms of communication with us as a Council and their efforts in Covid testing.

17 COUNCILLORS INFORMATION PAPER**RESOLUTION 280/2021**

Moved: Cr Graham Sinclair

Seconded: Cr Max Oliver

It was resolved that the Information Reports be received.

CARRIED

17.1 TEMORA MEMORIAL TOWN HALL - INCOME & EXPENSES AUGUST 2021

File Number: REP21/1065

Author: Executive Assistant

Authoriser: General Manager

Attachments: 1. Town Hall Income & Expenses [↓](#) 



Temora Shire Council

Temora Memorial Town Hall**Income & Expenditure**

For the period ended 31st August, 2021

	Current YTD	Prior YTD
Income		
Facility Hire	2,910	885
Other Sundry Income	-	-
Total Income	2,910	885
Expenditure		
Utilities		
Electricity & Gas	(1,542)	(709)
Rates	(3,465)	-
Water	(206)	(6)
Cleaning	(2,465)	(1,679)
Maintenance	(2,349)	(1,731)
Administration		
Employee Costs	(957)	(1,289)
Depreciation	-	-
Insurance	(21,684)	(20,557)
Organisation Support Costs	-	-
Other/Miscellaneous	-	-
Total Expenditure	(32,668)	(25,972)
Total Town Hall Surplus/(Deficit)	(\$ 29,758)	(\$ 25,087)
Internal Hire/Donation	940	381

17.2 ROAD SAFETY OFFICER- ACTIVITY REPORT AUGUST 2021

File Number: REP21/1029

Author: Executive Assistant

Authoriser: General Manager

Attachments: 1. RSO August 2021 Activity Report [↓](#) 

ROAD SAFETY OFFICER REPORT – TEMORA – AUGUST 2021**ACTIVITIES**

- Consultation with accounts regarding road safety budget
- Delivered Temora councils speed road safety banner
- Consultation with Lachlan RSO regarding West Precinct Learner Driver presentation and online presentations.
- Contact with Sgt Adam White regarding Traffic operation Fatigue/Distracted initiative Olympic Hwy/Burley Griffin Way/Newell October 16-18
- Attended first Free Cuppa For The Driver Committee meeting – I am Support Officer for the Social Media Scheduler
- Chaired Four Shires Steering Committee meeting
- Completed and distributed minutes to the Steering Committee meeting
- Registered for Virtual Field Day September 2021 – Heavy Vehicle Forum - Lachlan Shire Council
- Attended South Precinct Heavy Vehicle Forum organising committee meeting, I am part of the organising committee now.
- Attended Webinar – Review of Guide to Road Safety and Structure: Part 1
- Sourcing VMS boards for September speed project.
- Updating Facebook messaging for speed and fatigue projects

FACEBOOK POSTS

- Roundabout advice post
- Motocap video
- Driveway awareness video
- Stop it or Cop it video
- Level crossing video
- Commit to drive safe post
- Pedestrian truck awareness video
- Not drunk just tired post
- Drink/Driving post 4 Shire's page
- Temora statistics Drink/Drug driving post Aria Park community group Facebook page
- Coolamon statistics Drink/Drug driving post Coolamon community shire news page
- Junee statistics Drink/Drug driving post Junee community news page
- Ezy-Az 1,2,P Driving School post
- Train level crossing video
- School zone operational hours post
- How long does it take for a train to stop post
- Your speed decides the outcome video
- Why it's the law to wear a seatbelt video
- Drink and drug driving post
- Exiting a roundabout post
- Everyday decisions matter post
- Truck blind spots, educational video
- Everyday decisions matter video
- The only cure for fatigue is sleep post
- Slow down for emergency vehicles video
- Wiggles seatbelt safety video
- What do you see video

NARRABURRA NEWSLETTER:

- Drink/Drug Driving
- The Only Cure For Sleep Is Fatigue

TEMORA INDEPENDENT:

- Don't Trust Your Tired Self
- Seatbelts Save Lives

17.3 WORKS REPORT - AUGUST 2021

File Number: REP21/1033
Author: Secretary Engineering
Authoriser: General Manager
Attachments: Nil

MAIN ROADS

- MR 57 - Inspection & Routine Maintenance
- MR84 - Inspection & Routine Maintenance
- MR398 – Bridge Size Culvert

LOCAL ROADS

- Slinger's Lane Gravel Resheet
- Combaning School Road
- Old Wagga South Road
- Speirs Lane
- Giles Lane
- Gaunt's Lane
- Chown's Road
- Leonards Lane
- Altus's Road
- Trigalong Road & Sebastopol Road
- Tyndall's Lane
- Wynd's Lane
- Gummers Road
- Old Coota Road Prep for Shoulder Widening /Tree Clearing/Culvert
- Quandary Road

URBAN TEMORA & ARIAH PARK

- Asquith Street Concrete Footpath
- Tree Planting Temora & Ariah Park
- Airport Street Underground Drainage
- New Street Sweeper Delivery & Training
- Kerb & Gutter Maintenance
- Forrest Street / Pearce Street Tree Clearing & Maintenance Grading

WORKS PLANNED FOR NEXT MONTH

- MR398 - Bridge Size Culvert
- MR241 - Milvale Road Pipe Culvert Replacement (Near Narraburra Street)
- Asquith Street Concrete Footpath
- Springdale Rest Area Works
- Rural Road Maintenance Grading
- Ariah Park Intersection Works (MR84/MR398)

- De Boos Street Footpath Decomposed Granite/Turf Installation
- Old Cootamundra Road Shoulder Widening Works
- Victoria Street / Camp Street Intersection Underground Drainage
- Tara Bectric Road Tree Clearing for Shoulder Widening Works
- Sinclair's Road Gravel Resheet
- Weed Spraying
- Slashing

Report by Mick Mannion

17.4 BUILDING APPROVALS - AUGUST 2021

File Number: REP21/1073
Author: Environmental Secretary
Authoriser: General Manager
Attachments: Nil

BUILDING APPROVALS – AUGUST 2021

- ✓ DA 52/2021 – Lot 53; DP 1082604; 18 Spitfire Drive, Temora – Dwelling & Hanger
- ✓ DA/CC 53/2021 – Lot 2; DP 983620; 94 Polaris Street, Temora – Dwelling
- ✓ DA 54/2021 – Lot 1; Section 2; DP 758957; 165 Hoskins Street, Temora – Additions & Alterations to Commercial Building

COMPLYING DEVELOPMENT ISSUED

- ✓ CDC 46/2021 – Lot 15; DP 593056; 75 Jellicoe Street, Temora – Storage Shed
- ✓ CDC 47/2021 – Lot 7; DP 1236963; 2 Leary Place, Temora – Steel Frame Extension to Secondary Dwelling

17.5 BORROWINGS

File Number: REP21/1045
Author: Executive Assistant
Authoriser: General Manager
Attachments: Nil

Following a request at the August meeting of Council for a report on the level of debt held by Council, I present the following information.

Purpose	Loan Amount	Interest Rate	Annual Repayments	Balance	Term	End Date
Existing Borrowings						
Depot Purchase	\$2,000,000	3.1%	\$283,242	\$1,307,237	8 yrs	2026
SIL House	\$1,000,000	1.45%	\$132,616	\$851,280	8 yrs	2028
Proposed Borrowings						
Swimming Pool Upgrade	\$1,170,000	2.3%*	\$73,148*		20 yrs	2042
Land Development	\$6,800,000	2.6%*	\$440,710*		20 yrs	2043

*Estimate only

Other significant projects under consideration of Council which may require use of reserves or additional borrowings, depending on timing and scope include:

- Future assistance provided under Development Infrastructure Deferred Payments Policy
- Purchase of industrial land
- Purchase of additional land for airport expansion/upgrades
- Apollo Place development

For Councils Information

17.6 CASH & INVESTMENTS FOR PERIOD ENDED 31 AUGUST 2021

File Number: REP21/1095

Author: Executive Assistant

Authoriser: General Manager

Attachments: 1. Cash & Investments [↓](#) 



Temora Shire Council
Cash & Investments
For the period ended 31st August, 2021

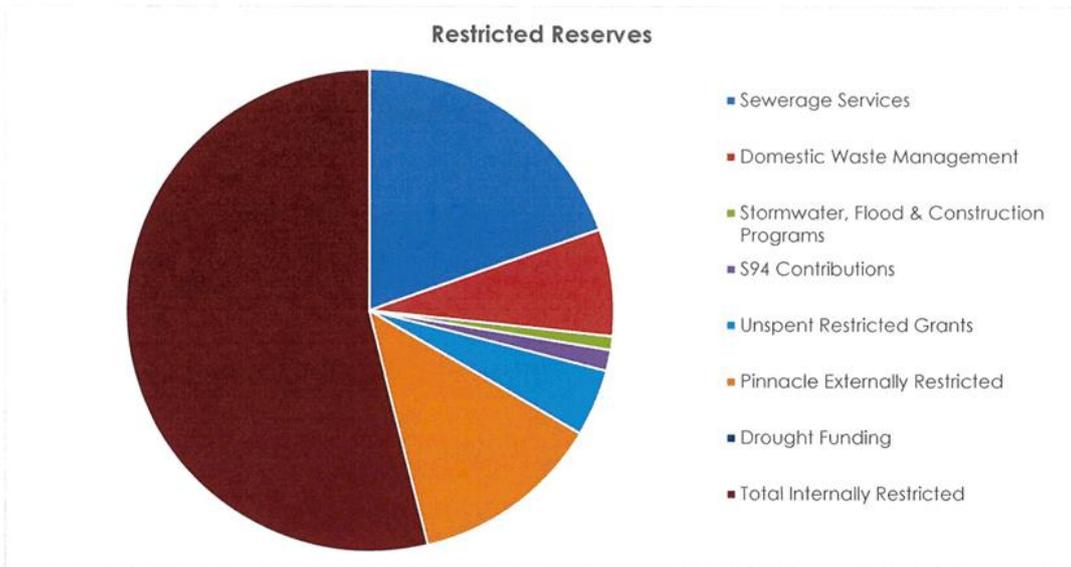
	Original Budget 2021/22	Revised Budget 2021/22	Actual YTD Figures
Externally Restricted			
Sewerage Services	2,694,576	2,694,576	2,701,341
Domestic Waste Management	1,000,524	1,000,524	989,928
Stormwater Drainage Flood Studies & Construction Programs	166,065	166,065	124,887
S94 Contributions	181,856	181,856	195,426
Unspent Restricted Grants	0	15,067	620,087
Pinnacle Externally Restricted	1,453,547	1,453,547	1,750,639
Total Externally Restricted	5,496,568	5,511,635	6,382,307
Internally Restricted			
Pinnacle Internally Restricted	1,280,622	1,280,622	1,358,043
Other Waste Management	535,364	535,364	526,554
Leave Reserves	1,379,036	1,379,036	1,379,036
Roads Reserve	500,000	500,000	500,000
Local Roads	273,922	273,922	445,901
FAGS Received in Advance	0	0	0
Industrial Development	338,162	338,162	338,162
Plant & Vehicle	160,390	160,390	394,617
Izumizaki Donation	2,152	2,152	2,152
Gravel Royalty	316,793	316,793	309,618
Ariah Park Tip Fee Contributions	9,659	9,659	6,719
Medical Complex Development	28,488	28,488	24,032
Infrastructure	996,969	996,969	929,521
Infrastructure - Airpark Estate	217,359	217,359	212,980
Digital Two Way Radio Upgrade	65,000	65,000	65,000
Computer Upgrade	101,314	101,314	205,681
Sports Council Requirements	58,566	58,566	58,566
Youth Donations	45,020	45,020	45,020
Revotes	300,681	300,681	561,681
Airside Maintenance	101,760	101,760	87,142
Total Internally Restricted	6,711,258	6,711,258	7,450,423
Total Restricted Reserves	\$ 12,207,826	\$ 12,222,893	\$ 13,832,730
Cash & Investments			
Westpac Cheque Account			2,442,483
Macquarie Bank DEFT Account			668,755
AMP Business Saver Account			54,109
AMP Notice Account			806,781
Macquarie Bank Cash Management Accelerator Account			192
Westpac Cash Reserve			1,739
Term Deposits held with:			
Bank of Queensland			2,001,221
National Australia Bank			6,103,848
Commonwealth Bank of Australia			500,000
AMP Bank			1,025,181
Macquarie Bank			2,011,698
Westpac Bank			500,000
Northern Territory Treasury Bonds			1,000,000
Total Cash & Investments	\$ 12,207,826	\$ 12,222,893	\$ 17,116,005
Less Funds required for operational purposes			(1,000,000)
Cash & Investments Available for Reserves			\$ 16,116,005
Funding Surplus			\$ 2,283,275

I certify that the investments have been made in accordance with the Act, the Regulations and Council's actual Investment Policy.

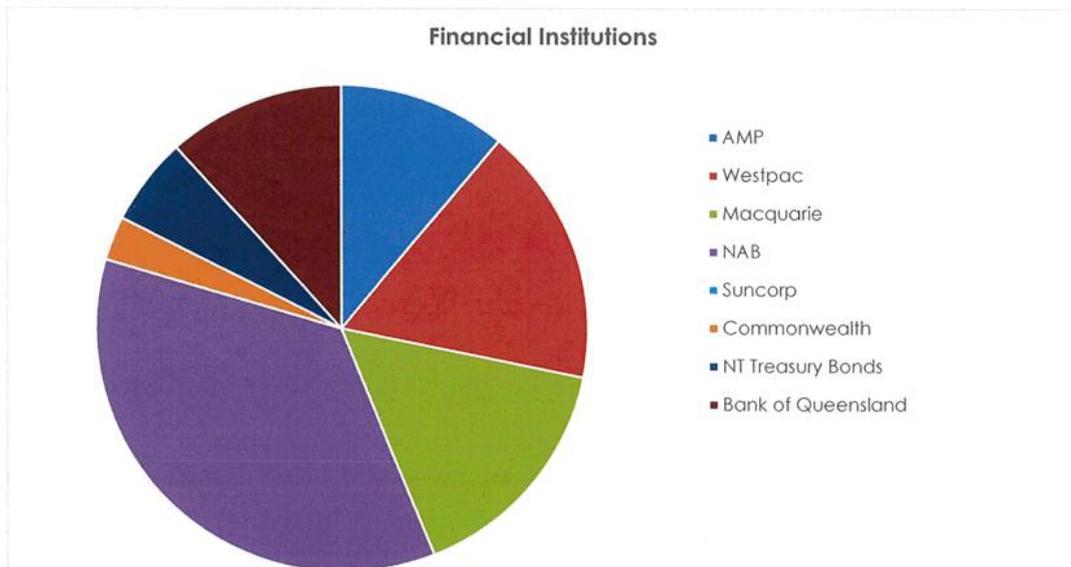

Elizabeth Smith
Director Administration & Finance



Temora Shire Council
Cash & Investments
 For the period ended 31st August, 2021



Graph One - Proportion of reserves externally restriction compared to proportion of reserves internally restricted - with externally restricted reserves divided into purpose.



Graph Two - Proportion of restricted reserves held with each financial instituon.

17.7 RATES REPORT - AUGUST 2021

File Number: REP21/1041

Author: Executive Assistant

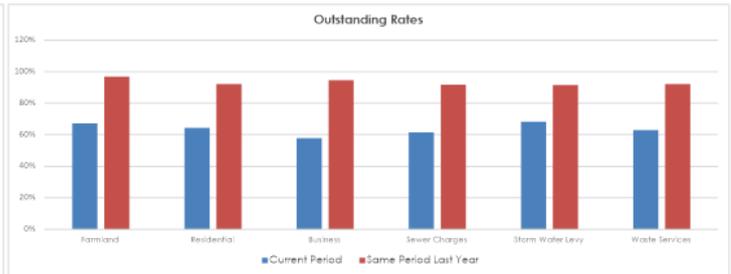
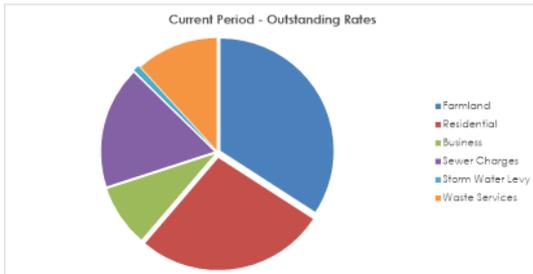
Authoriser: General Manager

Attachments: 1. Rates - August 2021 [↓](#) 



Temora Shire Council
Rates Collections
 For the period ended 31 August, 2021

General Rates Category	Total Rates Levied (Incl Areas)	Pension Rebates	Payments	Rates Outstanding \$	Rates Outstanding %	Same Period last year	
						Rates Outstanding \$	Rates Outstanding %
Farmland	2,007,008.15	(3,149.93)	(654,104.30)	1,349,753.92	67%	1,927,109.94	97%
Residential Temora - Occupied	1,372,050.45	(78,598.07)	(446,840.38)	846,612.00	65%	1,150,389.27	92%
Residential Temora - Vacant	81,753.48	0.00	(33,036.66)	48,716.82	60%	73,898.49	96%
Residential - Arian Park	85,771.04	(6,553.57)	(26,208.51)	53,008.96	67%	74,212.50	92%
Residential - Springdale	11,628.84	(986.87)	(4,449.48)	5,992.49	56%	8,925.98	90%
Rural Residential	160,049.49	(10,019.57)	(65,865.06)	84,164.86	56%	134,342.20	92%
Residential - Temora Aviation	45,203.67	(566.72)	(15,472.50)	29,164.45	65%	38,088.08	92%
Business Temora - Hoskins Street	262,889.19		(92,356.03)	170,533.16	65%	245,207.61	95%
Business Temora - Town	277,454.66		(130,294.29)	147,160.37	53%	260,894.88	94%
Business Temora - Aviation	27,317.86		(14,133.35)	13,184.51	48%	25,862.70	97%
Business - Arian Park	21,590.42		(9,551.01)	12,039.41	56%	18,523.23	96%
Business - Other	9,559.44		(6,389.98)	3,279.46	34%	9,341.94	97%
Services							
Residential Sewer Charges	1,054,020.29	(38,040.72)	(354,508.34)	661,471.23	64%	871,504.15	92%
Non-Residential Sewer Access & Usage Charges	92,463.98		(44,024.62)	26,439.36	29%	57,859.79	92%
Storm Water Levy	50,974.33		(16,196.13)	34,778.20	68%	46,667.47	91%
Domestic & Rural Waste Services	638,037.38	(38,145.86)	(213,430.75)	386,260.77	64%	513,175.01	92%
Trade Waste Services	135,502.94		(58,946.66)	76,556.28	56%	116,588.93	93%
Overpayments	(108,162.16)		94,605.80	(13,556.36)		(8,090.09)	
Legal charges	10,681.17		(1,146.41)	9,534.76			
Total	6,245,704.62	(176,061.31)	(2,124,748.66)	3,945,094.65	64%	5,564,502.08	95%



17.8 TOWN HALL THEATRE - OPERATING EXPENSES AUGUST 2021

File Number: REP21/1063

Author: Executive Assistant

Authoriser: General Manager

Attachments: 1. Cinema Operating Expenses [↓](#) 



Temora Shire Council

Temora Town Hall Theatre Operating Statement

For the period ended 31st August, 2021

	Current YTD	Prior YTD
Candy Bar		
Income	3,327	1,208
Purchases	(590)	(658)
	2,737	549
Admissions		
Income	5,615	3,604
Audio Visual Purchases	(4,218)	(1,555)
	1,397	2,049
Other Income		
Facility Hire	368	-
Sale of Advertising	-	364
	368	364
Other Costs		
Advertising	(252)	(210)
Bank Fees	(179)	(255)
Building Maintenance	-	(357)
Cleaning	(631)	(1,284)
Commissions Paid	-	-
Computer Costs	(301)	(346)
Freight	(65)	(36)
General Maintenance	-	(128)
Insurance	(5,706)	(5,352)
Materials Purchased	(635)	-
Rates & Electricity	(2,499)	(574)
Employee Costs	(6,474)	(4,182)
Sundry Expenses	19	-
Telephone & Internet	(45)	(164)
Depreciation	-	(733)
	(16,769)	(13,620)
Total Cinema Surplus/(Deficit)	(\$ 12,266)	(\$ 10,658)
Internal Hire/Donation	-	-

17.9 REGENCY RAMBLERS ROD & CUSTOM CLUB - CANCELLED 2021**File Number:** REP21/1039**Author:** Executive Assistant**Authoriser:** General Manager**Attachments:** 1. Regency Ramblers Rod & Custom Club [↓](#) **FIRST HEADING**

Regency Ramblers Rod and Custom Club have advised that the Country Weekend Rod Run has been cancelled for 2021 due to Covid restrictions.

81661

Gary Lavelle

From: jenny@ripperhotrodhire.com.au
Sent: Friday, 20 August 2021 11:32 AM
To: Gary Lavelle
Subject: A Country Weekend Temora 2021

Hi Gary

Just touching base to advise that unfortunately due to the Covid situation we have sadly had to cancel this years A Country Weekend Rod Run, as restrictions on travel and numbers will not be at the levels required to enable the run to happen.

We will begin the planning for 2022 and hopefully by then the world will be a more settled place and we can follow through with a great run.

I would like to thank Temora Shire Council for all your assistance and efforts in helping us bring this event to your beautiful town and we look forward to returning as soon as we can.

We will be in touch moving forward to book the Town Hall etc in readiness for 2022.

Stay Safe

Graham Bevan
President
Regency Ramblers Rod and Custom Club Inc

17.10 THE HON SHELLEY HANCOCK - EMERGENCY SERVICE LEVY**File Number:** REP21/1043**Author:** Executive Assistant**Authoriser:** General Manager**Attachments:** 1. The Hon Shelley Hancock [↓](#) **FIRST HEADING**

Advising that the NSW Government has deferred the introduction of the FESL Act and the levying of a FESL has been postponed at this time. This means that there is no change to the requirement for Councils to pay an annual Emergency Services Levy contribution.

81581



The Hon. Shelley Hancock MP
Minister for Local Government

Ref: A780560

Ms S A Cooke MP
The Nationals Whip
Parliamentary Secretary for Regional Health
Member for Cootamundra
PO Box 350
YOUNG NSW 2594

cootamundra@parliament.nsw.gov.au

Dear Ms Cooke *Shelley*

Thank you for your correspondence of 1 July 2021 on behalf of Ms Julie Briggs and members of the Riverina Joint Organisation (RIVJO), regarding the implementation of the Emergency Services Levy (ESL).

I note the press release from the Country Mayors Association makes reference to changes to the ESL arising from the *Local Government Amendment Act 2021* (the Act). The Act as amended includes a provision to enable councils to collect levies payable under the *Fire and Emergency Services Levy Act 2017* (FESL Act) outside of general income when the FESL Act takes effect.

In June 2021, I wrote to all councils advising that the NSW Government has deferred the introduction of the FESL Act and the levying of a FESL has been postponed at this time. This means that there is no change to the requirement for councils to pay an annual Emergency Services Levy (ESL) contribution from within councils' general income. In June, I also wrote to the Country Mayors Association of NSW advising the same.

Further, I understand that the ESL presents ongoing challenges for councils affected by natural disasters, COVID-19, floods and now a mice plague. I also acknowledge that there have been increases to the ESL in recent years, primarily to pay for new workers compensation arrangements for firefighters.

That is why I am pleased to advise that the Government has recently announced a further round of funding to support councils in their payment of their ESL contributions, providing councils with a one-off payment to fully fund the increase in 2021-22 local government ESL contributions. This payment has ensured that each council will pay the same amount in 2021-2022 as it did in the 2019-20 financial year, prior to the impacts of COVID-19.

This brings the total funding provided to councils to cover increases in ESL contributions to more than \$50 million since 2019 to support councils and their communities.

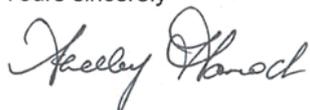
Our emergency services have long been funded through a cost sharing arrangement between insurers, councils and the Government and it is important that this continues to ensure we look after the health and wellbeing of our frontline emergency services workers and volunteers.

I can also advise that, acknowledging the ongoing ESL pressures to councils, the Independent Pricing and Regulatory Tribunal (IPART) has adjusted how it calculates the annual rate peg, by factoring the forecast ESL costs to the councils when setting the annual rate peg.

GPO Box 5341 Sydney NSW 2001 ▪ P: (02) 8574 5400 ▪ W: nsw.gov.au/ministerhancock

Please be assured that the Government will continue to examine options to better manage the impact of ESL on local councils and thank you for taking the time to bring this matter to the Government's attention.

Yours sincerely



The Hon. Shelley Hancock MP
Minister for Local Government

13 AUG 2021

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17.11 ARIAH PARK MARY GILMORE MUSIC FESTIVAL - CANCELLED 2021**File Number:** REP21/1055**Author:** Executive Assistant**Authoriser:** General Manager**Attachments:** 1. [Ariah Park Mary Gilmore Festival](#)  **FIRST HEADING**

Advising that the Ariah Park Mary Gilmore Music Festival has been cancelled for 2021 due to Covid restrictions and artists unable to travel to perform.

83100



ARIAH PARK MARY GILMORE MUSIC FESTIVAL
A section 355 committee of the Temora Shire Council

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The General manager Temora Shire Council

Dear Garry

It is with regret I inform you that after long discussions by our committee we have decided to cancel the Mary Gilmore festival for this year.

Covid 19 restrictions and the inability of some of our artists to be able to travel to perform at the festival has left us with this unfortunate decision. We would like to thank you and the Temora council for their wonderful support of our festival

we hope to return next year and look forward to working with the council in promoting our wonderful shire

We hope that next year things such as running our festival become a less risk factor to our community

May you all keep safe

Robyn Wall
secretary

Mary Gilmore music festival

17.12 IMAGINE TEMORA MINUTES HELD 10 AUGUST 2021

File Number: REP21/1082

Author: Executive Assistant

Authoriser: General Manager

Attachments: 1. Imagine Temora [↓](#) 

Temora Shire Council -Imagine Temora Committee

Minutes of Meeting held Temora Shire Council Chambers 10 August 2021 at 5.25pm

Chairperson: Yianni Johns

Present: Lindy Reinhold, Amanda Gay, Louise Adams, Yianni Johns, Ken Forster, Fran Cahill

Apologies:

Susan Hunn, Scott Hayman, Susan Jeri.

Minutes from previous Meeting:

Read by Louise Adams

True and Correct

Moved – Lindy Reinhold

Seconded – Yianni Johns

Correspondence – inward and outward:

None

Business arising from previous meeting:

Performing Arts concert postponed due to Covid. Won't be holding 'Music Marathon' due to low attendance and Town Hall hire costs.

The Temora Art Show major sponsors have been organised. New sponsors this year are Rick Firman's Menswear \$300 Still Life and Red Hen Hospitality \$500 Pastel.

Amanda is looking for sponsors for equipment for the new art centre.

Yianni will be conducting a painting workshop in conjunction with the Mike McClelland weekend.

General business/Around the Room Update:

Performing Arts – Hoping to hold a variety night at the end of October.

TSC – Amanda – Temora Art Show entries will be out next week.

Gary Lavelle will be addressing the next meeting, requests ALL attend.

Yianni will forward the 91 pages of Council Guidelines re 355 committees to all members of Imagine Temora.

Ariah 62 (Ardlethan Café) still looking for artists – contact Kerry direct.

TADVAC – Temporary art centre opening Wednesdays will go back to opening Thursdays next week – Covid rules will apply.

Next meeting to be held 5.15 on 14 September 2021

Meeting closed 6pm

18 CONFIDENTIAL REPORTS**RESOLUTION 281/2021**

Moved: Cr Claire McLaren

Seconded: Cr Kenneth Smith

That Council considers the confidential report(s) listed below in a meeting closed to the public in accordance with Section 10A(2) of the Local Government Act 1993 at 6.03pm:

18.1 Mayoral Minute - General Managers Performance Review for period ending 30 June 2021

This matter is considered to be confidential under Section 10A(2) - a of the Local Government Act, and the Council is satisfied that discussion of this matter in an open meeting would, on balance, be contrary to the public interest as it deals with personnel matters concerning particular individuals (other than councillors).

RESOLUTION 256/2021

Moved: Cr Max Oliver

Seconded: Cr Kenneth Smith

It was resolved that the Council note and adopt the Mayoral Minute which includes the General Manager's Performance Review Panel's position following the annual Review for 2020/21.

Carried

RESOLUTION 27/2021

Moved: Cr Kenneth Smith

Seconded: Cr Nigel Judd

It was resolved that a letter of appreciation be sent to Mr Alan McCormack on his retirement.

Carried

18.2 Aboriginal Land Claim

This matter is considered to be confidential under Section 10A(2) - h of the Local Government Act, and the Council is satisfied that discussion of this matter in an open meeting would, on balance, be contrary to the public interest as it deals with information concerning the nature and location of a place or an item of Aboriginal significance on community land.

RESOLUTION 258/2021

Moved: Cr Claire McLaren

Seconded: Cr Lindy Reinhold

It was resolved that Council endorse the draft response letter subject to legal advice.

Carried.

CARRIED

RESOLUTION 282/2021

Moved: Cr Dennis Sleigh

Seconded: Cr Graham Sinclair

It was resolved that Council adopts the motions from the closed committee of Council.

CARRIED

19 MEETING CLOSE

The Meeting closed at 7:03PM.

The minutes of this meeting were confirmed at the Ordinary Council Meeting held on 21 October 2021.

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GENERAL MANAGER

.....
CHAIRMAN