

OUT OF *Office*

WHEN SHOULD I CALL COUNCIL AFTER HOURS?

Animals

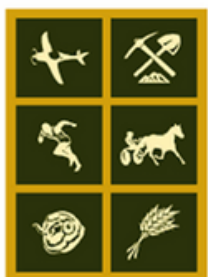
1. IF **STRAYING STOCK** IS ON A PUBLIC ROADS
2. IF A **DANGEROUS DOG** IS 'AT LARGE'
3. IF THERE HAS BEEN A **DOG ATTACK**

Public Health

1. **SYRINGE DISPOSAL** IS A RISK
2. **TRAFFIC RELATED INCIDENTS** SUCH AS:
 - A. FLOODING / WATER OVER ROADS
 - B. FIRE CAUSING IMPACT TO ROADS
 - C. CAR ACCIDENTS CAUSING IMPACT TO ROADS
 - D. STORM DAMAGE (I.E. TREES & DEBRIS) CAUSING IMPACT TO ROADS
 - E. COUNCIL WORKSITE ISSUE (E.G. TRAFFIC OR SIGNAGE ISSUE)
3. **SEWER SERVICE INTERRUPTION** TO BE INSPECTED

Council facilities

1. **ACCESS TO A COUNCIL FACILITY** ISN'T AS PER HIRING AGREEMENT (I.E. EVENTS, SPORTING EVENTS)
2. **ISSUES IDENTIFIED AT COUNCIL FACILITIES OR ON COUNCIL PROPERTY** (E.G. VANDALISM, DAMAGE, ETC.)



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REMEMBER IN AN **EMERGENCY CALL '000'** IN THE FIRST INSTANCE.

After hours non-urgent complaints should also be directed to the local police in the first instance.

COUNCIL OFFICE HOURS

8AM - 4.30PM (MONDAY -FRIDAY)

CLOSED WEEKENDS & PUBLIC HOLIDAYS

PH: 02 6980 1100

OUR STAFF

HAVE THE RIGHT TO:

- DISCONNECT
- BE TREATED RESPECTFULLY
- PERFORM THEIR JOB FREE FROM HARRASSMENT
- DECLINE UNREASONABLE REQUESTS



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